



Locate Delivery Performance

Start Date	2/1/2023	Subtotal	Compliant	Non-Compliant	Non-Compliant No Response
End Date	2/28/2023		122,844	16,071	18,472
			78.05%	10.21%	11.74%
		Actionable Requests	157,387		

Member

156 Columbia St Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

170 Columbia Waterloo Incorporated

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

180 Columbia Waterloo Incorporated

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

2825784 Ontario Inc.

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

407 ETR Concession Company Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	56.72%				

Member

6 - 10			15	22.39%		
11 - 15			1	1.49%	2	2.99%
15+					11	16.42%
Subtotal	38	56.72%	16	23.88%	13	19.40%

Actionable Requests 67

Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	215	97.29%				
6 - 10			1	0.45%	3	1.36%
15+			1	0.45%	1	0.45%
Subtotal	215	97.29%	2	0.90%	4	1.81%

Actionable Requests 221

Adelaide-Metcalfe, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	44.00%				
11 - 15					7	28.00%
15+					7	28.00%
Subtotal	11	44.00%	0		14	56.00%

Actionable Requests 25

Adjala-Tosorontio, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					3	25.00%
15+					9	75.00%
Subtotal	0		0		12	100.00%

Actionable Requests 12

Agilis

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	43.33%				
11 - 15					5	16.67%
15+					12	40.00%

Member

Subtotal	13	43.33%	0		17	56.67%
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Actionable Requests	30					
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Air Liquide Canada

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	6	100.00%				
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Subtotal	6	100.00%	0		0	
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Actionable Requests	6					
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Air Products Canada

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4					
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Ajax, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	108	80.60%				
6 - 10			11	8.21%		
11 - 15			10	7.46%		
15+			1	0.75%	4	2.99%

Subtotal	108	80.60%	22	16.42%	4	2.99%
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Actionable Requests	134					
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Alectra Brampton

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	394	51.44%				
6 - 10			87	11.36%	8	1.04%
11 - 15			25	3.26%	91	11.88%
15+			1	0.13%	160	20.89%

Subtotal	394	51.44%	113	14.75%	259	33.81%
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Actionable Requests	766					
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Alectra Mississauga (Formerly Enersource)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	523	46.20%				
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Member

6 - 10			114	10.07%	21	1.86%
11 - 15			70	6.18%	169	14.93%
15+			51	4.51%	184	16.25%
Subtotal	523	46.20%	235	20.76%	374	33.04%

Actionable Requests

1132

Alectra Utilities

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	225	89.29%				
6 - 10			15	5.95%	2	0.79%
11 - 15			3	1.19%	3	1.19%
15+			2	0.79%	2	0.79%
Subtotal	225	89.29%	20	7.94%	7	2.78%

Actionable Requests

252

Alectra Utilities - Hamilton Hydro

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	716	66.23%				
6 - 10			206	19.06%	14	1.30%
11 - 15			63	5.83%	23	2.13%
15+			33	3.05%	26	2.41%
Subtotal	716	66.23%	302	27.94%	63	5.83%

Actionable Requests

1081

Alectra Utilities - St Catharines Hydro

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	270	99.26%				
6 - 10			2	0.74%		
Subtotal	270	99.26%	2	0.74%	0	

Actionable Requests

272

Alectra Utilities (Formerly Powerstream)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1,747	90.89%				
6 - 10			125	6.50%	26	1.35%

Member

11 - 15			13	0.68%	5	0.26%
15+			1	0.05%	5	0.26%
Subtotal	1747	90.89%	139	7.23%	36	1.87%

Actionable Requests 1922

Alfred and Plantagenet, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	83.33%				
11 - 15					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests 6

Algoma Power

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	15	100.00%				
Subtotal	15	100.00%	0		0	

Actionable Requests 15

Algonquin College

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

Algonquin Fiber

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

Amaranth, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

Member

Amherstburg Solar

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Amherstburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	172	99.42%				
11 - 15			1	0.58%		
Subtotal	172	99.42%	1	0.58%	0	
Actionable Requests	173					

Amherstburg, Town of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					4	33.33%
15+					8	66.67%
Subtotal	0		0		12	100.00%
Actionable Requests	12					

Arlanxeo Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Arnprior, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	50.00%				
6 - 10			6	37.50%		
11 - 15			1	6.25%	1	6.25%
Subtotal	8	50.00%	7	43.75%	1	6.25%
Actionable Requests	16					

Arran-Elderslie, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests 8

Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests 1

Asphodel-Norwood, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	17		
11 - 15			1
Subtotal	17	0	1

Actionable Requests 18

Astrocom Cable

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3		
15+			1
Subtotal	3	0	1

Actionable Requests 4

Atikokan Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3		
Subtotal	3	0	0

Actionable Requests 3

Atikokan, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3		
Subtotal	3	0	0

Actionable Requests 3

Member

Atura Power formerly TC Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Aurora, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	127	92.03%				
6 - 10			4	2.90%		
11 - 15					4	2.90%
15+					3	2.17%
Subtotal	127	92.03%	4	2.90%	7	5.07%
Actionable Requests	138					

Avetria Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	25.00%				
11 - 15					2	25.00%
15+					4	50.00%
Subtotal	2	25.00%	0		6	75.00%
Actionable Requests	8					

Aylmer Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
11 - 15					1	12.50%
Subtotal	7	87.50%	0		1	12.50%
Actionable Requests	8					

Aylmer, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	88.89%				
15+					1	11.11%

Member

Subtotal	8	88.89%	0		1	11.11%
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Actionable Requests	9					
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Barrie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	509	87.46%				
6 - 10			14	2.41%	19	3.26%
11 - 15					18	3.09%
15+					22	3.78%
Subtotal	509	87.46%	14	2.41%	59	10.14%

Actionable Requests	582					
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Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	66.67%				
11 - 15			5	27.78%	1	5.56%
Subtotal	12	66.67%	5	27.78%	1	5.56%

Actionable Requests	18					
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Bayview Explorations Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					3	75.00%
15+					1	25.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4					
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Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	118	16.19%				
6 - 10			92	12.62%	23	3.16%
11 - 15			51	7.00%	158	21.67%
15+			18	2.47%	269	36.90%
Subtotal	118	16.19%	161	22.09%	450	61.73%

Actionable Requests	729					
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Member

Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	48	12.24%				
6 - 10			85	21.68%	15	3.83%
11 - 15			36	9.18%	63	16.07%
15+			22	5.61%	123	31.38%
Subtotal	48	12.24%	143	36.48%	201	51.28%
Actionable Requests	392					

Bell Aliant

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,100	76.68%				
6 - 10			386	9.55%	59	1.46%
11 - 15			145	3.59%	83	2.05%
15+			69	1.71%	201	4.97%
Subtotal	3100	76.68%	600	14.84%	343	8.48%
Actionable Requests	4043					

Bell Canada (Southern & Central Ontario)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20,308	75.39%				
6 - 10			1683	6.25%	612	2.27%
11 - 15			675	2.51%	953	3.54%
15+			390	1.45%	2316	8.60%
Subtotal	20308	75.39%	2748	10.20%	3881	14.41%
Actionable Requests	26937					

Belleville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	96	100.00%				
Subtotal	96	100.00%	0		0	
Actionable Requests	96					

Birch Hill Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	61	96.83%				
11 - 15					1	1.59%
15+					1	1.59%
Subtotal	61	96.83%	0		2	3.17%

Actionable Requests

63

Blackriver-Matheson, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Blandford-Blenheim, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests

11

Blue Mountain Resorts LP

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	

Actionable Requests

4

Blue Mountains, The Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	87	100.00%				
Subtotal	87	100.00%	0		0	

Actionable Requests

87

Bluewater Power

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	263	87.67%				
6 - 10			25	8.33%		
11 - 15			2	0.67%	1	0.33%

Member

15+			8	2.67%	1	0.33%
Subtotal	263	87.67%	35	11.67%	2	0.67%

Actionable Requests

300

Bluewater Regional Networks Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	47.06%				
6 - 10			4	23.53%		
11 - 15			1	5.88%	1	5.88%
15+					3	17.65%
Subtotal	8	47.06%	5	29.41%	4	23.53%

Actionable Requests

17

BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Bluewater, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	100.00%				
Subtotal	14	100.00%	0		0	

Actionable Requests

14

Boem Berry Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests

2

Bonnechere Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	100.00%		

Member

Subtotal	0		2	100.00%	0	
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Actionable Requests	2					
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Boralex Wind Farm

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
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Subtotal	8	100.00%	0		0	
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Actionable Requests	8					
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Bracebridge, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	10	90.91%				
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6 - 10			1	9.09%		
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Subtotal	10	90.91%	1	9.09%	0	
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Actionable Requests	11					
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Bradford West Gwillimbury

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	188	97.41%				
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6 - 10			5	2.59%		
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Subtotal	188	97.41%	5	2.59%	0	
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Actionable Requests	193					
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Brampton, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	818	85.03%				
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6 - 10			86	8.94%	11	1.14%
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11 - 15			21	2.18%	6	0.62%
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15+			12	1.25%	8	0.83%
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Subtotal	818	85.03%	119	12.37%	25	2.60%
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Actionable Requests	962					
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Brampton, City of (Storm Sewer)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	160	76.19%				
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6 - 10			31	14.76%	6	2.86%
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Member

11 - 15			5	2.38%	2	0.95%
15+			3	1.43%	3	1.43%
Subtotal	160	76.19%	39	18.57%	11	5.24%

Actionable Requests 210

Brant County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	95	71.43%				
6 - 10			19	14.29%	2	1.50%
11 - 15			6	4.51%	4	3.01%
15+			1	0.75%	6	4.51%
Subtotal	95	71.43%	26	19.55%	12	9.02%

Actionable Requests 133

Brant, County of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	33.33%
15+					2	66.67%
Subtotal	0		0		3	100.00%

Actionable Requests 3

Brantford, City of - Sewer Water Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	108	80.60%				
6 - 10			13	9.70%		
11 - 15			7	5.22%	1	0.75%
15+			3	2.24%	2	1.49%
Subtotal	108	80.60%	23	17.16%	3	2.24%

Actionable Requests 134

Brantford, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	112	82.35%				
6 - 10			12	8.82%		
11 - 15			9	6.62%		

Member

15+					3	2.21%
Subtotal	112	82.35%	21	15.44%	3	2.21%

Actionable Requests

136

Brantford, City of - Traffic Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	76.19%				
11 - 15			4	19.05%		
15+			1	4.76%		
Subtotal	16	76.19%	5	23.81%	0	

Actionable Requests

21

Brighton, Municipality of (Public Works)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	19.64%				
6 - 10			17	15.18%		
11 - 15					19	16.96%
15+					54	48.21%
Subtotal	22	19.64%	17	15.18%	73	65.18%

Actionable Requests

112

Brighton, Municipality of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	14.14%				
6 - 10			14	14.14%		
11 - 15					19	19.19%
15+					52	52.53%
Subtotal	14	14.14%	14	14.14%	71	71.72%

Actionable Requests

99

Brock University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			1	25.00%		
15+					1	25.00%

Member

Subtotal	2	50.00%	1	25.00%	1	25.00%
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Actionable Requests	4					
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Brock, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	11	100.00%				
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Subtotal	11	100.00%	0		0	
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Actionable Requests	11					
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Brockton, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	12	92.31%				
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6 - 10			1	7.69%		
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Subtotal	12	92.31%	1	7.69%	0	
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Actionable Requests	13					
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Brockville, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	32	86.49%				
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6 - 10			2	5.41%		
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11 - 15			1	2.70%	1	2.70%
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15+					1	2.70%
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Subtotal	32	86.49%	3	8.11%	2	5.41%
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Actionable Requests	37					
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Brooke Alvinston

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	10	100.00%				
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Subtotal	10	100.00%	0		0	
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Actionable Requests	10					
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Brooke Telecom

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	80	72.73%				
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6 - 10			2	1.82%		
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11 - 15			1	0.91%	3	2.73%
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Member

15+					24	21.82%
Subtotal	80	72.73%	3	2.73%	27	24.55%

Actionable Requests

110

Bruce County Transportation

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	24	100.00%				
Subtotal	24	100.00%	0		0	

Actionable Requests

24

Bruce Mines, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Bruce Street Technologies Limited

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	66.67%				
15+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%

Actionable Requests

3

Bruce Telecom

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	56	88.89%				
6 - 10			5	7.94%		
11 - 15					1	1.59%
15+			1	1.59%		
Subtotal	56	88.89%	6	9.52%	1	1.59%

Actionable Requests

63

Burk's Falls, Village of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Burlington Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,050	97.13%				
6 - 10			6	0.56%	6	0.56%
11 - 15			2	0.19%	12	1.11%
15+			4	0.37%	1	0.09%
Subtotal	1050	97.13%	12	1.11%	19	1.76%

Actionable Requests	1081
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Burlington, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,018	97.14%				
6 - 10			5	0.48%		
15+			3	0.29%	22	2.10%
Subtotal	1018	97.14%	8	0.76%	22	2.10%

Actionable Requests	1048
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Cable Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					3	2.68%
11 - 15					52	46.43%
15+					57	50.89%
Subtotal	0		0		112	100.00%

