



Locate Delivery Performance

Start Date	2023-01-01	Subtotal	Compliant	Non-Compliant	Non-Compliant No Response
End Date	2023-01-31		141,696	22,870	17,026
			78.03%	12.59%	9.38%
		Actionable Requests	181,592		

Member

Completed within						
Compliant		Non-Compliant		Non-Compliant No Response		
15+					45	100.00%
Subtotal	0		0		45	100.00%
Actionable Requests	45					
156 Columbia St Inc						
Completed within						
Compliant		Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
2390541 Ontario Inc.						
Completed within						
Compliant		Non-Compliant		Non-Compliant No Response		
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					
407 ETR Concession Company Limited						
Completed within						
Compliant		Non-Compliant		Non-Compliant No Response		
0-5	49	57.65%				
6 - 10			16	18.82%		
11 - 15			6	7.06%		
15+					14	16.47%
Subtotal	49	57.65%	22	25.88%	14	16.47%
Actionable Requests	85					

Member

ACME Logistics Services Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Acronym Solutions Formerly Hydro One Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	220	77.19%				
6 - 10			10	3.51%		
11 - 15			1	0.35%		
15+			2	0.70%	52	18.25%
Subtotal	220	77.19%	13	4.56%	52	18.25%
Actionable Requests	285					

Adelaide-Metcalfe, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	78.95%				
6 - 10			2	10.53%		
15+					2	10.53%
Subtotal	15	78.95%	2	10.53%	2	10.53%
Actionable Requests	19					

Adjala-Tosorontio, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					12	100.00%
Subtotal	0		0		12	100.00%
Actionable Requests	12					

Agilis

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	88.89%				
15+					3	11.11%
Subtotal	24	88.89%	0		3	11.11%
Actionable Requests	27					

Member

Air Liquide Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	92.86%				
15+					1	7.14%
Subtotal	13	92.86%	0		1	7.14%
Actionable Requests	14					

Air Products Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Ajax, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	118	68.60%				
6 - 10			27	15.70%	3	1.74%
11 - 15			6	3.49%	3	1.74%
15+			12	6.98%	3	1.74%
Subtotal	118	68.60%	45	26.16%	9	5.23%
Actionable Requests	172					

Alectra Brampton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	557	56.66%				
6 - 10			75	7.63%		
11 - 15			60	6.10%		
15+			83	8.44%	208	21.16%
Subtotal	557	56.66%	218	22.18%	208	21.16%
Actionable Requests	983					

Alectra Mississauga (Formerly Enersource)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	702	57.07%				
6 - 10			56	4.55%		

Member

11 - 15			45	3.66%		
15+			84	6.83%	343	27.89%
Subtotal	702	57.07%	185	15.04%	343	27.89%

Actionable Requests 1230

Alectra Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	252	90.65%				
6 - 10			13	4.68%	2	0.72%
11 - 15			5	1.80%	1	0.36%
15+			1	0.36%	4	1.44%
Subtotal	252	90.65%	19	6.83%	7	2.52%

Actionable Requests 278

Alectra Utilities - Hamilton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	676	59.72%				
6 - 10			175	15.46%	1	0.09%
11 - 15			101	8.92%	1	0.09%
15+			103	9.10%	75	6.63%
Subtotal	676	59.72%	379	33.48%	77	6.80%

Actionable Requests 1132

Alectra Utilities - St Catharines Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	353	97.51%				
6 - 10			8	2.21%		
15+					1	0.28%
Subtotal	353	97.51%	8	2.21%	1	0.28%

Actionable Requests 362

Alectra Utilities (Formerly Powerstream)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,944	91.22%				
6 - 10			131	6.15%	5	0.23%

Member

11 - 15			22	1.03%	6	0.28%
15+			11	0.52%	12	0.56%
Subtotal	1944	91.22%	164	7.70%	23	1.08%

Actionable Requests 2131

Alfred and Plantagenet, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests 11

Algoma Power

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	30	96.77%				
6 - 10			1	3.23%		
Subtotal	30	96.77%	1	3.23%	0	

Actionable Requests 31

Algonquin College

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests 6

Algonquin Fiber

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests 2

Alpine Ski Club

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	3	100.00%				
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Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Amaranth, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2
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Amherstburg, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	109	98.20%				
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6 - 10			2	1.80%		
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Subtotal	109	98.20%	2	1.80%	0	
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Actionable Requests	111
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Apotex

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	50.00%				
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6 - 10			1	50.00%		
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Subtotal	1	50.00%	1	50.00%	0	
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Actionable Requests	2
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Arlanxeo Canada Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2
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Arnprior, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	7.14%				
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6 - 10			6	42.86%		
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11 - 15			3	21.43%		
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15+			3	21.43%	1	7.14%
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Member

Subtotal	1	7.14%	12	85.71%	1	7.14%
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Actionable Requests	14					
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Arran-Elderslie, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	92.00%				
6 - 10			1	4.00%		
15+					1	4.00%
Subtotal	23	92.00%	1	4.00%	1	4.00%

Actionable Requests	25					
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Ashfield-Colborne-Wawanosh, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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Asphodel-Norwood, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	33.33%				
6 - 10			2	33.33%		
15+					2	33.33%
Subtotal	2	33.33%	2	33.33%	2	33.33%

Actionable Requests	6					
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Astrocom Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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Atura Power formerly TC Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
6 - 10			1	20.00%		
15+					1	20.00%

Member

Subtotal	3	60.00%	1	20.00%	1	20.00%
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Actionable Requests	5					
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Aurora, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	113	95.76%				
6 - 10			3	2.54%		
15+					2	1.69%
Subtotal	113	95.76%	3	2.54%	2	1.69%

Actionable Requests	118					
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Avetria Networks Inc

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	9	56.25%				
6 - 10			3	18.75%		
15+					4	25.00%
Subtotal	9	56.25%	3	18.75%	4	25.00%

Actionable Requests	16					
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Aylmer, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	12	100.00%				
Subtotal	12	100.00%	0		0	

Actionable Requests	12					
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Bancroft, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests	1					
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Barrie, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	495	95.38%				
6 - 10			13	2.50%		
11 - 15			2	0.39%	7	1.35%