Actionable Requests	112
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Caledon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	119	75.32%				
6 - 10			12	7.59%		
11 - 15					16	10.13%
15+					11	6.96%

Member

Subtotal	119	75.32%	12	7.59%	27	17.09%
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Actionable Requests	158
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Cambridge, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	386	99.48%				
6 - 10			1	0.26%		
15+					1	0.26%

Subtotal	386	99.48%	1	0.26%	1	0.26%
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Actionable Requests	388
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Cameron Petroleum

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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11 - 15					2	40.00%
15+					3	60.00%

Subtotal	0		0		5	100.00%
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Actionable Requests	5
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Campbellford Memorial Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1
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Canadian Niagara Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	363	91.21%				
6 - 10			5	1.26%		
15+					30	7.54%

Subtotal	363	91.21%	5	1.26%	30	7.54%
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Actionable Requests	398
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Canadian Nuclear Laboratories

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
------------------	-----------	---------------	---------------------------

11 - 15					15	34.88%
15+					28	65.12%

Member

Subtotal	0		0		43	100.00%
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Actionable Requests	43					
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Carleton Place, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	100.00%				
Subtotal	24	100.00%	0		0	

Actionable Requests	24					
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Cascara Energy - Formerly Guelph Municipal Holdings

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests	4					
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Casselman, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
6 - 10			1	16.67%		
Subtotal	5	83.33%	1	16.67%	0	

Actionable Requests	6					
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Cavan Monaghan, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	66.67%
15+					1	33.33%
Subtotal	0		0		3	100.00%

Actionable Requests	3					
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Cedar Point II Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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Member

Centra Transmission Holdings Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Central Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	41.94%				
6 - 10			25	40.32%		
11 - 15			11	17.74%		
Subtotal	26	41.94%	36	58.06%	0	
Actionable Requests	62					

Central Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	25.00%				
6 - 10			1	6.25%		
11 - 15			9	56.25%		
15+					2	12.50%
Subtotal	4	25.00%	10	62.50%	2	12.50%
Actionable Requests	16					

Centre Wellington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Centre Wellington Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	94.74%				
11 - 15					1	5.26%
Subtotal	18	94.74%	0		1	5.26%
Actionable Requests	19					

Member

Centre Wellington Township						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					3	5.56%
11 - 15					22	40.74%
15+					29	53.70%
Subtotal	0		0		54	100.00%
Actionable Requests	54					

Century Link						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	254	95.85%				
6 - 10			4	1.51%		
11 - 15			1	0.38%	3	1.13%
15+			1	0.38%	2	0.75%
Subtotal	254	95.85%	6	2.26%	5	1.89%
Actionable Requests	265					

Champion Pipeline Corp						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Champlain, Township of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	43.75%				
11 - 15					1	6.25%
15+					8	50.00%
Subtotal	7	43.75%	0		9	56.25%
Actionable Requests	16					

Chapleau Public Utilities						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

Member

Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Chapleau, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Chapple, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Chatham Kent Health Alliance

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
11 - 15			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

Chatham Kent PUC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	327	78.99%				
6 - 10			28	6.76%	7	1.69%
11 - 15			5	1.21%	1	0.24%
15+			20	4.83%	26	6.28%
Subtotal	327	78.99%	53	12.80%	34	8.21%
Actionable Requests	414					

Chatham Kent Ridgeway Division

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	85	87.63%				
6 - 10			9	9.28%		
11 - 15			3	3.09%		

Member

Subtotal	85	87.63%	12	12.37%	0	
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Actionable Requests	97					
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Chatham Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	50.00%				
6 - 10					4	50.00%
Subtotal	4	50.00%	0		4	50.00%

Actionable Requests	8					
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Chatsworth, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests	3					
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Chippewas of Rama

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	42.86%				
6 - 10			1	14.29%		
11 - 15			3	42.86%		
Subtotal	3	42.86%	4	57.14%	0	

Actionable Requests	7					
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CIK Telecom Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	32	65.31%				
6 - 10			3	6.12%	1	2.04%
11 - 15					7	14.29%
15+					6	12.24%
Subtotal	32	65.31%	3	6.12%	14	28.57%

Actionable Requests	49					
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CKPW Chatham Township Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	73.91%				

Member

6 - 10			5	21.74%		
11 - 15			1	4.35%		
Subtotal	17	73.91%	6	26.09%	0	

Actionable Requests 23

CKPW Chatham Water Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	82	97.62%	
6 - 10		2	2.38%
Subtotal	82	97.62%	2

Actionable Requests 84

CKPW Dover Township Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	16	88.89%	
6 - 10		2	11.11%
Subtotal	16	88.89%	2

Actionable Requests 18

CKPW Kent Centre Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	135	78.95%	
11 - 15			1
15+			35
Subtotal	135	78.95%	36

Actionable Requests 171

CKPW Raleigh Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	43	97.73%	
15+			1
Subtotal	43	97.73%	1

Actionable Requests 44

CKPW Thamesville Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	18	100.00%				
Subtotal	18	100.00%	0		0	

Actionable Requests

18

CKPW Tilbury East Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	80.00%				
6 - 10			2	6.67%		
11 - 15			2	6.67%	1	3.33%
15+					1	3.33%
Subtotal	24	80.00%	4	13.33%	2	6.67%

Actionable Requests

30

CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	91.67%				
6 - 10			2	8.33%		
Subtotal	22	91.67%	2	8.33%	0	

Actionable Requests

24

Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	92.31%				
6 - 10			3	7.69%		
Subtotal	36	92.31%	3	7.69%	0	

Actionable Requests

39

Clarington, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	100	84.75%				
6 - 10					1	0.85%
11 - 15					6	5.08%
15+					11	9.32%
Subtotal	100	84.75%	0		18	15.25%

Actionable Requests

118

Member

Clearbeach Resources Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

Clearview, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	71.43%				
6 - 10			13	26.53%		
15+					1	2.04%
Subtotal	35	71.43%	13	26.53%	1	2.04%
Actionable Requests	49					

Cobalt, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Cobourg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	97.56%				
15+					1	2.44%
Subtotal	40	97.56%	0		1	2.44%
Actionable Requests	41					

Cochrane Telecom Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Cochrane, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Cogeco Connexion (CBT1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	540	64.36%	
6 - 10		126	15.02%
11 - 15		36	4.29%
15+		27	3.22%
Subtotal	540	64.36%	189

Actionable Requests	839
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Cogeco Connexion (COGOW01)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			4
Subtotal	0	0	4

Actionable Requests	4
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Cogeco Connexion (CPVS1)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	977	95.04%	
6 - 10		12	1.17%
11 - 15		1	0.10%
15+		1	0.10%
Subtotal	977	95.04%	14

Actionable Requests	1028
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Cogeco Connexion (CPVS2)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	546	73.49%	
6 - 10		116	15.61%
11 - 15		41	5.52%
15+		15	2.02%
Subtotal	546	73.49%	172

Actionable Requests	743
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Member

Cogeco Connexion (Eastern & Northern)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,034	99.04%	
6 - 10		4	0.38%
15+		1	0.10%
Subtotal	1034	99.04%	5
Actionable Requests	1044		

Cogeco Connexion (Windsor & Sarnia)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	919	72.65%	
6 - 10		139	10.99%
11 - 15		54	4.27%
15+		34	2.69%
Subtotal	919	72.65%	227
Actionable Requests	1265		

Collingwood Public Utilities

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	57	74.03%	
6 - 10		5	6.49%
11 - 15		4	5.19%
15+		9	11.69%
Subtotal	57	74.03%	9
Actionable Requests	77		

Comber Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
6 - 10			1
11 - 15			1
15+			3
Subtotal	0	0	5
Actionable Requests	5		

Member

Communicate Freely

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	71.43%				
11 - 15					6	21.43%
15+					2	7.14%
Subtotal	20	71.43%	0		8	28.57%
Actionable Requests	28					

Connect The Dots Fibre Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	15.79%				
6 - 10			24	63.16%		
11 - 15			1	2.63%	7	18.42%
Subtotal	6	15.79%	25	65.79%	7	18.42%
Actionable Requests	38					

Cornwall Electric

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	76	100.00%				
Subtotal	76	100.00%	0		0	
Actionable Requests	76					

Cornwall, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	86.67%				
11 - 15					1	6.67%
15+					1	6.67%
Subtotal	13	86.67%	0		2	13.33%
Actionable Requests	15					

Cornwall, City of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	54	100.00%				
Subtotal	54	100.00%	0		0	
Actionable Requests	54					

Member

Craigleith Ski Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Cramahe Township - Colborne Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	86.67%				
11 - 15					1	6.67%
15+					1	6.67%
Subtotal	13	86.67%	0		2	13.33%
Actionable Requests	15					

Cramahe, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					6	31.58%
15+					13	68.42%
Subtotal	0		0		19	100.00%
Actionable Requests	19					

CTV

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Dawn-Euphemia, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	44.44%				
6 - 10			15	33.33%		
11 - 15			8	17.78%	1	2.22%
15+					1	2.22%
Subtotal	20	44.44%	23	51.11%	2	4.44%
Actionable Requests	45					

Member

DBI Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	62.50%				
6 - 10			3	37.50%		
Subtotal	5	62.50%	3	37.50%	0	
Actionable Requests	8					

Deep River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Deseronto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	66.67%
15+					1	33.33%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

Dofasco (ArcelorMittal)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Dow Chemical Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Dowser Gas Company Ltd (Pipeline)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

Dryden, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Dubreuilville, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
6 - 10					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Dufferin County

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	33	100.00%				
Subtotal	33	100.00%	0		0	
Actionable Requests	33					

Dufferin Wind Power Inc

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Dufferin-Peel Catholic District School Board

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Durham, Region of - Traffic Signals

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	268	99.26%				

Member

15+					2	0.74%
Subtotal	268	99.26%	0		2	0.74%

Actionable Requests

270

Durham, Region of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,125	98.25%				
6 - 10			15	1.31%	2	0.17%
11 - 15					2	0.17%
15+					1	0.09%
Subtotal	1125	98.25%	15	1.31%	5	0.44%

Actionable Requests

1145

Dutton-Dunwich, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	97.53%				
6 - 10			2	2.47%		
Subtotal	79	97.53%	2	2.47%	0	

Actionable Requests

81

Dysart et al, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

E L K Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	2.17%				
6 - 10			64	69.57%		
11 - 15			22	23.91%	1	1.09%
15+			3	3.26%		
Subtotal	2	2.17%	89	96.74%	1	1.09%

Actionable Requests

92

Member

East Gwillimbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	84	46.41%				
6 - 10			7	3.87%	1	0.55%
11 - 15			7	3.87%	20	11.05%
15+					62	34.25%
Subtotal	84	46.41%	14	7.73%	83	45.86%
Actionable Requests	181					

East Lake St Clair Wind Farm LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

East Zorra Tavistock, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	100.00%				
Subtotal	29	100.00%	0		0	
Actionable Requests	29					

Eastern Ontario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	
Actionable Requests	11					

Eastern Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Eastlink

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	691	93.89%				

Member

6 - 10			40	5.43%		
11 - 15			2	0.27%	2	0.27%
15+					1	0.14%
Subtotal	691	93.89%	42	5.71%	3	0.41%

Actionable Requests 736

ED Smith Foods

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

EHtel Networks Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	25	53.19%				
6 - 10			17	36.17%		
11 - 15			4	8.51%	1	2.13%
Subtotal	25	53.19%	21	44.68%	1	2.13%

Actionable Requests 47

Ellexicon Energy Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	855	77.59%				
6 - 10			65	5.90%	5	0.45%
11 - 15			20	1.81%	11	1.00%
15+			1	0.09%	145	13.16%
Subtotal	855	77.59%	86	7.80%	161	14.61%

Actionable Requests 1102

Elgin Area Primary Water Supply

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	

Actionable Requests 7

Member

Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
11 - 15			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	
Actionable Requests	4					

Emo, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Enbridge Gas (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8,755	82.24%				
6 - 10			500	4.70%	218	2.05%
11 - 15			209	1.96%	426	4.00%
15+			46	0.43%	492	4.62%
Subtotal	8755	82.24%	755	7.09%	1136	10.67%
Actionable Requests	10646					

Enbridge Gas Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10,995	73.29%				
6 - 10			471	3.14%	305	2.03%
11 - 15			134	0.89%	1090	7.27%
15+			62	0.41%	1945	12.96%

Member

Subtotal	10995	73.29%	667	4.45%	3340	22.26%
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Actionable Requests	15002
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Enbridge Gas Distribution - Vital Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	458	74.47%				
6 - 10			52	8.46%	12	1.95%
11 - 15			10	1.63%	20	3.25%
15+			4	0.65%	59	9.59%
Subtotal	458	74.47%	66	10.73%	91	14.80%

Actionable Requests	615
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Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	21	100.00%	
Subtotal	21	100.00%	0

Actionable Requests	21
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Enbridge Gas Pre-Engineering (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	0.77%
11 - 15					70	53.85%
15+					59	45.38%
Subtotal	0		0		130	100.00%

Actionable Requests	130
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Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	105	97.22%				
6 - 10			1	0.93%		
11 - 15			2	1.85%		
Subtotal	105	97.22%	3	2.78%	0	