Member

15+					2	0.39%
Subtotal	495	95.38%	15	2.89%	9	1.73%
Actionable Requests	519					

Bayham, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	87.50%				
6 - 10			1	4.17%		
15+					2	8.33%
Subtotal	21	87.50%	1	4.17%	2	8.33%
Actionable Requests	24					

Bayview Explorations Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Beanfield Technologies (Formerly Aptum)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	267	28.31%				
6 - 10			200	21.21%		
11 - 15			64	6.79%		
15+			37	3.92%	375	39.77%
Subtotal	267	28.31%	301	31.92%	375	39.77%
Actionable Requests	943					

Beanfield Technologies Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	152	31.08%				
6 - 10			107	21.88%		
11 - 15			18	3.68%		
15+			2	0.41%	210	42.94%
Subtotal	152	31.08%	127	25.97%	210	42.94%
Actionable Requests	489					

Member

Beischlag Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					8	100.00%
Subtotal	0		0		8	100.00%
Actionable Requests	8					

Bell Aliant

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,615	84.36%				
6 - 10			316	7.37%	4	0.09%
11 - 15			124	2.89%	4	0.09%
15+			118	2.75%	104	2.43%
Subtotal	3615	84.36%	558	13.02%	112	2.61%
Actionable Requests	4285					

Bell Canada (Southern & Central Ontario)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24,282	77.08%				
6 - 10			1842	5.85%	100	0.32%
11 - 15			889	2.82%	69	0.22%
15+			950	3.02%	3369	10.69%
Subtotal	24282	77.08%	3681	11.69%	3538	11.23%
Actionable Requests	31501					

Belleville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	84	100.00%				
Subtotal	84	100.00%	0		0	
Actionable Requests	84					

Birch Hill Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	55	84.62%				
6 - 10			4	6.15%		
11 - 15			2	3.08%		

Member

15+					4	6.15%
Subtotal	55	84.62%	6	9.23%	4	6.15%

Actionable Requests

65

Blackriver-Matheson, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	12.50%				
6 - 10			7	87.50%		
Subtotal	1	12.50%	7	87.50%	0	

Actionable Requests

8

Blandford-Blenheim, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests

8

Blind River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	40.00%				
11 - 15			3	60.00%		
Subtotal	2	40.00%	3	60.00%	0	

Actionable Requests

5

Blue Mountain Resorts LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
6 - 10			1	16.67%		
Subtotal	5	83.33%	1	16.67%	0	

Actionable Requests

6

Blue Mountain Village Association

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Blue Mountains, The Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	96	70.59%				
6 - 10			40	29.41%		
Subtotal	96	70.59%	40	29.41%	0	

Actionable Requests	136					
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Bluewater Power

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	286	96.30%				
6 - 10			8	2.69%		
11 - 15			1	0.34%		
15+			1	0.34%	1	0.34%
Subtotal	286	96.30%	10	3.37%	1	0.34%

Actionable Requests	297					
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Bluewater Regional Networks Fibre

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	27.78%				
6 - 10			4	22.22%		
11 - 15			2	11.11%		
15+			6	33.33%	1	5.56%
Subtotal	5	27.78%	12	66.67%	1	5.56%

Actionable Requests	18					
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BlueWater Wind Farm - Varna (NEE)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	71.43%				
15+			1	14.29%	1	14.29%
Subtotal	5	71.43%	1	14.29%	1	14.29%

Actionable Requests	7					
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Member

Bluewater, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	90.91%				
6 - 10			1	2.27%		
15+					3	6.82%
Subtotal	40	90.91%	1	2.27%	3	6.82%
Actionable Requests	44					

Boem Berry Farms Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
15+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

Bonnechere Valley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Boralex Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

Bracebridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	27	100.00%				
Subtotal	27	100.00%	0		0	
Actionable Requests	27					

Bradford West Gwillimbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	339	98.26%				

Member

6 - 10			6	1.74%		
Subtotal	339	98.26%	6	1.74%	0	
Actionable Requests	345					

Brampton, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	900	76.92%				
6 - 10			148	12.65%	3	0.26%
11 - 15			34	2.91%	21	1.79%
15+			24	2.05%	40	3.42%
Subtotal	900	76.92%	206	17.61%	64	5.47%
Actionable Requests	1170					

Brampton, City of (Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	363	77.73%				
6 - 10			61	13.06%		
11 - 15			18	3.85%	9	1.93%
15+			6	1.28%	10	2.14%
Subtotal	363	77.73%	85	18.20%	19	4.07%
Actionable Requests	467					

Brant County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	110	77.46%				
6 - 10			15	10.56%		
11 - 15			8	5.63%		
15+			5	3.52%	4	2.82%
Subtotal	110	77.46%	28	19.72%	4	2.82%
Actionable Requests	142					

Brant, County of - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			4
			100.00%

Member

Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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Brantford, City of - Sewer Water Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	75	75.76%				
6 - 10			13	13.13%		
11 - 15			8	8.08%		
15+			1	1.01%	2	2.02%
Subtotal	75	75.76%	22	22.22%	2	2.02%

Actionable Requests	99					
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Brantford, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	31	72.09%				
6 - 10			7	16.28%		
11 - 15			2	4.65%		
15+			1	2.33%	2	4.65%
Subtotal	31	72.09%	10	23.26%	2	4.65%

Actionable Requests	43					
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Brantford, City of - Traffic Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	9	64.29%				
6 - 10			4	28.57%		
15+			1	7.14%		
Subtotal	9	64.29%	5	35.71%	0	

Actionable Requests	14					
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Brighton, Municipality of (Public Works)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	31	25.00%				
6 - 10			14	11.29%		
11 - 15			3	2.42%		
15+			22	17.74%	54	43.55%

Member

Subtotal	31	25.00%	39	31.45%	54	43.55%
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Actionable Requests	124					
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Brighton, Municipality of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	26.72%				
6 - 10			8	6.90%		
11 - 15			3	2.59%		
15+			22	18.97%	52	44.83%
Subtotal	31	26.72%	33	28.45%	52	44.83%

Actionable Requests	116					
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Brock University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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Brock, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	87.50%				
15+					1	12.50%
Subtotal	7	87.50%	0		1	12.50%

Actionable Requests	8					
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Brockton, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	100.00%				
Subtotal	13	100.00%	0		0	

Actionable Requests	13					
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Brockville, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	89.77%				
6 - 10			5	5.68%		
15+					4	4.55%

Member

Subtotal	79	89.77%	5	5.68%	4	4.55%
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Actionable Requests	88					
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Brooke Alvinston

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	

Actionable Requests	4					
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Brooke Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	56	93.33%				
6 - 10			2	3.33%		
15+					2	3.33%
Subtotal	56	93.33%	2	3.33%	2	3.33%

Actionable Requests	60					
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Bruce County Transportation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	61	100.00%				
Subtotal	61	100.00%	0		0	

Actionable Requests	61					
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Bruce Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	94	76.42%				
6 - 10			17	13.82%		
11 - 15			7	5.69%		
15+			2	1.63%	3	2.44%
Subtotal	94	76.42%	26	21.14%	3	2.44%

Actionable Requests	123					
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Burk's Falls, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Burlington Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	412	98.80%				
6 - 10			2	0.48%		
11 - 15			1	0.24%		
15+			1	0.24%	1	0.24%
Subtotal	412	98.80%	4	0.96%	1	0.24%

Actionable Requests	417
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Burlington, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	355	73.65%				
6 - 10			15	3.11%		
15+					112	23.24%
Subtotal	355	73.65%	15	3.11%	112	23.24%

Actionable Requests	482
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Cable Cable

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					44	100.00%
Subtotal	0		0		44	100.00%

Actionable Requests	44
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Caledon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	188	69.12%				
6 - 10			4	1.47%		
11 - 15			3	1.10%		
15+					77	28.31%
Subtotal	188	69.12%	7	2.57%	77	28.31%

Actionable Requests	272
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Member

Callander, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

Cambridge, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	469	99.58%				
15+					2	0.42%
Subtotal	469	99.58%	0		2	0.42%
Actionable Requests	471					

Canadian Niagara Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	364	98.38%				
6 - 10			4	1.08%		
11 - 15			1	0.27%		
15+					1	0.27%
Subtotal	364	98.38%	5	1.35%	1	0.27%
Actionable Requests	370					

Canadian Nuclear Laboratories

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					38	100.00%
Subtotal	0		0		38	100.00%
Actionable Requests	38					

Carleton Place, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	62	100.00%				
Subtotal	62	100.00%	0		0	
Actionable Requests	62					

Member

Cascara Energy - Formerly Guelph Municipal Holdings

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			3	100.00%		
Subtotal	0		3	100.00%	0	
Actionable Requests	3					

Casselman, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	60.00%				
6 - 10			6	40.00%		
Subtotal	9	60.00%	6	40.00%	0	
Actionable Requests	15					

Cavan Monaghan, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
6 - 10			1	33.33%		
Subtotal	2	66.67%	1	33.33%	0	
Actionable Requests	3					

Centennial College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Centra Transmission Holdings Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Central Elgin, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	100.00%				

Member

Subtotal	45	100.00%	0		0	
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Actionable Requests	45
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Central Huron, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	11	91.67%	
6 - 10		1	8.33%
Subtotal	11	91.67%	1

Actionable Requests	12
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Centre Hastings, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	8.33%	
6 - 10		7	58.33%
15+		1	8.33%
Subtotal	1	8.33%	8

Actionable Requests	12
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Centre Wellington Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4	100.00%	
Subtotal	4	100.00%	0

Actionable Requests	4
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Centre Wellington Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	28	100.00%	
Subtotal	28	100.00%	0

Actionable Requests	28
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Centre Wellington Township

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			124
Subtotal	0	0	124

Actionable Requests	124
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Member

Century Link

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	290	94.77%				
6 - 10			2	0.65%		
11 - 15			5	1.63%		
15+					9	2.94%
Subtotal	290	94.77%	7	2.29%	9	2.94%
Actionable Requests	306					

Champion Pipeline Corp

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Champlain, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					23	100.00%
Subtotal	0		0		23	100.00%
Actionable Requests	23					

Chapleau Public Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Chapleau, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Chapple, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Charlton and Dack

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Chatham Kent PUC

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	340	83.95%				
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6 - 10			21	5.19%		
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11 - 15			17	4.20%		
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15+			27	6.67%		
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Subtotal	340	83.95%	65	16.05%	0	
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Actionable Requests	405					
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Chatham Kent Ridgetown Division

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	37	97.37%				
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6 - 10			1	2.63%		
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Subtotal	37	97.37%	1	2.63%	0	
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Actionable Requests	38					
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Chatham Resources

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	7	87.50%				
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15+			1	12.50%		
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Subtotal	7	87.50%	1	12.50%	0	
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Actionable Requests	8					
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Chatsworth, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
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Member

Subtotal	3	100.00%	0		0	
Actionable Requests	3					
Chippewas of Kettle & Stony Point						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					
Chippewas of Rama						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
15+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					
CIK Telecom Inc						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	76.00%				
15+					6	24.00%
Subtotal	19	76.00%	0		6	24.00%
Actionable Requests	25					
CKPW Chatham Township Garage						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	71.43%				
6 - 10			5	23.81%		
11 - 15			1	4.76%		
Subtotal	15	71.43%	6	28.57%	0	
Actionable Requests	21					
CKPW Chatham Water Garage						
Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	100.00%				

Member

Subtotal	80	100.00%	0		0	
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Actionable Requests	80
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CKPW Dover Township Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	32	82.05%	
6 - 10		6	15.38%
11 - 15		1	2.56%
Subtotal	32	82.05%	7

Actionable Requests	39
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CKPW Kent Centre Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	103	100.00%	
Subtotal	103	100.00%	0

Actionable Requests	103
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CKPW Raleigh Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	36	92.31%	
6 - 10		1	2.56%
15+			2
Subtotal	36	92.31%	1

Actionable Requests	39
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CKPW Thamesville Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	27	100.00%	
Subtotal	27	100.00%	0

Actionable Requests	27
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CKPW Tilbury East Garage

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	47	90.38%	
6 - 10		5	9.62%

Member

Subtotal	47	90.38%	5	9.62%	0	
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Actionable Requests	52					
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CKPW Wallaceburg Garage