Actionable Requests	108
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Enbridge NEB Mains

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	35	87.50%				
6 - 10			3	7.50%		
15+					2	5.00%
Subtotal	35	87.50%	3	7.50%	2	5.00%

Actionable Requests

40

Enbridge Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	361	87.20%				
6 - 10			11	2.66%		
11 - 15			7	1.69%	2	0.48%
15+			14	3.38%	19	4.59%
Subtotal	361	87.20%	32	7.73%	21	5.07%

Actionable Requests

414

Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests

3

Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	66	100.00%				
Subtotal	66	100.00%	0		0	

Actionable Requests

66

Enova Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	646	80.95%				
6 - 10			128	16.04%	1	0.13%
11 - 15			4	0.50%	4	0.50%
15+			7	0.88%	8	1.00%

Member

Subtotal	646	80.95%	139	17.42%	13	1.63%
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Actionable Requests	798					
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Entegrus

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	408	83.27%				
6 - 10			27	5.51%		
11 - 15			4	0.82%	9	1.84%
15+			5	1.02%	37	7.55%
Subtotal	408	83.27%	36	7.35%	46	9.39%

Actionable Requests	490					
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Entegrus Powerlines Inc – St. Thomas

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	47	83.93%				
6 - 10			4	7.14%		
11 - 15			1	1.79%	2	3.57%
15+					2	3.57%
Subtotal	47	83.93%	5	8.93%	4	7.14%

Actionable Requests	56					
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ENVI Networks Ltd

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	12	85.71%				
6 - 10			1	7.14%		
11 - 15			1	7.14%		
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests	14					
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Enwave Energy Corporation

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	133	85.26%				
6 - 10			15	9.62%	4	2.56%
15+					4	2.56%

Member

Subtotal	133	85.26%	15	9.62%	8	5.13%
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Actionable Requests 156

Enwave Windsor Holdings LP

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					3	100.00%
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Subtotal	0		0		3	100.00%
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Actionable Requests 3

Enwin Utilities - Electrical

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	142	94.67%				
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6 - 10			7	4.67%		
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11 - 15			1	0.67%		
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Subtotal	142	94.67%	8	5.33%	0	
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Actionable Requests 150

Enwin Utilities - Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	65	81.25%				
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6 - 10			14	17.50%		
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11 - 15			1	1.25%		
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Subtotal	65	81.25%	15	18.75%	0	
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Actionable Requests 80

EPCOR Electricity Distribution Ontario Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	116	100.00%				
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Subtotal	116	100.00%	0		0	
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Actionable Requests 116

Epcor Natural Gas LP

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	147	95.45%				
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6 - 10			7	4.55%		
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Member

Subtotal	147	95.45%	7	4.55%	0	
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Actionable Requests	154					
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Erie Brook Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	16.67%
15+					5	83.33%
Subtotal	0		0		6	100.00%

Actionable Requests	6					
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Erieau Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	85.71%				
6 - 10			2	14.29%		
Subtotal	12	85.71%	2	14.29%	0	

Actionable Requests	14					
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Erin, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	14.29%
15+					12	85.71%
Subtotal	0		0		14	100.00%

Actionable Requests	14					
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ERTH Power Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	157	78.50%				
6 - 10			20	10.00%	17	8.50%
11 - 15			3	1.50%		
15+			2	1.00%	1	0.50%
Subtotal	157	78.50%	25	12.50%	18	9.00%

Actionable Requests	200					
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Espanola Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Espanola, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Essa, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	10	50.00%				
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6 - 10			4	20.00%	1	5.00%
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11 - 15			3	15.00%		
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15+			1	5.00%	1	5.00%
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Subtotal	10	50.00%	8	40.00%	2	10.00%
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Actionable Requests	20
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Essex County Highways

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	22	95.65%				
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6 - 10			1	4.35%		
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Subtotal	22	95.65%	1	4.35%	0	
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Actionable Requests	23
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Essex Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	193	61.86%				
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6 - 10			37	11.86%	10	3.21%
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11 - 15			26	8.33%	17	5.45%
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15+			15	4.81%	14	4.49%
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Subtotal	193	61.86%	78	25.00%	41	13.14%
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Actionable Requests	312
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Essex, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	112	81.75%				
6 - 10			17	12.41%		
11 - 15					1	0.73%
15+			6	4.38%	1	0.73%
Subtotal	112	81.75%	23	16.79%	2	1.46%

Actionable Requests 137

Execulink Telecom

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	174	76.32%	
6 - 10		38	16.67%
11 - 15		7	3.07%
15+		2	0.88%
Subtotal	174	76.32%	47

Actionable Requests 228

Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	75.00%	
15+			1
Subtotal	3	75.00%	0

Actionable Requests 4

Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests 1

Festival Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	98	100.00%	
Subtotal	98	100.00%	0

Actionable Requests 98

Member

Fibre Noire Internet Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	20.00%				
6 - 10					1	3.33%
11 - 15					8	26.67%
15+					15	50.00%
Subtotal	6	20.00%	0		24	80.00%
Actionable Requests	30					

FibreSpeed Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					17	94.44%
15+					1	5.56%
Subtotal	0		0		18	100.00%
Actionable Requests	18					

First Nations Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%
Actionable Requests	6					

Fisher Wavy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	198	98.51%				
6 - 10			1	0.50%	1	0.50%
11 - 15			1	0.50%		
Subtotal	198	98.51%	2	1.00%	1	0.50%
Actionable Requests	201					

Member

Gananoque, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	90.00%				
6 - 10			1	10.00%		
Subtotal	9	90.00%	1	10.00%	0	
Actionable Requests	10					

GBTEL Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	
Actionable Requests	16					

Georgian Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	33.33%				
6 - 10					5	15.15%
11 - 15					17	51.52%
Subtotal	11	33.33%	0		22	66.67%
Actionable Requests	33					

Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	192	80.67%				

Member

6 - 10			27	11.34%		
11 - 15					19	7.98%
Subtotal	192	80.67%	27	11.34%	19	7.98%

Actionable Requests 238

Glenfred Gas Wells

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15					1	33.33%
15+					2	66.67%
Subtotal	0		0		3	100.00%

Actionable Requests 3

Goderich, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	11	39.29%				
6 - 10			6	21.43%		
11 - 15			1	3.57%	4	14.29%
15+					6	21.43%
Subtotal	11	39.29%	7	25.00%	10	35.71%

Actionable Requests 28

Gore Bay, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Gosfield North Communications

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	69	77.53%				
6 - 10			6	6.74%	1	1.12%
11 - 15					2	2.25%
15+					11	12.36%
Subtotal	69	77.53%	6	6.74%	14	15.73%

Actionable Requests 89

Member

Government of Canada								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	7	100.00%					
	Subtotal	7	100.00%	0		0		
	Actionable Requests	7						
Grand Renewable Wind Farm								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	7	87.50%					
	6 - 10			1	12.50%			
	Subtotal	7	87.50%	1	12.50%	0		
	Actionable Requests	8						
Grand River Hospital Corp. - KW Campus and Freeport Campu								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	1	100.00%					
	Subtotal	1	100.00%	0		0		
	Actionable Requests	1						
Grand Valley, Town of								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	15+			8	100.00%			
	Subtotal	0		8	100.00%	0		
	Actionable Requests	8						
GrandBridge Energy (Legacy Brantford Power)								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	211	88.28%					
	6 - 10			25	10.46%			
	11 - 15			3	1.26%			
	Subtotal	211	88.28%	28	11.72%	0		
	Actionable Requests	239						
GrandBridge Energy (Legacy Energy Plus)								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	448	99.33%					

Member

6 - 10			2	0.44%		
15+			1	0.22%		
Subtotal	448	99.33%	3	0.67%	0	

Actionable Requests 451

Gravenhurst, Town of (SL)

Completed within Compliant Non-Compliant Non-Compliant No Response

6 - 10					1	4.55%
11 - 15					3	13.64%
15+					18	81.82%
Subtotal	0		0		22	100.00%

Actionable Requests 22

Gravenhurst, Town of (SS)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	6	27.27%				
6 - 10					1	4.55%
11 - 15					2	9.09%
15+					13	59.09%
Subtotal	6	27.27%	0		16	72.73%

Actionable Requests 22

Greater Essex County District School Board

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Greater Madawaska, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Greater Napanee, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

Member

0-5	13	76.47%				
6 - 10			1	5.88%		
11 - 15					2	11.76%
15+					1	5.88%
Subtotal	13	76.47%	1	5.88%	3	17.65%

Actionable Requests 17

Greater Sudbury Hydro (SH01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	57	95.00%				
6 - 10			1	1.67%		
11 - 15					2	3.33%
Subtotal	57	95.00%	1	1.67%	2	3.33%

Actionable Requests 60

Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests 3

Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	100.00%				
Subtotal	80	100.00%	0		0	

Actionable Requests 80

Greater Sudbury Hydro Plus Inc. - Street Lights West Nipissin

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

Greater Sudbury, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	193	97.97%				

Member

6 - 10			2	1.02%		
11 - 15					1	0.51%
15+					1	0.51%
Subtotal	193	97.97%	2	1.02%	2	1.02%

Actionable Requests

197

Greater Toronto Airports Authority

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	11	91.67%				
6 - 10			1	8.33%		
Subtotal	11	91.67%	1	8.33%	0	

Actionable Requests

12

Greenfield South Power Corporation

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	25.00%				
6 - 10					1	25.00%
11 - 15					1	25.00%
15+					1	25.00%
Subtotal	1	25.00%	0		3	75.00%

Actionable Requests

4

Greenstone, Municipality of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15					3	60.00%
15+					2	40.00%
Subtotal	0		0		5	100.00%

Actionable Requests

5

Grey County

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests

7

Member

Grey Highlands, Municipality of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	63.64%				
6 - 10			4	36.36%		
Subtotal	7	63.64%	4	36.36%	0	
Actionable Requests	11					

Grimsby Power						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	67	91.78%				
6 - 10			6	8.22%		
Subtotal	67	91.78%	6	8.22%	0	
Actionable Requests	73					

Grimsby, Town of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	63	100.00%				
Subtotal	63	100.00%	0		0	
Actionable Requests	63					

Guelph, City of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	314	95.73%				
6 - 10			7	2.13%	2	0.61%
11 - 15					1	0.30%
15+					4	1.22%
Subtotal	314	95.73%	7	2.13%	7	2.13%
Actionable Requests	328					

Guelph, University of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	11.11%		
11 - 15					3	33.33%
15+					5	55.56%

Member

Subtotal	0		1	11.11%	8	88.89%
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Actionable Requests	9					
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Guelph-Eramosa Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	80.00%				
6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests	5					
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Haldimand, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	98	54.75%				
6 - 10			6	3.35%	1	0.56%
11 - 15					47	26.26%
15+					27	15.08%
Subtotal	98	54.75%	6	3.35%	75	41.90%

Actionable Requests	179					
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Haliburton, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1					
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Halton Hills Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	178	91.75%				
6 - 10			16	8.25%		
Subtotal	178	91.75%	16	8.25%	0	

Actionable Requests	194					
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Halton Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	47	79.66%				
6 - 10			9	15.25%		

Member

11 - 15			1	1.69%	1	1.69%
15+					1	1.69%
Subtotal	47	79.66%	10	16.95%	2	3.39%

Actionable Requests 59

Halton Region - Burlington

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	114	99.13%				
6 - 10			1	0.87%		
Subtotal	114	99.13%	1	0.87%	0	

Actionable Requests 115

Halton Region - Halton Hills - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	12.50%				
6 - 10			6	75.00%		
11 - 15					1	12.50%
Subtotal	1	12.50%	6	75.00%	1	12.50%

Actionable Requests 8

Halton Region - Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	85	100.00%				
Subtotal	85	100.00%	0		0	

Actionable Requests 85

Halton Region - Oakville

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	21.00%				
6 - 10			17	17.00%	4	4.00%
11 - 15			7	7.00%	31	31.00%
15+			3	3.00%	17	17.00%
Subtotal	21	21.00%	27	27.00%	52	52.00%

Actionable Requests 100

Member

Halton Region Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	596	97.87%				
6 - 10			10	1.64%		
11 - 15			1	0.16%	1	0.16%
15+					1	0.16%
Subtotal	596	97.87%	11	1.81%	2	0.33%
Actionable Requests	609					

Halton, Region of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	66.67%				
11 - 15					1	16.67%
15+					1	16.67%
Subtotal	4	66.67%	0		2	33.33%
Actionable Requests	6					

Halton, Region of - MTO - Burlington Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Halton, Region of - MTO - Oakville Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Halton, Region of - Storm Sewer - Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	88.89%				
11 - 15					1	11.11%
Subtotal	8	88.89%	0		1	11.11%
Actionable Requests	9					

Member

Hamilton - P & C ROW

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	159	71.95%				
6 - 10			3	1.36%	7	3.17%
11 - 15					19	8.60%
15+					33	14.93%
Subtotal	159	71.95%	3	1.36%	59	26.70%
Actionable Requests	221					

Hamilton Community Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	40.00%				
15+					3	60.00%
Subtotal	2	40.00%	0		3	60.00%
Actionable Requests	5					

Hamilton Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Hamilton, City of (Street Lighting)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	996	100.00%				
Subtotal	996	100.00%	0		0	
Actionable Requests	996					

Hamilton, City of (Traffic Ops)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	190	97.44%				
6 - 10			2	1.03%		
11 - 15			2	1.03%		
15+					1	0.51%

Member

Subtotal	190	97.44%	4	2.05%	1	0.51%
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Actionable Requests	195
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Hamilton, City of (Water)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	566	53.35%				
6 - 10			280	26.39%	23	2.17%
11 - 15			89	8.39%	35	3.30%
15+			37	3.49%	31	2.92%
Subtotal	566	53.35%	406	38.27%	89	8.39%

Actionable Requests	1061
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Hamilton, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	13	68.42%				
6 - 10			5	26.32%		
11 - 15			1	5.26%		
Subtotal	13	68.42%	6	31.58%	0	

Actionable Requests	19
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Hanover, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	13	92.86%				
15+					1	7.14%
Subtotal	13	92.86%	0		1	7.14%

Actionable Requests	14
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Havelock-Belmont-Methuen, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Hawkesbury, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	9	64.29%				
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Member

6 - 10			4	28.57%		
11 - 15			1	7.14%		
Subtotal	9	64.29%	5	35.71%	0	
Actionable Requests	14					

Hay Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	48	96.00%				
6 - 10			1	2.00%		
15+					1	2.00%
Subtotal	48	96.00%	1	2.00%	1	2.00%
Actionable Requests	50					

HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	29.79%				
6 - 10			8	17.02%		
11 - 15			6	12.77%	13	27.66%
15+			4	8.51%	2	4.26%
Subtotal	14	29.79%	18	38.30%	15	31.91%
Actionable Requests	47					

Hearst Connect Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Hearst Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Hearst, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Hiram Walker & Sons

Completed within Compliant Non-Compliant Non-Compliant No Response

6 - 10					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Home Hardware Stores Ltd

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Horton, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Howick, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	25.00%				
6 - 10			4	50.00%		
11 - 15			1	12.50%		
15+			1	12.50%		
Subtotal	2	25.00%	6	75.00%	0	

Actionable Requests 8

Humber College

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Huntsville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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11 - 15			5	41.67%
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15+			7	58.33%
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Subtotal	0		0		12	100.00%
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Actionable Requests	12
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Huron East, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	17	89.47%				
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6 - 10			2	10.53%		
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Subtotal	17	89.47%	2	10.53%	0	
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Actionable Requests	19
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Huron, County of (Auburn)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2
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Huron, County of (Traffic Signals)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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6 - 10					1	16.67%
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15+					5	83.33%
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Subtotal	0		0		6	100.00%
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Actionable Requests	6
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Huron, County of (Wroxeter)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1
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Member

Huron, County of (Zurich)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
15+			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	
Actionable Requests	8					

Huron-Kinloss, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
11 - 15					1	16.67%
Subtotal	5	83.33%	0		1	16.67%
Actionable Requests	6					

Hurontel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	86	92.47%				
6 - 10			6	6.45%		
11 - 15			1	1.08%		
Subtotal	86	92.47%	7	7.53%	0	
Actionable Requests	93					

Hydro Embrun

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	20.00%				
15+					16	80.00%
Subtotal	4	20.00%	0		16	80.00%
Actionable Requests	20					

Hydro Hawkesbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
15+					1	14.29%
Subtotal	6	85.71%	0		1	14.29%
Actionable Requests	7					

Member

Hydro One Networks Inc - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	26	100.00%				
Subtotal	26	100.00%	0		0	
Actionable Requests	26					

Hydro One Networks Inc (Distribution)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5,657	74.50%				
6 - 10			926	12.20%	65	0.86%
11 - 15			298	3.92%	211	2.78%
15+			139	1.83%	297	3.91%
Subtotal	5657	74.50%	1363	17.95%	573	7.55%
Actionable Requests	7593					

Hydro One Networks Inc (Haldimand)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	409	81.64%				
6 - 10			6	1.20%	7	1.40%
11 - 15					13	2.59%
15+			1	0.20%	65	12.97%
Subtotal	409	81.64%	7	1.40%	85	16.97%
Actionable Requests	501					

Hydro One Networks Inc (Norfolk)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	93	61.18%				
6 - 10			47	30.92%	2	1.32%
11 - 15			4	2.63%	1	0.66%
15+			3	1.97%	2	1.32%
Subtotal	93	61.18%	54	35.53%	5	3.29%
Actionable Requests	152					

Hydro One Networks Inc (Orillia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	32	61.54%				
6 - 10			19	36.54%		
11 - 15					1	1.92%
Subtotal	32	61.54%	19	36.54%	1	1.92%

Actionable Requests

52

Hydro One Networks Inc (Peterborough)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	80	96.39%				
6 - 10			1	1.20%	1	1.20%
15+			1	1.20%		
Subtotal	80	96.39%	2	2.41%	1	1.20%

Actionable Requests

83

Hydro One Networks Inc (Transmission)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	403	88.77%				
6 - 10			1	0.22%	2	0.44%
11 - 15			5	1.10%	13	2.86%
15+					30	6.61%
Subtotal	403	88.77%	6	1.32%	45	9.91%

Actionable Requests

454

Hydro One Networks Inc (Woodstock)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	107	69.03%				
6 - 10			29	18.71%	7	4.52%
11 - 15			5	3.23%	3	1.94%
15+			1	0.65%	3	1.94%
Subtotal	107	69.03%	35	22.58%	13	8.39%

Actionable Requests

155

Hydro One Remote Communities Inc

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15					1	50.00%
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Member

15+					1	50.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Hydro Ottawa

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,231	91.12%				
6 - 10			71	5.26%	2	0.15%
11 - 15			14	1.04%	19	1.41%
15+			4	0.30%	10	0.74%
Subtotal	1231	91.12%	89	6.59%	31	2.29%
Actionable Requests	1351					

Imperial Oil Pipelines (I002)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	96	52.46%				
6 - 10			4	2.19%	1	0.55%
11 - 15			3	1.64%	22	12.02%
15+			3	1.64%	54	29.51%
Subtotal	96	52.46%	10	5.46%	77	42.08%
Actionable Requests	183					

Imperial Oil Refinery and Chemicals (IM02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Index Energy Ajax Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Ingersoll, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	43	47.78%				
6 - 10			36	40.00%		
11 - 15					11	12.22%
Subtotal	43	47.78%	36	40.00%	11	12.22%

Actionable Requests 90

InnPower

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	163	70.56%				
11 - 15					23	9.96%
15+					45	19.48%
Subtotal	163	70.56%	0		68	29.44%

Actionable Requests 231

InnServices Utilities Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	91	77.12%				
11 - 15					6	5.08%
15+					21	17.80%
Subtotal	91	77.12%	0		27	22.88%

Actionable Requests 118

Internet Access Solutions Ltd

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	21	100.00%				
Subtotal	21	100.00%	0		0	

Actionable Requests 21

Iroquois Falls, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

K2 Wind Farm Ontario

Completed within Compliant Non-Compliant Non-Compliant No Response

Member

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Kapuskasing, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

Kawartha Lakes, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	165	98.80%	
15+			2
Subtotal	165	98.80%	2

Actionable Requests 167

Kawartha Pine Ridge District Schoolboard

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	5	83.33%	
15+			1
Subtotal	5	83.33%	1

Actionable Requests 6

Kenora, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	69.70%				
6 - 10			6	18.18%		
11 - 15			1	3.03%	2	6.06%
15+			1	3.03%		
Subtotal	23	69.70%	8	24.24%	2	6.06%

Actionable Requests 33

Killaloe, Hagarty & Richards, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	

Member

Subtotal	2	100.00%	0		0	
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Actionable Requests	2
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Kincardine, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	22	100.00%				
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Subtotal	22	100.00%	0		0	
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Actionable Requests	22
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Kinder Morgan Pipeline

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					4	100.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4
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King, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	115	95.83%				
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6 - 10			2	1.67%	1	0.83%
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15+					2	1.67%
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Subtotal	115	95.83%	2	1.67%	3	2.50%
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Actionable Requests	120
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Kings University College

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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11 - 15					2	66.67%
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15+					1	33.33%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3
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Kingston General Hospital

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Member

Kingston, City of (Utilities Kingston)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	120	74.07%				
6 - 10			20	12.35%		
11 - 15			2	1.23%	18	11.11%
15+			1	0.62%	1	0.62%
Subtotal	120	74.07%	23	14.20%	19	11.73%
Actionable Requests	162					

Kingsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	30.56%				
6 - 10			12	16.67%	2	2.78%
11 - 15			3	4.17%	14	19.44%
15+			5	6.94%	14	19.44%
Subtotal	22	30.56%	20	27.78%	30	41.67%
Actionable Requests	72					

Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
6 - 10			1	12.50%		
Subtotal	7	87.50%	1	12.50%	0	
Actionable Requests	8					

Kitchener Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	328	97.62%				
6 - 10			8	2.38%		
Subtotal	328	97.62%	8	2.38%	0	
Actionable Requests	336					

Kitchener Utilities - Gas and Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	115	100.00%				

Member

Subtotal	115	100.00%	0		0	
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Actionable Requests	115
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Kitchener, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	321	93.31%				
6 - 10			20	5.81%		
15+					3	0.87%
Subtotal	321	93.31%	20	5.81%	3	0.87%

Actionable Requests	344
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Kruger Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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KWIC Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2
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Lagasco Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	76.47%				
6 - 10			1	5.88%		
11 - 15			2	11.76%		
15+			1	5.88%		
Subtotal	13	76.47%	4	23.53%	0	

Actionable Requests	17
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Lagasco Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	90.91%				
6 - 10			1	9.09%		

Member

Subtotal	10	90.91%	1	9.09%	0	
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Actionable Requests	11					
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Lake Huron Primary Water Supply System

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests	8					
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Lakefront Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	52	94.55%				
6 - 10			1	1.82%		
11 - 15			2	3.64%		
Subtotal	52	94.55%	3	5.45%	0	

Actionable Requests	55					
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Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	92.68%				
6 - 10			1	2.44%		
11 - 15			2	4.88%		
Subtotal	38	92.68%	3	7.32%	0	

Actionable Requests	41					
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Lakeland Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	86.36%				
6 - 10			1	2.27%	5	11.36%
Subtotal	38	86.36%	1	2.27%	5	11.36%

Actionable Requests	44					
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Lakeland Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	79.49%				
6 - 10			3	7.69%	5	12.82%

Member

Subtotal	31	79.49%	3	7.69%	5	12.82%
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Actionable Requests 39

Lakeshore, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	201	98.53%				
15+					3	1.47%
Subtotal	201	98.53%	0		3	1.47%

Actionable Requests 204

Lakeview Water System

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests 4

Lambton Area Water Supply System

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	57	100.00%				
Subtotal	57	100.00%	0		0	

Actionable Requests 57

Lambton County

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	7	46.67%				
6 - 10			2	13.33%		
15+					6	40.00%
Subtotal	7	46.67%	2	13.33%	6	40.00%

Actionable Requests 15

Lambton Shores, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	46	74.19%				
6 - 10			16	25.81%		

Member

Subtotal	46	74.19%	16	25.81%	0	
Actionable Requests	62					

LamSar for SXL (Sunoco Logistics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Lanark, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			1	25.00%		
15+					1	25.00%
Subtotal	2	50.00%	1	25.00%	1	25.00%
Actionable Requests	4					

Lanxess Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Larder Lake, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	95	100.00%				
Subtotal	95	100.00%	0		0	
Actionable Requests	95					

Member

Latchford, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Laurentian Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Leamington Area Drip Irrigation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%
Actionable Requests	6					

Leamington District Memorial Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Leamington Sewer and Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	103	96.26%				
6 - 10			2	1.87%		
11 - 15					2	1.87%
Subtotal	103	96.26%	2	1.87%	2	1.87%
Actionable Requests	107					

Leamington Water Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	125	80.13%				

Member

6 - 10			22	14.10%		
11 - 15			2	1.28%	5	3.21%
15+					2	1.28%
Subtotal	125	80.13%	24	15.38%	7	4.49%

Actionable Requests 156

Leeds & Grenville, United Counties of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	34.62%				
6 - 10			1	3.85%		
11 - 15			1	3.85%	14	53.85%
15+					1	3.85%
Subtotal	9	34.62%	2	7.69%	15	57.69%

Actionable Requests 26

Lennox and Addington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	50.00%				
6 - 10			1	16.67%		
11 - 15					1	16.67%
15+					1	16.67%
Subtotal	3	50.00%	1	16.67%	2	33.33%

Actionable Requests 6

Levant Exploration and production Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	90	100.00%				
Subtotal	90	100.00%	0		0	

Actionable Requests 90

Member

Linde - Mississauga

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

Linde Canada Inc - Scarborough

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	
Actionable Requests	11					

London District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	80.00%				
6 - 10			9	20.00%		
Subtotal	36	80.00%	9	20.00%	0	
Actionable Requests	45					

London Health Sciences

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

London Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	443	57.38%				
6 - 10			137	17.75%	40	5.18%
11 - 15			75	9.72%	14	1.81%