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	89.29%				
6 - 10			3	10.71%		
Subtotal	25	89.29%	3	10.71%	0	

Actionable Requests	28					
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Clarence-Rockland, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	34	100.00%				
Subtotal	34	100.00%	0		0	

Actionable Requests	34					
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Clarington, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	171	71.85%				
6 - 10			4	1.68%		
15+			1	0.42%	62	26.05%
Subtotal	171	71.85%	5	2.10%	62	26.05%

Actionable Requests	238					
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Clearbeach Resources Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	81.82%				
6 - 10			2	18.18%		
Subtotal	9	81.82%	2	18.18%	0	

Actionable Requests	11					
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Clearford

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				

Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Clearview, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	48	100.00%				
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Subtotal	48	100.00%	0		0	
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Actionable Requests	48
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Cobalt, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Cobourg, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	39	58.21%				
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6 - 10			20	29.85%		
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11 - 15			1	1.49%		
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15+					7	10.45%
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Subtotal	39	58.21%	21	31.34%	7	10.45%
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Actionable Requests	67
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Cochrane Telecom Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	10.53%				
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6 - 10			17	89.47%		
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Subtotal	2	10.53%	17	89.47%	0	
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Actionable Requests	19
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Cochrane, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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Member

Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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Cogeco Cable (Eastern & Northern)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1,142	99.83%				
6 - 10			2	0.17%		
Subtotal	1142	99.83%	2	0.17%	0	

Actionable Requests	1144					
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Cogeco Cable (Windsor & Sarnia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1,010	80.35%				
6 - 10			101	8.04%	1	0.08%
11 - 15			57	4.53%		
15+			42	3.34%	46	3.66%
Subtotal	1010	80.35%	200	15.91%	47	3.74%

Actionable Requests	1257					
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Cogeco Cable Canada (CBT1)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	674	67.81%				
6 - 10			181	18.21%		
11 - 15			72	7.24%		
15+			42	4.23%	25	2.52%
Subtotal	674	67.81%	295	29.68%	25	2.52%

Actionable Requests	994					
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Cogeco Cable Canada (CPVS1)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1,208	96.95%				
6 - 10			32	2.57%		
11 - 15			3	0.24%		
15+			2	0.16%	1	0.08%

Member

Subtotal	1208	96.95%	37	2.97%	1	0.08%
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Actionable Requests	1246
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Cogeco Cable Canada (CPVS2)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	554	66.27%				
6 - 10			117	14.00%	1	0.12%
11 - 15			59	7.06%	1	0.12%
15+			52	6.22%	52	6.22%
Subtotal	554	66.27%	228	27.27%	54	6.46%

Actionable Requests	836
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Coleman, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
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Collingwood Public Utilities

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	91	72.80%				
6 - 10			22	17.60%		
15+					12	9.60%
Subtotal	91	72.80%	22	17.60%	12	9.60%

Actionable Requests	125
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Comber Wind Farm

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	25.00%				
15+					3	75.00%
Subtotal	1	25.00%	0		3	75.00%

Actionable Requests	4
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Communicate Freely

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	23	79.31%				
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Member

15+					6	20.69%
Subtotal	23	79.31%	0		6	20.69%

Actionable Requests 29

Conestogo Wind Farm (Nextera Energy)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

Connect The Dots Fibre Communications Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	39	82.98%	
6 - 10		7	14.89%
15+			1
Subtotal	39	82.98%	7

Actionable Requests 47

Cornwall Electric

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	71	100.00%	
Subtotal	71	100.00%	0

Actionable Requests 71

Cornwall, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	14	87.50%	
15+			2
Subtotal	14	87.50%	0

Actionable Requests 16

Cornwall, City of (Water & Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	38	100.00%	

Member

Subtotal	38	100.00%	0		0	
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Actionable Requests	38
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Craigleith Ski Club

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Cramahe Township - Colborne Water

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2
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Cramahe, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					8	100.00%
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Subtotal	0		0		8	100.00%
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Actionable Requests	8
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Crosslake Fibre ULC

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1
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CTV

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3
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Dawn-Euphemia, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	10	40.00%				
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Member

6 - 10			10	40.00%		
11 - 15			2	8.00%		
15+					3	12.00%
Subtotal	10	40.00%	12	48.00%	3	12.00%

Actionable Requests 25

DBI Services

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4	80.00%	
6 - 10		1	20.00%
Subtotal	4	1	20.00%

Actionable Requests 5

Deep River, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	50.00%	
15+			2
Subtotal	2	0	2

Actionable Requests 4

Deseronto, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			2
Subtotal	0	0	2

Actionable Requests 2

Dofasco (ArcelorMittal)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	0	0

Actionable Requests 2

Douro-Dummer, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	

Member

	Subtotal	1	100.00%	0		0	
	Actionable Requests	1					
Dover Coast							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	15+				1	100.00%	
	Subtotal	0		0		1	100.00%
	Actionable Requests	1					
Dow Chemical Canada							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	0-5	1	100.00%				
	Subtotal	1	100.00%	0		0	
	Actionable Requests	1					
Dryden, City of							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	11 - 15			1	100.00%		
	Subtotal	0		1	100.00%	0	
	Actionable Requests	1					
Dubreuilville, Township of							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	15+					2	100.00%
	Subtotal	0		0		2	100.00%
	Actionable Requests	2					
Dufferin County							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	0-5	157	100.00%				
	Subtotal	157	100.00%	0		0	
	Actionable Requests	157					
Dufferin Wind Power Inc							
	Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
	0-5	1	33.33%				

Member

15+					2	66.67%
Subtotal	1	33.33%	0		2	66.67%

Actionable Requests

3

Dufferin-Peel Catholic District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests

2

Durham, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	311	99.36%				
15+					2	0.64%
Subtotal	311	99.36%	0		2	0.64%

Actionable Requests

313

Durham, Region of (Water & Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,451	99.11%				
6 - 10			11	0.75%		
11 - 15					1	0.07%
15+					1	0.07%
Subtotal	1451	99.11%	11	0.75%	2	0.14%

Actionable Requests

1464

Dutton-Dunwich, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	31.34%				
6 - 10			44	65.67%		
15+			2	2.99%		
Subtotal	21	31.34%	46	68.66%	0	