Member

15+			22	2.85%	41	5.31%
Subtotal	443	57.38%	234	30.31%	95	12.31%

Actionable Requests

772

London, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	406	56.15%				
6 - 10			122	16.87%	42	5.81%
11 - 15			76	10.51%	15	2.07%
15+			22	3.04%	40	5.53%
Subtotal	406	56.15%	220	30.43%	97	13.42%

Actionable Requests

723

Loyalist Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	100.00%				
Subtotal	55	100.00%	0		0	

Actionable Requests

55

Lucan-Biddulph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	86.96%				
6 - 10			1	4.35%		
15+			2	8.70%		
Subtotal	20	86.96%	3	13.04%	0	

Actionable Requests

23

Madawaska Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Malahide, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				

Member

Subtotal	5	100.00%	0		0	
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Actionable Requests	5
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Manitouwadge, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	

Actionable Requests	3
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Mapleton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Marathon, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	100.00%				
Subtotal	17	100.00%	0		0	

Actionable Requests	17
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Markham District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	90.91%				
11 - 15					1	9.09%
Subtotal	10	90.91%	0		1	9.09%

Actionable Requests	11
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Markham, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	578	91.60%				
6 - 10					2	0.32%
11 - 15					50	7.92%
15+					1	0.16%

Member

Subtotal	578	91.60%	0		53	8.40%
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Actionable Requests	631					
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Markham, City of - Traffic Signals

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	64	100.00%				
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Subtotal	64	100.00%	0		0	
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Actionable Requests	64					
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Markham, City of - Water and Sewer

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	687	99.85%				
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6 - 10					1	0.15%
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Subtotal	687	99.85%	0		1	0.15%
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Actionable Requests	688					
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Markstay-Warren, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	66.67%				
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6 - 10			1	33.33%		
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Subtotal	2	66.67%	1	33.33%	0	
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Actionable Requests	3					
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Marmora and Lake, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Marwood Metals

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Member

Mattawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

McNab Braeside, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					3	9.38%
11 - 15					7	21.88%
15+					22	68.75%
Subtotal	0		0		32	100.00%
Actionable Requests	32					

Meaford, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	20.00%				
6 - 10			2	20.00%	1	10.00%
11 - 15					1	10.00%
15+					4	40.00%
Subtotal	2	20.00%	2	20.00%	6	60.00%
Actionable Requests	10					

Merrickville-Wolford, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Metalore Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Member

Metro Fibrewerx

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

Middlesex Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	82.93%				
6 - 10			1	2.44%	1	2.44%
11 - 15			5	12.20%		
Subtotal	34	82.93%	6	14.63%	1	2.44%
Actionable Requests	41					

Middlesex County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	86.67%				
6 - 10			1	6.67%		
11 - 15					1	6.67%
Subtotal	13	86.67%	1	6.67%	1	6.67%
Actionable Requests	15					

Midland Water and Wastewater Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	34.15%				
6 - 10			25	60.98%		
11 - 15			1	2.44%	1	2.44%
Subtotal	14	34.15%	26	63.41%	1	2.44%
Actionable Requests	41					

Midland, Town of - Street lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					5	26.32%
15+					14	73.68%

Member

Subtotal	0		0		19	100.00%
Actionable Requests	19					

Milton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	139	48.94%				
6 - 10			104	36.62%		
11 - 15			23	8.10%	5	1.76%
15+			8	2.82%	5	1.76%
Subtotal	139	48.94%	135	47.54%	10	3.52%
Actionable Requests	284					

Milton, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	37	34.26%				
6 - 10			41	37.96%		
11 - 15			7	6.48%	4	3.70%
15+			5	4.63%	14	12.96%
Subtotal	37	34.26%	53	49.07%	18	16.67%
Actionable Requests	108					

Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	
Actionable Requests	16					

Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	705	99.86%				
15+					1	0.14%
Subtotal	705	99.86%	0		1	0.14%
Actionable Requests	706					

Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	127	92.70%				
6 - 10			10	7.30%		
Subtotal	127	92.70%	10	7.30%	0	

Actionable Requests 137

Mississaugas of Scugog Island First Nation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests 2

Mississippi Mills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	85.71%				
11 - 15					1	7.14%
15+					1	7.14%
Subtotal	12	85.71%	0		2	14.29%

Actionable Requests 14

MNSI Managed Network Systems Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	391	91.57%				
6 - 10			33	7.73%		
15+			2	0.47%	1	0.23%
Subtotal	391	91.57%	35	8.20%	1	0.23%

Actionable Requests 427

Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	33.33%				
6 - 10			1	3.70%	3	11.11%
11 - 15			7	25.93%		
15+			4	14.81%	3	11.11%

Member

Subtotal	9	33.33%	12	44.44%	6	22.22%
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Actionable Requests 27

Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	5.88%				
15+			16	94.12%		
Subtotal	1	5.88%	16	94.12%	0	

Actionable Requests 17

Mono, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	

Actionable Requests 16

Mornington Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	47	87.04%				
6 - 10			5	9.26%		
11 - 15					2	3.70%
Subtotal	47	87.04%	5	9.26%	2	3.70%

Actionable Requests 54

Morris-Turnberry, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	25.00%				
6 - 10					1	12.50%
11 - 15					3	37.50%
15+					2	25.00%
Subtotal	2	25.00%	0		6	75.00%

Actionable Requests 8

Mt Sinai Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	66.67%

Member

15+					1	33.33%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Mulmur, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Muskoka Lakes, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests

2

Muskoka, District of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	40	49.38%				
6 - 10			10	12.35%	4	4.94%
11 - 15					11	13.58%
15+					16	19.75%
Subtotal	40	49.38%	10	12.35%	31	38.27%

Actionable Requests

81

Muskoka, District of (Traffic)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15					1	25.00%
15+					3	75.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

Nation, Municipality of the

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	9	81.82%				
6 - 10			1	9.09%		

Member

15+					1	9.09%
Subtotal	9	81.82%	1	9.09%	1	9.09%

Actionable Requests 11

Net Optiks - Brantford Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					6	46.15%
15+					7	53.85%
Subtotal	0		0		13	100.00%

Actionable Requests 13

Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	100.00%				
Subtotal	15	100.00%	0		0	

Actionable Requests 15

New Tecumseth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	143	100.00%				
Subtotal	143	100.00%	0		0	

Actionable Requests 143

Newbury, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					7	100.00%
Subtotal	0		0		7	100.00%

Actionable Requests 7

Newmarket, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	55.56%				
11 - 15					8	11.11%
15+					24	33.33%

Member

Subtotal	40	55.56%	0		32	44.44%
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Actionable Requests	72					
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Newmarket-Tay Power (Midland)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	44	91.67%				
6 - 10			4	8.33%		
Subtotal	44	91.67%	4	8.33%	0	

Actionable Requests	48					
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Newmarket-Tay Power (Newmarket)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	130	100.00%				
Subtotal	130	100.00%	0		0	

Actionable Requests	130					
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Newmarket-Tay Power (Tay)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	20	100.00%				
Subtotal	20	100.00%	0		0	

Actionable Requests	20					
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Nexicom Telecommunications

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	71	91.03%				
6 - 10			7	8.97%		
Subtotal	71	91.03%	7	8.97%	0	

Actionable Requests	78					
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Niagara Falls, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	215	97.73%				
6 - 10			2	0.91%		
11 - 15					1	0.45%
15+			1	0.45%	1	0.45%

Member

Subtotal	215	97.73%	3	1.36%	2	0.91%
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Actionable Requests	220					
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Niagara Parks Commission

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	18	100.00%				
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Subtotal	18	100.00%	0		0	
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Actionable Requests	18					
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Niagara Peninsula Energy

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	331	97.93%				
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6 - 10			1	0.30%		
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11 - 15			1	0.30%	2	0.59%
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15+			2	0.59%	1	0.30%
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Subtotal	331	97.93%	4	1.18%	3	0.89%
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Actionable Requests	338					
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Niagara Region Water Sanitary Storm

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	480	97.76%				
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6 - 10			10	2.04%		
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15+					1	0.20%
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Subtotal	480	97.76%	10	2.04%	1	0.20%
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Actionable Requests	491					
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Niagara Region Wind Farm

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	28.57%				
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11 - 15					1	14.29%
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15+					4	57.14%
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Subtotal	2	28.57%	0		5	71.43%
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Actionable Requests	7					
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Niagara Regional Broadband Network

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

Member

0-5	286	95.33%				
6 - 10			6	2.00%		
11 - 15			1	0.33%	5	1.67%
15+			1	0.33%	1	0.33%
Subtotal	286	95.33%	8	2.67%	6	2.00%

Actionable Requests 300

Niagara, Region of - Transportation Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	266	95.68%				
6 - 10			6	2.16%	1	0.36%
11 - 15			2	0.72%	2	0.72%
15+			1	0.36%		
Subtotal	266	95.68%	9	3.24%	3	1.08%

Actionable Requests 278

Niagara-On-The-Lake Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	144	100.00%				
Subtotal	144	100.00%	0		0	

Actionable Requests 144

Niagara-On-The-Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	103	100.00%				
Subtotal	103	100.00%	0		0	

Actionable Requests 103

Nor-Del

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	68	61.82%	4	3.64%		
6 - 10						
11 - 15						
15+						
			8	7.27%	29	26.36%

Member

Subtotal	68	61.82%	12	10.91%	30	27.27%
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Actionable Requests	110					
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Norfolk County

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	211	78.73%				
6 - 10			48	17.91%		
11 - 15			4	1.49%		
15+			4	1.49%	1	0.37%
Subtotal	211	78.73%	56	20.90%	1	0.37%

Actionable Requests	268					
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Norfolk Oil & Gas Ltd

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	50.00%				
11 - 15					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests	2					
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North Bay Hydro

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	17	100.00%				
Subtotal	17	100.00%	0		0	

Actionable Requests	17					
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North Bay, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	50.00%				
6 - 10			3	30.00%		
11 - 15					1	10.00%
15+					1	10.00%
Subtotal	5	50.00%	3	30.00%	2	20.00%

Actionable Requests	10					
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North Bay, City of - Private Hydro Lines

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

Member

15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

North Dundas, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	64.29%				
6 - 10			5	35.71%		
Subtotal	9	64.29%	5	35.71%	0	

Actionable Requests

14

North Frontenac Telephone Company

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	98	83.76%				
6 - 10			1	0.85%		
11 - 15					18	15.38%
Subtotal	98	83.76%	1	0.85%	18	15.38%

Actionable Requests

117

North Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests

8

North Grenville, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	52.63%				
11 - 15			1	5.26%	1	5.26%
15+					7	36.84%
Subtotal	10	52.63%	1	5.26%	8	42.11%

Actionable Requests

19

North Huron, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	33.33%				

Member

11 - 15			1	16.67%		
15+					3	50.00%
Subtotal	2	33.33%	1	16.67%	3	50.00%

Actionable Requests 6

North Kent Wind 1 LP

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests 2

North Middlesex, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

6 - 10					2	4.26%
11 - 15					7	14.89%
15+					38	80.85%
Subtotal	0		0		47	100.00%

Actionable Requests 47

North Perth, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	38	92.68%				
6 - 10			1	2.44%		
15+					2	4.88%
Subtotal	38	92.68%	1	2.44%	2	4.88%

Actionable Requests 41

North Renfrew Telecom Company (NRTC)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	25	80.65%				
6 - 10			2	6.45%		
11 - 15			1	3.23%	2	6.45%
15+					1	3.23%
Subtotal	25	80.65%	3	9.68%	3	9.68%

Actionable Requests 31

Member

North Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	20.00%		
11 - 15					1	20.00%
15+					3	60.00%
Subtotal	0		1	20.00%	4	80.00%
Actionable Requests	5					

North York General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%
Actionable Requests	3					

Northern Bruce Peninsula, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	57.89%				
6 - 10			7	36.84%		
11 - 15			1	5.26%		
Subtotal	11	57.89%	8	42.11%	0	
Actionable Requests	19					

Northern Cross Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Northern Ontario Wires

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Northern Tel Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	46	93.88%				
6 - 10			1	2.04%		
11 - 15					2	4.08%
Subtotal	46	93.88%	1	2.04%	2	4.08%

Actionable Requests 49

Northumberland, County of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	11	84.62%				
6 - 10			2	15.38%		
Subtotal	11	84.62%	2	15.38%	0	

Actionable Requests 13

Norwich, Township Of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	28	71.79%				
6 - 10			10	25.64%		
15+					1	2.56%
Subtotal	28	71.79%	10	25.64%	1	2.56%

Actionable Requests 39

Nova Chemicals Corporation

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	17	94.44%				
6 - 10					1	5.56%
Subtotal	17	94.44%	0		1	5.56%

Actionable Requests 18

Oakville Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	227	36.67%				
6 - 10			173	27.95%	11	1.78%
11 - 15			44	7.11%	107	17.29%
15+			31	5.01%	26	4.20%

Member

Subtotal	227	36.67%	248	40.06%	144	23.26%
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Actionable Requests	619					
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Oakville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	199	36.18%				
6 - 10			149	27.09%	7	1.27%
11 - 15			39	7.09%	85	15.45%
15+			36	6.55%	35	6.36%
Subtotal	199	36.18%	224	40.73%	127	23.09%