Actionable Requests

67

Member

E L K Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	7.61%				
6 - 10			17	18.48%		
11 - 15			25	27.17%		
15+			43	46.74%		
Subtotal	7	7.61%	85	92.39%	0	
Actionable Requests	92					

East Gwillimbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	120	60.91%				
6 - 10			8	4.06%		
15+					69	35.03%
Subtotal	120	60.91%	8	4.06%	69	35.03%
Actionable Requests	197					

East Lake St Clair Wind Farm LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

East Zorra Tavistock, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	100.00%				
Subtotal	24	100.00%	0		0	
Actionable Requests	24					

Eastern Ontario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	81.25%				
6 - 10			2	12.50%		
11 - 15			1	6.25%		

Member

Subtotal	13	81.25%	3	18.75%	0	
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Actionable Requests	16					
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Eastern Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Eastlink

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	728	94.30%				
6 - 10			32	4.15%		
11 - 15			3	0.39%		
15+			3	0.39%	6	0.78%
Subtotal	728	94.30%	38	4.92%	6	0.78%

Actionable Requests	772					
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ED Smith Foods

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests	8					
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Edwardsburgh-Cardinal, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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EHtel Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	96.39%				
6 - 10			2	2.41%		
11 - 15			1	1.20%		

Member

Subtotal	80	96.39%	3	3.61%	0	
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Actionable Requests	83					
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Ellexicon Energy Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	846	69.34%				
6 - 10			170	13.93%	3	0.25%
11 - 15			82	6.72%	6	0.49%
15+			44	3.61%	69	5.66%
Subtotal	846	69.34%	296	24.26%	78	6.39%

Actionable Requests	1220					
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Elgin Area Primary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5					
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Elgin, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	83.33%				
11 - 15			1	16.67%		
Subtotal	5	83.33%	1	16.67%	0	

Actionable Requests	6					
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Elliot Lake, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	4	57.14%				
11 - 15			1	14.29%		
15+					2	28.57%
Subtotal	4	57.14%	1	14.29%	2	28.57%

Actionable Requests	7					
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Emerald Energy from Waste Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Enbridge Gas (Legacy Union Gas)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	8,783	80.76%				
6 - 10			732	6.73%	43	0.40%
11 - 15			358	3.29%	17	0.16%
15+			191	1.76%	751	6.91%
Subtotal	8783	80.76%	1281	11.78%	811	7.46%

Actionable Requests	10875					
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Enbridge Gas Distribution

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	12,341	69.61%				
6 - 10			517	2.92%	191	1.08%
11 - 15			224	1.26%	259	1.46%
15+			152	0.86%	4045	22.82%
Subtotal	12341	69.61%	893	5.04%	4495	25.35%

Actionable Requests	17729					
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Enbridge Gas Distribution - Vital Mains

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	412	57.30%				
6 - 10			21	2.92%	11	1.53%
11 - 15			13	1.81%	23	3.20%
15+			8	1.11%	231	32.13%
Subtotal	412	57.30%	42	5.84%	265	36.86%

Actionable Requests	719					
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Enbridge Gas Distribution (Gas Storage)

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	25	100.00%				
Subtotal	25	100.00%	0		0	

Actionable Requests	25					
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Member

Enbridge Gas Storage and Transmission (Legacy Union Gas)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	145	96.67%				
6 - 10			4	2.67%		
15+			1	0.67%		
Subtotal	145	96.67%	5	3.33%	0	
Actionable Requests	150					

Enbridge NEB Mains

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	51.43%				
6 - 10			1	2.86%		
15+					16	45.71%
Subtotal	18	51.43%	1	2.86%	16	45.71%
Actionable Requests	35					

Enbridge Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	387	85.81%				
6 - 10			12	2.66%		
11 - 15			5	1.11%		
15+			22	4.88%	25	5.54%
Subtotal	387	85.81%	39	8.65%	25	5.54%
Actionable Requests	451					

Englehart, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Enniskillen, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	46	100.00%				

Member

Subtotal	46	100.00%	0		0	
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Actionable Requests	46
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Enova Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	643	94.01%				
6 - 10			24	3.51%		
11 - 15			9	1.32%		
15+			7	1.02%	1	0.15%
Subtotal	643	94.01%	40	5.85%	1	0.15%

Actionable Requests	684
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Entegrus

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	314	76.77%				
6 - 10			32	7.82%		
11 - 15			13	3.18%		
15+			16	3.91%	34	8.31%
Subtotal	314	76.77%	61	14.91%	34	8.31%

Actionable Requests	409
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Entegrus Powerlines Inc – St. Thomas

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	66	94.29%				
6 - 10			2	2.86%		
11 - 15			1	1.43%		
15+			1	1.43%		
Subtotal	66	94.29%	4	5.71%	0	

Actionable Requests	70
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ENVI Networks Ltd

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	18	100.00%				
Subtotal	18	100.00%	0		0	

Actionable Requests	18
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Member

Enwave Energy Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	190	95.96%				
6 - 10			5	2.53%		
11 - 15			1	0.51%	2	1.01%
Subtotal	190	95.96%	6	3.03%	2	1.01%
Actionable Requests	198					

Enwave Windsor Holdings LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Enwin Utilities - Electrical

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	82	80.39%				
6 - 10			15	14.71%		
11 - 15			4	3.92%		
15+			1	0.98%		
Subtotal	82	80.39%	20	19.61%	0	
Actionable Requests	102					

Enwin Utilities - Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	69	77.53%				
6 - 10			11	12.36%		
15+			1	1.12%	8	8.99%
Subtotal	69	77.53%	12	13.48%	8	8.99%
Actionable Requests	89					

EPCOR Electricity Distribution Ontario Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	135	100.00%				

Member

Subtotal	135	100.00%	0		0	
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Actionable Requests	135					
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Epcor Natural Gas LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	116	81.69%				
6 - 10			9	6.34%		
11 - 15			5	3.52%		
15+			10	7.04%	2	1.41%
Subtotal	116	81.69%	24	16.90%	2	1.41%

Actionable Requests	142					
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Erieau Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests	4					
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Erin, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					24	100.00%
Subtotal	0		0		24	100.00%