Actionable Requests	550					
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Oil Springs, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
11 - 15					1	25.00%
15+					1	25.00%
Subtotal	2	50.00%	0		2	50.00%

Actionable Requests	4					
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Oliver Paipoonge, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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ON-Energy Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Ontario Power Generation - Niagara

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	71.43%				
15+					2	28.57%

Member

Subtotal	5	71.43%	0		2	28.57%
Actionable Requests	7					

Ontera - A Division of NorthernTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	46	77.97%				
6 - 10					1	1.69%
11 - 15			1	1.69%	4	6.78%
15+					7	11.86%
Subtotal	46	77.97%	1	1.69%	12	20.34%
Actionable Requests	59					

Orangeville Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	91.89%				
6 - 10			2	5.41%		
15+			1	2.70%		
Subtotal	34	91.89%	3	8.11%	0	
Actionable Requests	37					

Orangeville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	89.80%				
6 - 10			1	2.04%	1	2.04%
11 - 15					1	2.04%
15+					2	4.08%
Subtotal	44	89.80%	1	2.04%	4	8.16%
Actionable Requests	49					

Orangeville, Town of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	100.00%				
Subtotal	13	100.00%	0		0	
Actionable Requests	13					

Member

Orillia, City of (EIS Dept)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	139	89.10%				
6 - 10			16	10.26%		
11 - 15					1	0.64%
Subtotal	139	89.10%	16	10.26%	1	0.64%
Actionable Requests	156					

Oro-Medonte, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	100.00%				
Subtotal	14	100.00%	0		0	
Actionable Requests	14					

Oshawa PUC Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	137	82.53%				
6 - 10			26	15.66%	1	0.60%
11 - 15					1	0.60%
15+					1	0.60%
Subtotal	137	82.53%	26	15.66%	3	1.81%
Actionable Requests	166					

Oshawa, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	117	84.78%				
6 - 10			17	12.32%	2	1.45%
11 - 15					1	0.72%
15+					1	0.72%
Subtotal	117	84.78%	17	12.32%	4	2.90%
Actionable Requests	138					

Oshawa, City of - Catch Basins

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	75.00%				

Member

6 - 10			2	25.00%		
Subtotal	6	75.00%	2	25.00%	0	

Actionable Requests 8

Otonabee-South Monaghan

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			3
Subtotal	0	0	3

Actionable Requests 3

Ottawa River Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	24		
6 - 10		2	
Subtotal	24	2	0

Actionable Requests 26

Ottawa, City of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	508		
6 - 10		52	25
11 - 15		8	256
15+		1	329
Subtotal	508	61	610

Actionable Requests 1179

Ottawa, City of - Traffic Signals -976

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	288		
6 - 10		4	
15+			4
Subtotal	288	4	4

Actionable Requests 296

Ottawa, City of - Water-Sewer - 975

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	1,443	99.93%				
6 - 10			1	0.07%		
Subtotal	1443	99.93%	1	0.07%	0	

Actionable Requests 1444

Ottawa, University of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests 3

Owen Sound, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	18	69.23%				
6 - 10			5	19.23%		
11 - 15			2	7.69%		
15+					1	3.85%
Subtotal	18	69.23%	7	26.92%	1	3.85%

Actionable Requests 26

Oxford, County of - Fiber

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	3	60.00%				
6 - 10			1	20.00%		
11 - 15			1	20.00%		
Subtotal	3	60.00%	2	40.00%	0	

Actionable Requests 5

Oxford, County of - Street Lights

Completed within Compliant Non-Compliant Non-Compliant No Response

6 - 10			1	50.00%		
15+					1	50.00%
Subtotal	0		1	50.00%	1	50.00%

Actionable Requests 2

Member

Oxford, County of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	14.29%				
6 - 10			4	57.14%		
11 - 15					1	14.29%
15+					1	14.29%
Subtotal	1	14.29%	4	57.14%	2	28.57%
Actionable Requests	7					

Oxford, County of - Water & Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	175	99.43%				
6 - 10			1	0.57%		
Subtotal	175	99.43%	1	0.57%	0	
Actionable Requests	176					

Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	100.00%				
Subtotal	29	100.00%	0		0	
Actionable Requests	29					

Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Member

Pearson (PIFF) and GTAA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Peel Region - Monitored Sites

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	36.84%				
11 - 15					9	47.37%
15+					3	15.79%
Subtotal	7	36.84%	0		12	63.16%
Actionable Requests	19					

Peel, Region of - Brampton - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	238	71.69%				
6 - 10			45	13.55%	18	5.42%
11 - 15			12	3.61%	8	2.41%
15+					11	3.31%
Subtotal	238	71.69%	57	17.17%	37	11.14%
Actionable Requests	332					

Peel, Region of - Brampton - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	62.69%				
6 - 10			11	16.42%	2	2.99%
11 - 15			2	2.99%	3	4.48%
15+					7	10.45%
Subtotal	42	62.69%	13	19.40%	12	17.91%
Actionable Requests	67					

Peel, Region of - Brampton - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	295	71.43%				

Member

6 - 10			57	13.80%	16	3.87%
11 - 15			14	3.39%	14	3.39%
15+			1	0.24%	16	3.87%
Subtotal	295	71.43%	72	17.43%	46	11.14%

Actionable Requests

413

Peel, Region of - Caledon - Sanitary

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	26	38.81%				
6 - 10			11	16.42%		
11 - 15			7	10.45%	11	16.42%
15+			3	4.48%	9	13.43%
Subtotal	26	38.81%	21	31.34%	20	29.85%

Actionable Requests

67

Peel, Region of - Caledon - Storm

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	38	44.71%				
6 - 10			11	12.94%		
11 - 15			10	11.76%	19	22.35%
15+			4	4.71%	3	3.53%
Subtotal	38	44.71%	25	29.41%	22	25.88%

Actionable Requests

85

Peel, Region of - Caledon - Water

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	56	44.44%				
6 - 10			32	25.40%		
11 - 15			5	3.97%	14	11.11%
15+			3	2.38%	16	12.70%
Subtotal	56	44.44%	40	31.75%	30	23.81%

Actionable Requests

126

Peel, Region of - Mississauga - Sanitary

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

0-5	266	70.37%				
6 - 10			35	9.26%	16	4.23%
11 - 15			10	2.65%	18	4.76%
15+			2	0.53%	31	8.20%
Subtotal	266	70.37%	47	12.43%	65	17.20%

Actionable Requests

378

Peel, Region of - Mississauga - Storm

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	72	82.76%				
6 - 10			3	3.45%	6	6.90%
11 - 15					2	2.30%
15+					4	4.60%
Subtotal	72	82.76%	3	3.45%	12	13.79%

Actionable Requests

87

Peel, Region of - Mississauga - Water

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	342	66.93%				
6 - 10			38	7.44%	16	3.13%
11 - 15			14	2.74%	29	5.68%
15+			4	0.78%	68	13.31%
Subtotal	342	66.93%	56	10.96%	113	22.11%

Actionable Requests

511

Peel, Region of - Traffic Signals

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	138	94.52%				
6 - 10			7	4.79%	1	0.68%
Subtotal	138	94.52%	7	4.79%	1	0.68%

Actionable Requests

146

Peel, Region of (Peel Fibre Optics)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	321	81.27%				
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Member

6 - 10			44	11.14%		
11 - 15			5	1.27%	13	3.29%
15+			1	0.25%	11	2.78%
Subtotal	321	81.27%	50	12.66%	24	6.08%

Actionable Requests 395

Pelham, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	45	97.83%				
6 - 10			1	2.17%		
Subtotal	45	97.83%	1	2.17%	0	

Actionable Requests 46

Pembina Pipeline

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests 3

Pembroke, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	16	80.00%				
15+					4	20.00%
Subtotal	16	80.00%	0		4	20.00%

Actionable Requests 20

Penetanguishene, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	35.71%				
6 - 10			2	14.29%		
11 - 15			4	28.57%		
15+			2	14.29%	1	7.14%
Subtotal	5	35.71%	8	57.14%	1	7.14%

Actionable Requests 14

Member

Perth East, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	
Actionable Requests	4					

Perth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Petawawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	44.44%				
6 - 10			1	3.70%		
11 - 15					11	40.74%
15+					3	11.11%
Subtotal	12	44.44%	1	3.70%	14	51.85%
Actionable Requests	27					

Peterborough Utilities (water, wastewater)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	78	98.73%				
15+			1	1.27%		
Subtotal	78	98.73%	1	1.27%	0	
Actionable Requests	79					

Peterborough, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	97	98.98%				
6 - 10			1	1.02%		
Subtotal	97	98.98%	1	1.02%	0	
Actionable Requests	98					

Member

Peterborough, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	97.78%				
11 - 15					1	2.22%
Subtotal	44	97.78%	0		1	2.22%
Actionable Requests	45					

Petrolia, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	72.22%				
11 - 15			3	16.67%	1	5.56%
15+					1	5.56%
Subtotal	13	72.22%	3	16.67%	2	11.11%
Actionable Requests	18					

Pickering, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	4.03%				
6 - 10			49	10.96%	8	1.79%
11 - 15			4	0.89%	74	16.55%
15+					294	65.77%
Subtotal	18	4.03%	53	11.86%	376	84.12%
Actionable Requests	447					

Pine Valley Drive - Private owner

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Plains Midstream Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	97.44%				
6 - 10			1	2.56%		

Member

Subtotal	38	97.44%	1	2.56%	0	
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Actionable Requests	39					
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Plympton-Wyoming, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	50	89.29%				
6 - 10			3	5.36%	1	1.79%
11 - 15					1	1.79%
15+					1	1.79%
Subtotal	50	89.29%	3	5.36%	3	5.36%

Actionable Requests	56					
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Point Edward, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	27.27%				
11 - 15			2	18.18%		
15+			6	54.55%		
Subtotal	3	27.27%	8	72.73%	0	

Actionable Requests	11					
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Pointe-aux-Roches Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests	1					
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Port Burwell Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Port Colborne, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	76	100.00%				

Member

Subtotal	76	100.00%	0		0	
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Actionable Requests	76
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Port Dover and Nanticoke Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests	3
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Port Hope, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	42	100.00%				
Subtotal	42	100.00%	0		0	

Actionable Requests	42
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Prescott & Russell, United Counties of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					8	100.00%
Subtotal	0		0		8	100.00%

Actionable Requests	8
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Prescott, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	50.00%
15+					2	50.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4
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Primus Management ULC

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	33.33%
15+					2	66.67%
Subtotal	0		0		3	100.00%

Actionable Requests	3
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Member

Prince Edward, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	80.65%				
11 - 15					2	6.45%
15+					4	12.90%
Subtotal	25	80.65%	0		6	19.35%
Actionable Requests	31					

Public Services and Procurement Canada - Services publics et

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	48.84%				
6 - 10					1	2.33%
11 - 15					8	18.60%
15+					13	30.23%
Subtotal	21	48.84%	0		22	51.16%
Actionable Requests	43					

Puslinch, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Q9 Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	16.67%				
11 - 15					2	11.11%
15+					13	72.22%
Subtotal	3	16.67%	0		15	83.33%
Actionable Requests	18					

Quadro Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	100	100.00%				

Member

Subtotal	100	100.00%	0		0	
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Actionable Requests	100
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Queen's University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	10	90.91%	
11 - 15			1
			9.09%
Subtotal	10	90.91%	1
		0	1
			9.09%

Actionable Requests	11
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Queens University Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	3	30.00%	
11 - 15			4
			40.00%
15+			3
			30.00%
Subtotal	3	30.00%	7
		0	7
			70.00%

Actionable Requests	10
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Quinte West, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	120	81.63%				
6 - 10			5	3.40%		
11 - 15			18	12.24%	1	0.68%
15+					3	2.04%
Subtotal	120	81.63%	23	15.65%	4	2.72%

Actionable Requests	147
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Ramara, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	

Actionable Requests	3
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Red Lake, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Red Rock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10					1	33.33%
15+					1	33.33%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests

3

Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	86.96%				
6 - 10			3	13.04%		
Subtotal	20	86.96%	3	13.04%	0	

Actionable Requests

23

Region of Waterloo, Rapid Transit

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	86.21%				
6 - 10			3	10.34%		
15+			1	3.45%		
Subtotal	25	86.21%	4	13.79%	0	

Actionable Requests

29

Renfrew Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	100.00%				
Subtotal	15	100.00%	0		0	

Actionable Requests

15

Renfrew, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	82.61%				

Member

6 - 10			3	13.04%		
15+			1	4.35%		
Subtotal	19	82.61%	4	17.39%	0	
Actionable Requests	23					

Renfrew, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	84.62%				
6 - 10			2	15.38%		
Subtotal	11	84.62%	2	15.38%	0	
Actionable Requests	13					

Richmond Hill, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	469	97.91%				
6 - 10			10	2.09%		
Subtotal	469	97.91%	10	2.09%	0	
Actionable Requests	479					

Rideau Lakes, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	50.00%
15+					1	50.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Rideau St Lawrence Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	77.78%				
15+					2	22.22%
Subtotal	7	77.78%	0		2	22.22%
Actionable Requests	9					

Rogers Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8,242	80.61%				

Member

6 - 10			772	7.55%	65	0.64%
11 - 15			200	1.96%	349	3.41%
15+			110	1.08%	487	4.76%
Subtotal	8242	80.61%	1082	10.58%	901	8.81%

Actionable Requests

10225

Romney Wind Energy Centre LP

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests

2

Rowe Energy Corporation

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests

3

Roxborough Telephone Co Ltd

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	5	83.33%				
11 - 15					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests

6

Ruralwave

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	23	69.70%				
6 - 10			5	15.15%		
11 - 15			2	6.06%	3	9.09%
Subtotal	23	69.70%	7	21.21%	3	9.09%

Actionable Requests

33

Russell, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	44	97.78%				
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Member

15+					1	2.22%
Subtotal	44	97.78%	0		1	2.22%

Actionable Requests 45

Ryerson University

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	9	100.00%	
Subtotal	9	100.00%	0

Actionable Requests 9

Sarnia, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	205	99.03%	
15+			2
Subtotal	205	99.03%	2

Actionable Requests 207

Saugeen Shores, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	73	94.81%	
6 - 10		3	3.90%
11 - 15		1	1.30%
Subtotal	73	94.81%	4

Actionable Requests 77

Sault Ste Marie PUC

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	154	98.72%	
6 - 10		2	1.28%
Subtotal	154	98.72%	2

Actionable Requests 156

Sault Ste Marie, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	29	100.00%	

Member

Subtotal	29	100.00%	0		0	
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Actionable Requests	29					
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Scugog, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	54.72%				
6 - 10			15	28.30%		
11 - 15			9	16.98%		
Subtotal	29	54.72%	24	45.28%	0	

Actionable Requests	53					
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Selwyn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Severn, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	89.47%				
6 - 10			1	5.26%		
11 - 15					1	5.26%
Subtotal	17	89.47%	1	5.26%	1	5.26%

Actionable Requests	19					
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Shaw Cable Systems

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	121	95.28%				
11 - 15			1	0.79%	1	0.79%
15+					4	3.15%
Subtotal	121	95.28%	1	0.79%	5	3.94%

Actionable Requests	127					
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Shelburne, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	75.00%				

Member

11 - 15					1	25.00%
Subtotal	3	75.00%	0		1	25.00%

Actionable Requests

4

Shell Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
6 - 10			1	20.00%		
15+					1	20.00%
Subtotal	3	60.00%	1	20.00%	1	20.00%

Actionable Requests

5

Shell Canada - Sault Ste. Marie

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Sick Kids Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

Silver Bay Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Silvercreek Nominee Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Member

Simcoe County District School Board						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Simcoe, County of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	174	98.86%				
11 - 15					1	0.57%
15+					1	0.57%
Subtotal	174	98.86%	0		2	1.14%
Actionable Requests	176					

Sioux Lookout Hydro						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Sioux Lookout, Municipality of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	100.00%		
Subtotal	0		1	100.00%	0	
Actionable Requests	1					

Six Nations Gas						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	44	77.19%				
6 - 10			13	22.81%		
Subtotal	44	77.19%	13	22.81%	0	
Actionable Requests	57					

Smiths Falls, Town of						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	30	96.77%				

Member

15+					1	3.23%
Subtotal	30	96.77%	0		1	3.23%

Actionable Requests 31

Smooth Rock Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

South Bruce Peninsula, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	76.47%				
11 - 15					2	11.76%
15+					2	11.76%
Subtotal	13	76.47%	0		4	23.53%

Actionable Requests 17

South Bruce, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests 2

South Dundas, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	50.00%				
6 - 10			3	50.00%		
Subtotal	3	50.00%	3	50.00%	0	

Actionable Requests 6

South Frontenac, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	66.67%				
15+					2	33.33%

Member

Subtotal	4	66.67%	0		2	33.33%
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Actionable Requests	6					
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South Glengarry, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	80.00%				
6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests	5					
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South Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	40.00%				
6 - 10					1	5.00%
11 - 15					5	25.00%
15+					6	30.00%
Subtotal	8	40.00%	0		12	60.00%

Actionable Requests	20					
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South Kent Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
15+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%

Actionable Requests	12					
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South River, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	20.00%				
11 - 15					1	20.00%
15+			2	40.00%	1	20.00%
Subtotal	1	20.00%	2	40.00%	2	40.00%

Actionable Requests	5					
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South Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

6 - 10					2	11.11%
11 - 15					4	22.22%
15+					12	66.67%
Subtotal	0		0		18	100.00%

Actionable Requests 18

Southgate, Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	66.67%				
11 - 15					1	11.11%
15+					2	22.22%
Subtotal	6	66.67%	0		3	33.33%

Actionable Requests 9

Southwest Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	58	96.67%				
11 - 15					1	1.67%
15+					1	1.67%
Subtotal	58	96.67%	0		2	3.33%

Actionable Requests 60

South-West Oxford, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10					3	12.50%
11 - 15					6	25.00%
15+					15	62.50%
Subtotal	0		0		24	100.00%

Actionable Requests 24

Southwold, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					13	17.81%
15+					60	82.19%

Member

Subtotal	0		0		73	100.00%
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Actionable Requests	73					
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SP Belle River Wind LP

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Spectrum Telecom Group Ltd

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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11 - 15					1	33.33%
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15+					2	66.67%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3					
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Springwater, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	11	68.75%				
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6 - 10			3	18.75%		
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11 - 15			2	12.50%		
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Subtotal	11	68.75%	5	31.25%	0	
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Actionable Requests	16					
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St. Catharines, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	202	98.54%				
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6 - 10			2	0.98%	1	0.49%
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Subtotal	202	98.54%	2	0.98%	1	0.49%
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Actionable Requests	205					
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St. Charles, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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St. Clair, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	59	70.24%				
6 - 10					2	2.38%
11 - 15					11	13.10%
15+					12	14.29%
Subtotal	59	70.24%	0		25	29.76%

Actionable Requests	84
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St. Columban Wind Farms LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
---------------------	---

St. Joseph, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
---------------------	---

St. Josephs Healthcare (Hamilton)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
---------------------	---

St. Marys General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%

Member

Subtotal	1	50.00%	0		1	50.00%
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Actionable Requests	2					
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St. Marys, Separated Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	10	100.00%				
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Subtotal	10	100.00%	0		0	
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Actionable Requests	10					
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St. Michael's Hospital

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					3	100.00%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3					
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St. Thomas, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	163	83.59%				
6 - 10			17	8.72%		
11 - 15			4	2.05%	4	2.05%
15+			5	2.56%	2	1.03%

Subtotal	163	83.59%	26	13.33%	6	3.08%
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Actionable Requests	195					
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Start Communications

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	64	32.65%				
6 - 10			37	18.88%	17	8.67%
11 - 15			26	13.27%	5	2.55%
15+			8	4.08%	39	19.90%

Subtotal	64	32.65%	71	36.22%	61	31.12%
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Actionable Requests	196					
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Stirling-Rawdon, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
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Member

Subtotal	5	100.00%	0		0	
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Actionable Requests	5
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Stone Mills, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	1

Actionable Requests	1
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Storm Internet

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6		
Subtotal	6	0	0

Actionable Requests	6
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Stormont, Dundas & Glengarry, United Counties (SDG01)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1		
Subtotal	1	0	0

Actionable Requests	1
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Stormont, Dundas & Glengarry, United Counties (SDG02)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2		
6 - 10		1	
Subtotal	2	1	0

Actionable Requests	3
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Stratford, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	65		
6 - 10		3	
11 - 15		8	1
15+			1

Member

Subtotal	65	83.33%	11	14.10%	2	2.56%
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Actionable Requests	78					
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Strathroy-Caradoc, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	31	100.00%				
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Subtotal	31	100.00%	0		0	
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Actionable Requests	31					
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Sudbury District Energy

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Summer Haven Wind

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	9	90.00%				
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15+					1	10.00%
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Subtotal	9	90.00%	0		1	10.00%
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Actionable Requests	10					
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Sun Canadian Pipelines

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	234	97.91%				
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6 - 10					1	0.42%
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11 - 15					2	0.84%
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15+					2	0.84%
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Subtotal	234	97.91%	0		5	2.09%
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Actionable Requests	239					
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Sun Canadian Pipelines - Sarnia Area

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	14	100.00%				
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Member

Subtotal	14	100.00%	0		0	
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Actionable Requests	14
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Suncor Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Suncor Energy Products (SNCP03)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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6 - 10					1	25.00%
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11 - 15					1	25.00%
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15+					2	50.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4
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Suncor Energy Products (SNCP04)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	50.00%				
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11 - 15					2	50.00%
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Subtotal	2	50.00%	0		2	50.00%
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Actionable Requests	4
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Superior View Gas Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	4	100.00%				
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Subtotal	4	100.00%	0		0	
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Actionable Requests	4
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Synergy North - Kenora

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	5	100.00%				
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Subtotal	5	100.00%	0		0	
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Actionable Requests	5
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Member

Synergy North - Thunder Bay							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	89	100.00%				
	Subtotal	89	100.00%	0		0	
	Actionable Requests	89					
Talbot Windfarm							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	2	22.22%				
	6 - 10			3	33.33%		
	11 - 15			1	11.11%		
	15+					3	33.33%
	Subtotal	2	22.22%	4	44.44%	3	33.33%
	Actionable Requests	9					
Tay, Township of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	15	93.75%				
	15+					1	6.25%
	Subtotal	15	93.75%	0		1	6.25%
	Actionable Requests	16					
Tay, Township of - Street Lights							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	1	100.00%				
	Subtotal	1	100.00%	0		0	
	Actionable Requests	1					
TBayTel							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	97	91.51%				
	11 - 15					3	2.83%
	15+					6	5.66%
	Subtotal	97	91.51%	0		9	8.49%
	Actionable Requests	106					

Member

Tecumseh, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	35	41.18%				
6 - 10			46	54.12%		
15+					4	4.71%
Subtotal	35	41.18%	46	54.12%	4	4.71%
Actionable Requests	85					

TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	153	96.84%				
6 - 10			5	3.16%		
Subtotal	153	96.84%	5	3.16%	0	
Actionable Requests	158					

telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	109	54.50%				
6 - 10			43	21.50%	2	1.00%
11 - 15			16	8.00%	15	7.50%
15+			1	0.50%	14	7.00%
Subtotal	109	54.50%	60	30.00%	31	15.50%
Actionable Requests	200					

Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,361	91.40%				
6 - 10			116	7.79%		
11 - 15			7	0.47%	2	0.13%
15+			2	0.13%	1	0.07%
Subtotal	1361	91.40%	125	8.39%	3	0.20%
Actionable Requests	1489					

Temiskaming Shores, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	12	100.00%				
Subtotal	12	100.00%	0		0	

Actionable Requests

12

TeraGo Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests

2

Teraspan Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	86.96%				
11 - 15					2	8.70%
15+					1	4.35%
Subtotal	20	86.96%	0		3	13.04%

Actionable Requests

23

Thames Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	50.00%				
6 - 10			4	20.00%	1	5.00%
11 - 15					3	15.00%
15+					2	10.00%
Subtotal	10	50.00%	4	20.00%	6	30.00%

Actionable Requests

20

Thames Centre, Municipality of – Storm Sewer, Drains, Streetl

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	70.00%				
6 - 10			6	15.00%	1	2.50%
11 - 15					2	5.00%
15+					3	7.50%

Member

Subtotal	28	70.00%	6	15.00%	6	15.00%
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Actionable Requests 40

Thorold, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	70	98.59%				
11 - 15			1	1.41%		
Subtotal	70	98.59%	1	1.41%	0	

Actionable Requests 71

Thunder Bay, City of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	67	82.72%				
11 - 15					6	7.41%
15+					8	9.88%
Subtotal	67	82.72%	0		14	17.28%

Actionable Requests 81

Thunder Bay, City of - Parks Property

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	7	77.78%				
6 - 10			2	22.22%		
Subtotal	7	77.78%	2	22.22%	0	

Actionable Requests 9

Tillsonburg Hydro

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	59	100.00%				
Subtotal	59	100.00%	0		0	

Actionable Requests 59

Tillsonburg, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	51	100.00%				
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Member

Subtotal	51	100.00%	0		0	
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Actionable Requests	51
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Timmins, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	18	100.00%				
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Subtotal	18	100.00%	0		0	
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Actionable Requests	18
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Timmins, City of - Traffic and Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	66.67%				
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15+					1	33.33%
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Subtotal	2	66.67%	0		1	33.33%
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Actionable Requests	3
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Tiny, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	17	68.00%				
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6 - 10			8	32.00%		
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Subtotal	17	68.00%	8	32.00%	0	
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Actionable Requests	25
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Toronto Community Housing

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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11 - 15			1	100.00%		
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Subtotal	0		1	100.00%	0	
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Actionable Requests	1
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Toronto East Health Network

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1
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Member

Toronto Gas Extraction

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			1	33.33%		
15+					1	33.33%
Subtotal	1	33.33%	1	33.33%	1	33.33%
Actionable Requests	3					