Actionable Requests	24					
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ERTH Power Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	137	64.93%				
6 - 10			39	18.48%		
11 - 15			13	6.16%		
15+			6	2.84%	16	7.58%
Subtotal	137	64.93%	58	27.49%	16	7.58%

Actionable Requests	211					
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Espanola Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	84.62%				

Member

6 - 10			1	7.69%		
15+					1	7.69%
Subtotal	11	84.62%	1	7.69%	1	7.69%

Actionable Requests 13

Espanola, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	15	93.75%				
15+					1	6.25%
Subtotal	15	93.75%	0		1	6.25%

Actionable Requests 16

Essa, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	25	69.44%				
6 - 10			6	16.67%		
11 - 15			2	5.56%		
15+			1	2.78%	2	5.56%
Subtotal	25	69.44%	9	25.00%	2	5.56%

Actionable Requests 36

Essex County Highways

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	16	100.00%				
Subtotal	16	100.00%	0		0	

Actionable Requests 16

Essex Power

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	217	78.62%				
6 - 10			22	7.97%		
11 - 15			15	5.43%		
15+			9	3.26%	13	4.71%
Subtotal	217	78.62%	46	16.67%	13	4.71%

Actionable Requests 276

Member

Essex, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	126	55.26%				
6 - 10			94	41.23%		
15+					8	3.51%
Subtotal	126	55.26%	94	41.23%	8	3.51%
Actionable Requests	228					

Execulink Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	220	65.87%				
6 - 10			57	17.07%		
11 - 15			18	5.39%		
15+			20	5.99%	19	5.69%
Subtotal	220	65.87%	95	28.44%	19	5.69%
Actionable Requests	334					

Fanshawe College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Fanshawe College - Private Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	66.67%				
15+					1	33.33%
Subtotal	2	66.67%	0		1	33.33%
Actionable Requests	3					

Faraday Resources Group Inc formerly Taqa North LTD (TAQA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			1	25.00%		
15+					1	25.00%

Member

Subtotal	2	50.00%	1	25.00%	1	25.00%
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Actionable Requests	4					
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Festival Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	91	98.91%				
6 - 10			1	1.09%		
Subtotal	91	98.91%	1	1.09%	0	

Actionable Requests	92					
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Fibre Noire Internet Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	6.90%				
6 - 10			1	3.45%		
15+					26	89.66%
Subtotal	2	6.90%	1	3.45%	26	89.66%

Actionable Requests	29					
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FibreSpeed Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests	2					
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First Nations Cable

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					6	100.00%
Subtotal	0		0		6	100.00%

Actionable Requests	6					
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Fort Erie, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	137	93.84%				
6 - 10			9	6.16%		

Member

Subtotal	137	93.84%	9	6.16%	0	
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Actionable Requests	146					
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Fort Frances Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					3	100.00%
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Subtotal	0		0		3	100.00%
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Actionable Requests	3					
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Fort Frances, The Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
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Subtotal	3	100.00%	0		0	
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Actionable Requests	3					
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Gananoque, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	11	91.67%				
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6 - 10			1	8.33%		
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Subtotal	11	91.67%	1	8.33%	0	
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Actionable Requests	12					
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GBTEL Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	53	84.13%				
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6 - 10			9	14.29%		
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11 - 15			1	1.59%		
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Subtotal	53	84.13%	10	15.87%	0	
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Actionable Requests	63					
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Georgian Bay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
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Subtotal	2	100.00%	0		0	
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Actionable Requests	2					
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Member

Georgian Bluffs, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	73.53%				
6 - 10			1	2.94%		
11 - 15			2	5.88%		
15+					6	17.65%
Subtotal	25	73.53%	3	8.82%	6	17.65%
Actionable Requests	34					

Georgian College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Georgina, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	121	84.03%				
6 - 10			13	9.03%		
11 - 15			2	1.39%		
15+			5	3.47%	3	2.08%
Subtotal	121	84.03%	20	13.89%	3	2.08%
Actionable Requests	144					

Glenfred Gas Wells

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Goderich, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	47.46%				
6 - 10			5	8.47%		
11 - 15			5	8.47%		

Member

15+			4	6.78%	17	28.81%
Subtotal	28	47.46%	14	23.73%	17	28.81%

Actionable Requests

59

Gore Bay, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Gosfield North Communications

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	44	64.71%				
6 - 10			14	20.59%		
11 - 15			3	4.41%		
15+			1	1.47%	6	8.82%
Subtotal	44	64.71%	18	26.47%	6	8.82%

Actionable Requests

68

Government of Canada

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	7	100.00%				
Subtotal	7	100.00%	0		0	

Actionable Requests

7

Grand Bend Wind LP

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	1	50.00%				
15+			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	

Actionable Requests

2

Grand Renewable Wind Farm

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	30	83.33%				
6 - 10			3	8.33%		

Member

15+			1	2.78%	2	5.56%
Subtotal	30	83.33%	4	11.11%	2	5.56%

Actionable Requests

36

Grand River Hospital Corp. - KW Campus and Freeport Campus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	33.33%				
15+					4	66.67%
Subtotal	2	33.33%	0		4	66.67%

Actionable Requests

6

Grand Valley Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Grand Valley, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15			1	7.69%		
15+			12	92.31%		
Subtotal	0		13	100.00%	0	

Actionable Requests

13

GrandBridge Energy (Legacy Brantford Power)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	162	95.86%				
6 - 10			6	3.55%		
15+			1	0.59%		
Subtotal	162	95.86%	7	4.14%	0	

Actionable Requests

169

GrandBridge Energy (Legacy Energy Plus)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	637	99.38%				
6 - 10			2	0.31%		

Member

15+			2	0.31%		
Subtotal	637	99.38%	4	0.62%	0	

Actionable Requests

641

Gravenhurst, Town of (SL)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	26.67%				
15+					11	73.33%
Subtotal	4	26.67%	0		11	73.33%

Actionable Requests

15

Gravenhurst, Town of (SS)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	26.67%				
15+					11	73.33%
Subtotal	4	26.67%	0		11	73.33%

Actionable Requests

15

Greater Essex County District School Board

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Greater Essex County District School Board - Facility

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests

1

Greater Napanee, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	65.22%				
11 - 15			4	17.39%		
15+					4	17.39%

Member

Subtotal	15	65.22%	4	17.39%	4	17.39%
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Actionable Requests	23					
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Greater Sudbury Hydro (SH01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	106	99.07%				
6 - 10			1	0.93%		
Subtotal	106	99.07%	1	0.93%	0	

Actionable Requests	107					
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Greater Sudbury Hydro Inc. - Sturgeon Falls Cache Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	2	100.00%				
Subtotal	2	100.00%	0		0	

Actionable Requests	2					
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Greater Sudbury Hydro Plus Inc. - Street Lights - Sudbury

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	77	100.00%				
Subtotal	77	100.00%	0		0	

Actionable Requests	77					
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Greater Sudbury Hydro Plus Inc. - Street Lights West Nippissin

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5					
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Greater Sudbury, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	283	89.84%				
6 - 10			19	6.03%		
11 - 15			7	2.22%		
15+					6	1.90%

Member

Subtotal	283	89.84%	26	8.25%	6	1.90%
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Actionable Requests	315
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Greater Toronto Airports Authority

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	15	88.24%				
6 - 10			1	5.88%		
15+					1	5.88%

Subtotal	15	88.24%	1	5.88%	1	5.88%
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Actionable Requests	17
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Greenfield Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Greenfield South Power Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	40.00%				
15+					3	60.00%

Subtotal	2	40.00%	0		3	60.00%
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Actionable Requests	5
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Greenstone, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1
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Grey County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	11	100.00%				
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Subtotal	11	100.00%	0		0	
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Actionable Requests	11
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Member

Grey Highlands, Municipality of								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	6	66.67%					
	6 - 10			3	33.33%			
	Subtotal	6	66.67%	3	33.33%	0		
	Actionable Requests	9						
Grimsby Power								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	65	100.00%					
	Subtotal	65	100.00%	0		0		
	Actionable Requests	65						
Grimsby, Town of								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	55	100.00%					
	Subtotal	55	100.00%	0		0		
	Actionable Requests	55						
Guelph, City of								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	371	99.73%					
	6 - 10			1	0.27%			
	Subtotal	371	99.73%	1	0.27%	0		
	Actionable Requests	372						
Guelph, University of								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	15+					4	100.00%	
	Subtotal	0		0		4	100.00%	
	Actionable Requests	4						
Guelph-Eramosa Township								
Completed within		Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	5	100.00%					

Member

Subtotal	5	100.00%	0		0	
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Actionable Requests	5
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Haldimand, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	83	66.40%				
6 - 10			5	4.00%		
11 - 15			1	0.80%		
15+			2	1.60%	34	27.20%
Subtotal	83	66.40%	8	6.40%	34	27.20%

Actionable Requests	125
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Haliburton, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests	1
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Halton Hills Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	136	98.55%				
6 - 10			2	1.45%		
Subtotal	136	98.55%	2	1.45%	0	

Actionable Requests	138
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Halton Hills, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	30	76.92%				
6 - 10			5	12.82%		
11 - 15			2	5.13%		
15+					2	5.13%
Subtotal	30	76.92%	7	17.95%	2	5.13%

Actionable Requests	39
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Halton Region - Burlington

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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Member

0-5	61	100.00%				
Subtotal	61	100.00%	0		0	
Actionable Requests	61					

Halton Region - Halton Hills - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	33.33%				
6 - 10			4	44.44%		
11 - 15			1	11.11%		
15+			1	11.11%		
Subtotal	3	33.33%	6	66.67%	0	
Actionable Requests	9					

Halton Region - Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	124	97.64%				
6 - 10			3	2.36%		
Subtotal	124	97.64%	3	2.36%	0	
Actionable Requests	127					

Halton Region - Oakville

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	14.68%				
6 - 10			46	42.20%		
11 - 15			9	8.26%		
15+			29	26.61%	9	8.26%
Subtotal	16	14.68%	84	77.06%	9	8.26%
Actionable Requests	109					

Halton Region Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	725	96.54%				
6 - 10			16	2.13%		
11 - 15			3	0.40%		
15+			2	0.27%	5	0.67%

Member

Subtotal	725	96.54%	21	2.80%	5	0.67%
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Actionable Requests	751					
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Halton, Region of - Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	66.67%				
6 - 10			3	33.33%		
Subtotal	6	66.67%	3	33.33%	0	

Actionable Requests	9					
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Halton, Region of - MTO - Burlington Milton

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	92.31%				
6 - 10			1	7.69%		
Subtotal	12	92.31%	1	7.69%	0	

Actionable Requests	13					
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Halton, Region of - MTO - Oakville Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Halton, Region of - Storm Sewer - Halton Hills

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	72.73%				
6 - 10			2	18.18%		
15+					1	9.09%
Subtotal	8	72.73%	2	18.18%	1	9.09%

Actionable Requests	11					
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Hamilton - P & C ROW

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	245	85.96%				
6 - 10			3	1.05%		
11 - 15			1	0.35%		

Member

15+					36	12.63%
Subtotal	245	85.96%	4	1.40%	36	12.63%

Actionable Requests

285

Hamilton Community Energy

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	11.11%	
15+			8
Subtotal	1	11.11%	8

Actionable Requests

9

Hamilton Health Sciences

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	11	100.00%	
Subtotal	11	100.00%	0

Actionable Requests

11

Hamilton, City of (Street Lighting)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1,193	100.00%	
Subtotal	1193	100.00%	0

Actionable Requests

1193

Hamilton, City of (Traffic Ops)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	225	90.00%	
6 - 10		25	10.00%
Subtotal	225	90.00%	25

Actionable Requests

250

Hamilton, City of (Water)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	495	44.20%	
6 - 10		254	22.68%
11 - 15		149	13.30%
15+		126	11.25%

Member

Subtotal	495	44.20%	529	47.23%	96	8.57%
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Actionable Requests	1120					
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Hamilton, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	100.00%				
Subtotal	19	100.00%	0		0	

Actionable Requests	19					
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Hanover, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	19	65.52%				
6 - 10			1	3.45%		
15+					9	31.03%
Subtotal	19	65.52%	1	3.45%	9	31.03%