Toronto Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,239	81.04%				
6 - 10			368	9.21%	71	1.78%
11 - 15			91	2.28%	89	2.23%
15+			45	1.13%	94	2.35%
Subtotal	3239	81.04%	504	12.61%	254	6.35%
Actionable Requests	3997					

Toronto Transit Commission (TTC) - Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	101	82.79%				
6 - 10			6	4.92%		
11 - 15			1	0.82%	4	3.28%
15+					10	8.20%
Subtotal	101	82.79%	7	5.74%	14	11.48%
Actionable Requests	122					

Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	371	82.81%				
6 - 10			13	2.90%	1	0.22%
11 - 15			18	4.02%	18	4.02%
15+			3	0.67%	24	5.36%
Subtotal	371	82.81%	34	7.59%	43	9.60%
Actionable Requests	448					

Member

Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	281	100.00%				
Subtotal	281	100.00%	0		0	
Actionable Requests	281					

Toronto, City of - BIA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	75	65.79%				
6 - 10			5	4.39%	1	0.88%
11 - 15					7	6.14%
15+			1	0.88%	25	21.93%
Subtotal	75	65.79%	6	5.26%	33	28.95%
Actionable Requests	114					

Toronto, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	878	79.82%				
6 - 10			92	8.36%	19	1.73%
11 - 15			42	3.82%	19	1.73%
15+			16	1.45%	34	3.09%
Subtotal	878	79.82%	150	13.64%	72	6.55%
Actionable Requests	1100					

Toronto, City of - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,885	79.20%				
6 - 10			231	9.71%	55	2.31%
11 - 15			70	2.94%	31	1.30%
15+			37	1.55%	71	2.98%
Subtotal	1885	79.20%	338	14.20%	157	6.60%
Actionable Requests	2380					

Toronto, University of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	42	91.30%				
6 - 10			3	6.52%		
11 - 15			1	2.17%		
Subtotal	42	91.30%	4	8.70%	0	

Actionable Requests 46

Trans Canada Utilities for York Region Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	298	82.32%				
6 - 10			34	9.39%		
11 - 15			9	2.49%	14	3.87%
15+			3	0.83%	4	1.10%
Subtotal	298	82.32%	46	12.71%	18	4.97%

Actionable Requests 362

TransCanada Pipelines - East

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	386	82.66%				
6 - 10			16	3.43%	3	0.64%
11 - 15			4	0.86%	17	3.64%
15+			5	1.07%	36	7.71%
Subtotal	386	82.66%	25	5.35%	56	11.99%

Actionable Requests 467

TransCanada Pipelines - North

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	77.78%				
6 - 10			2	7.41%		
11 - 15					1	3.70%
15+			2	7.41%	1	3.70%
Subtotal	21	77.78%	4	14.81%	2	7.41%

Actionable Requests 27

Trans-Northern Pipelines (TN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	159	93.53%				
6 - 10					5	2.94%
11 - 15					4	2.35%
15+					2	1.18%
Subtotal	159	93.53%	0		11	6.47%

Actionable Requests

170

Trans-Northern Pipelines (TN02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	78.57%				
11 - 15					1	7.14%
15+					2	14.29%
Subtotal	11	78.57%	0		3	21.43%

Actionable Requests

14

Trent Hills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	82.35%				
6 - 10			3	17.65%		
Subtotal	14	82.35%	3	17.65%	0	

Actionable Requests

17

Trent Lakes, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Tribute Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	20.00%				
6 - 10			4	40.00%	1	10.00%
11 - 15					3	30.00%
Subtotal	2	20.00%	4	40.00%	4	40.00%

Actionable Requests

10

Member

Tuckersmith Communications							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	63	98.44%				
	15+					1	1.56%
	Subtotal	63	98.44%	0		1	1.56%
	Actionable Requests	64					
Tweed, Municipality of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	15+					2	100.00%
	Subtotal	0		0		2	100.00%
	Actionable Requests	2					
University Health Network							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	12	70.59%				
	6 - 10			5	29.41%		
	Subtotal	12	70.59%	5	29.41%	0	
	Actionable Requests	17					
University Health Network - Princess Margaret							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	11 - 15					1	50.00%
	15+					1	50.00%
	Subtotal	0		0		2	100.00%
	Actionable Requests	2					
University Health Network - Toronto General							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	15+					3	100.00%
	Subtotal	0		0		3	100.00%
	Actionable Requests	3					
University Health Network - Toronto Western							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	13	68.42%				

Member

6 - 10			6	31.58%		
Subtotal	13	68.42%	6	31.58%	0	

Actionable Requests 19

University of Western Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	14.29%				
11 - 15					6	28.57%
15+					12	57.14%
Subtotal	3	14.29%	0		18	85.71%

Actionable Requests 21

UpLink Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
11 - 15					2	50.00%
Subtotal	2	50.00%	0		2	50.00%

Actionable Requests 4

Upper Canada District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Uxbridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					8	33.33%
15+					16	66.67%
Subtotal	0		0		24	100.00%

Actionable Requests 24

Val Rita-Harty, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

Vale Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Vaughan, City of (Street Lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	240	35.40%				
6 - 10			132	19.47%	14	2.06%
11 - 15			89	13.13%	51	7.52%
15+			77	11.36%	75	11.06%
Subtotal	240	35.40%	298	43.95%	140	20.65%
Actionable Requests	678					

Vaughan, City of (Traffic Signals)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	90.00%				
6 - 10			1	5.00%		
15+			1	5.00%		
Subtotal	18	90.00%	2	10.00%	0	
Actionable Requests	20					

Vaughan, City of (Water, Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	531	99.44%				
6 - 10			3	0.56%		
Subtotal	531	99.44%	3	0.56%	0	
Actionable Requests	534					

Vianet (768812 Ontario Inc)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	291	100.00%				

Member

Subtotal	291	100.00%	0		0	
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Actionable Requests	291
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Videotron Senc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	59	49.58%				
6 - 10			1	0.84%		
11 - 15			3	2.52%	10	8.40%
15+			1	0.84%	45	37.82%
Subtotal	59	49.58%	5	4.20%	55	46.22%

Actionable Requests	119
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Wainfleet Wind Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Walker Environmental Group Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Warwick, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	92.31%				
6 - 10			1	7.69%		
Subtotal	12	92.31%	1	7.69%	0	

Actionable Requests	13
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Wasaga Beach Distribution

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	86	98.85%				
6 - 10			1	1.15%		

Member

Subtotal	86	98.85%	1	1.15%	0	
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Actionable Requests	87					
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Wasaga Beach, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	89	98.89%				
11 - 15			1	1.11%		
Subtotal	89	98.89%	1	1.11%	0	

Actionable Requests	90					
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Waterloo Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	92.31%				
15+			1	7.69%		
Subtotal	12	92.31%	1	7.69%	0	

Actionable Requests	13					
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Waterloo Innovation Network 2 Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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Waterloo, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	245	93.16%				
6 - 10			5	1.90%	1	0.38%
11 - 15					4	1.52%
15+					8	3.04%
Subtotal	245	93.16%	5	1.90%	13	4.94%

Actionable Requests	263					
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Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	146	100.00%				

Member

Subtotal	146	100.00%	0		0	
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Actionable Requests	146
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Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	95.24%				
6 - 10			1	4.76%		
Subtotal	20	95.24%	1	4.76%	0	

Actionable Requests	21
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Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	88	84.62%				
6 - 10			10	9.62%		
11 - 15			4	3.85%	1	0.96%
15+					1	0.96%
Subtotal	88	84.62%	14	13.46%	2	1.92%

Actionable Requests	104
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WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%

Actionable Requests	5
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Wawa, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1
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Welland Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	120	93.75%				
6 - 10			7	5.47%		
11 - 15			1	0.78%		

Member

Subtotal	120	93.75%	8	6.25%	0	
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Actionable Requests	128
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Welland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	197	98.50%				
6 - 10			2	1.00%		
11 - 15			1	0.50%		
Subtotal	197	98.50%	3	1.50%	0	

Actionable Requests	200
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Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	96.00%				
6 - 10			1	4.00%		
Subtotal	24	96.00%	1	4.00%	0	

Actionable Requests	25
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Wellington North Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	100.00%				
Subtotal	18	100.00%	0		0	

Actionable Requests	18
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Wellington North, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	

Actionable Requests	16
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Wellington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	100.00%				
Subtotal	10	100.00%	0		0	

Actionable Requests	10
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Member

West Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	
Actionable Requests	16					

West Grey, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

West Lincoln, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
15+					1	12.50%
Subtotal	7	87.50%	0		1	12.50%
Actionable Requests	8					

West Nipissing, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	85.71%				
6 - 10			1	14.29%		
Subtotal	6	85.71%	1	14.29%	0	
Actionable Requests	7					

West Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

West Windsor Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				

Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Westario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	84.62%				
6 - 10			8	12.31%		
15+			1	1.54%	1	1.54%
Subtotal	55	84.62%	9	13.85%	1	1.54%

Actionable Requests	65
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Whitby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	300	92.31%				
6 - 10			7	2.15%		
11 - 15			3	0.92%	2	0.62%
15+					13	4.00%
Subtotal	300	92.31%	10	3.08%	15	4.62%

Actionable Requests	325
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Whitchurch-Stouffville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	282	97.92%				
15+					6	2.08%
Subtotal	282	97.92%	0		6	2.08%

Actionable Requests	288
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Whitewater Region, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
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Wightman Telecom Fibre Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	256	96.97%				

Member

6 - 10			2	0.76%		
11 - 15					1	0.38%
15+					5	1.89%
Subtotal	256	96.97%	2	0.76%	6	2.27%

Actionable Requests

264

Wilfrid Laurier University

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	33.33%				
11 - 15			1	16.67%	1	16.67%
15+					2	33.33%
Subtotal	2	33.33%	1	16.67%	3	50.00%

Actionable Requests

6

Wilmot, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	13	76.47%				
6 - 10			2	11.76%		
15+					2	11.76%
Subtotal	13	76.47%	2	11.76%	2	11.76%

Actionable Requests

17

Windsor Utilities Commission

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	241	89.93%				
6 - 10			22	8.21%	2	0.75%
11 - 15			2	0.75%	1	0.37%
Subtotal	241	89.93%	24	8.96%	3	1.12%

Actionable Requests

268

Windsor, City of - Sewer

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	381	97.19%				
6 - 10			7	1.79%	1	0.26%
11 - 15					3	0.77%

Member

Subtotal	381	97.19%	7	1.79%	4	1.02%
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Actionable Requests	392
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Windsor, City of - Streetlights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	415	99.52%	
6 - 10		2	0.48%
Subtotal	415	99.52%	2

Actionable Requests	417
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Windsor, City of - Traffic

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	74	98.67%	
6 - 10		1	1.33%
Subtotal	74	98.67%	1

Actionable Requests	75
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Wireless Farm Inc.

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
11 - 15			1
Subtotal	0	0	1

Actionable Requests	1
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Woodstock, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	207	96.73%	
6 - 10		1	0.47%
11 - 15		3	1.40%
15+			2
Subtotal	207	96.73%	4

Actionable Requests	214
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Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	199	96.14%	
6 - 10		1	0.48%

Member

11 - 15			3	1.45%	1	0.48%
15+					2	0.97%
Subtotal	199	96.14%	4	1.93%	4	1.93%

Actionable Requests 207

Woodstock, City of (Street lights)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	86	95.56%	
6 - 10		1	1.11%
11 - 15		2	2.22%
Subtotal	86	95.56%	3

Actionable Requests 90

Woolwich, township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	92	100.00%	
Subtotal	92	100.00%	0

Actionable Requests 92

WTC Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	6	60.00%	
6 - 10		1	10.00%
11 - 15			1
15+			1
Subtotal	6	60.00%	1

Actionable Requests 10

Xplore Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	51	89.47%	
6 - 10		3	5.26%
11 - 15			3
Subtotal	51	89.47%	3

Actionable Requests 57

Member

Xplore Inc - formerly Metroloop

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	183	91.96%				
6 - 10			4	2.01%	12	6.03%
Subtotal	183	91.96%	4	2.01%	12	6.03%
Actionable Requests	199					

York, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	428	99.77%				
6 - 10			1	0.23%		
Subtotal	428	99.77%	1	0.23%	0	
Actionable Requests	429					

York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	535	56.08%				
6 - 10			304	31.87%	5	0.52%
11 - 15			71	7.44%	21	2.20%
15+			10	1.05%	8	0.84%
Subtotal	535	56.08%	385	40.36%	34	3.56%
Actionable Requests	954					

Zayo Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	512	62.36%				
6 - 10			155	18.88%	4	0.49%
11 - 15			20	2.44%	36	4.38%
15+			9	1.10%	85	10.35%
Subtotal	512	62.36%	184	22.41%	125	15.23%
Actionable Requests	821					

Zayo Canada Inc (ZAYOON10)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	36.70%				

Member

6 - 10					3	2.75%
11 - 15					15	13.76%
15+					51	46.79%
Subtotal	40	36.70%	0		69	63.30%

Actionable Requests

109

Zibi Community Utility LP

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

11 - 15					1	50.00%
15+					1	50.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Zorra, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	68	100.00%				
Subtotal	68	100.00%	0		0	

Actionable Requests

68