Actionable Requests	29					
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Hawkesbury, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	50.00%				
6 - 10			2	20.00%		
11 - 15			3	30.00%		
Subtotal	5	50.00%	5	50.00%	0	

Actionable Requests	10					
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Hay Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	62	57.41%				
6 - 10			23	21.30%		
11 - 15			1	0.93%		
15+			20	18.52%	2	1.85%
Subtotal	62	57.41%	44	40.74%	2	1.85%

Actionable Requests	108					
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HCE Telecom

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	35	56.45%				
6 - 10			8	12.90%		
11 - 15			6	9.68%		
15+			7	11.29%	6	9.68%
Subtotal	35	56.45%	21	33.87%	6	9.68%

Actionable Requests 62

Hearst Connect Corporation

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests 1

Hearst Power

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests 8

Hearst, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	4	100.00%				
Subtotal	4	100.00%	0		0	

Actionable Requests 4

Highbury Canco Corp

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

Hilton Beach, Village of

Completed within Compliant Non-Compliant Non-Compliant No Response

11 - 15			1	100.00%		
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Member

Subtotal	0		1	100.00%	0	
Actionable Requests	1					
Hiram Walker & Sons						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
Homewood Health Services						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					
Howick, Town of						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+			9	100.00%		
Subtotal	0		9	100.00%	0	
Actionable Requests	9					
Huntsville, Town of						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					10	100.00%
Subtotal	0		0		10	100.00%
Actionable Requests	10					
Huron East, Municipality of						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	10	90.91%				
6 - 10			1	9.09%		
Subtotal	10	90.91%	1	9.09%	0	
Actionable Requests	11					
Huron Shores, Municipality of						
Completed within	Compliant	Non-Compliant		Non-Compliant No Response		

Member

15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Huron, County of (Auburn)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests

2

Huron, County of (Wroxeter)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests

3

Huron, County of (Zurich)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests

3

Huron-Kinloss, Township of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	2	25.00%				
6 - 10			2	25.00%		
15+			4	50.00%		
Subtotal	2	25.00%	6	75.00%	0	

Actionable Requests

8

Hurontel

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	104	88.89%				
6 - 10			9	7.69%		
11 - 15			4	3.42%		

Member

Subtotal	104	88.89%	13	11.11%	0	
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Actionable Requests	117
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Hydro Embrun

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	2	28.57%				
15+					5	71.43%
Subtotal	2	28.57%	0		5	71.43%

Actionable Requests	7
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Hydro Hawkesbury

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5
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Hydro One Networks Inc - Fibre

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	35	94.59%				
15+					2	5.41%
Subtotal	35	94.59%	0		2	5.41%

Actionable Requests	37
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Hydro One Networks Inc (Distribution)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	6,791	76.58%				
6 - 10			1110	12.52%	21	0.24%
11 - 15			408	4.60%	13	0.15%
15+			303	3.42%	222	2.50%
Subtotal	6791	76.58%	1821	20.53%	256	2.89%

Actionable Requests	8868
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Hydro One Networks Inc (Haldimand)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	715	97.95%				
6 - 10			1	0.14%		

Member

11 - 15			1	0.14%		
15+					13	1.78%
Subtotal	715	97.95%	2	0.27%	13	1.78%

Actionable Requests 730

Hydro One Networks Inc (Norfolk)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	64.23%				
6 - 10			29	23.58%		
11 - 15			7	5.69%		
15+			5	4.07%	3	2.44%
Subtotal	79	64.23%	41	33.33%	3	2.44%

Actionable Requests 123

Hydro One Networks Inc (Orillia)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	121	95.28%				
6 - 10			5	3.94%		
15+					1	0.79%
Subtotal	121	95.28%	5	3.94%	1	0.79%

Actionable Requests 127

Hydro One Networks Inc (Peterborough)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	83	80.58%				
6 - 10			19	18.45%		
11 - 15			1	0.97%		
Subtotal	83	80.58%	20	19.42%	0	

Actionable Requests 103

Hydro One Networks Inc (Transmission)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	471	88.20%				
6 - 10			6	1.12%		
11 - 15			3	0.56%		

Member

15+			7	1.31%	47	8.80%
Subtotal	471	88.20%	16	3.00%	47	8.80%

Actionable Requests

534

Hydro One Networks Inc (Woodstock)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	94	70.15%				
6 - 10			27	20.15%		
11 - 15			9	6.72%		
15+			3	2.24%	1	0.75%
Subtotal	94	70.15%	39	29.10%	1	0.75%

Actionable Requests

134

Hydro One Remote Communities Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests

4

Hydro Ottawa

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,623	85.33%				
6 - 10			189	9.94%	1	0.05%
11 - 15			43	2.26%		
15+			28	1.47%	18	0.95%
Subtotal	1623	85.33%	260	13.67%	19	1.00%

Actionable Requests

1902

Imperial Oil Pipelines (I002)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	42.93%				
6 - 10			12	6.52%		
11 - 15			8	4.35%		
15+			6	3.26%	79	42.93%

Member

Subtotal	79	42.93%	26	14.13%	79	42.93%
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Actionable Requests 184

Imperial Oil Refinery and Chemicals (IM02)

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	8	100.00%				
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Subtotal	8	100.00%	0		0	
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Actionable Requests 8

Index Energy Ajax Corporation

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	9	100.00%				
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Subtotal	9	100.00%	0		0	
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Actionable Requests 9

Ingersoll, Town of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	81	85.26%				
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6 - 10			14	14.74%		
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Subtotal	81	85.26%	14	14.74%	0	
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Actionable Requests 95

InnPower

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	176	56.77%				
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6 - 10			19	6.13%		
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15+					115	37.10%
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Subtotal	176	56.77%	19	6.13%	115	37.10%
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Actionable Requests 310

InnServices Utilities Inc

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	65	55.08%				
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6 - 10			4	3.39%		
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15+					49	41.53%
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Member

Subtotal		65	55.08%	4	3.39%	49	41.53%
Actionable Requests		118					
Internet Access Solutions Ltd							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	22	95.65%				
	15+					1	4.35%
Subtotal		22	95.65%	0		1	4.35%
Actionable Requests		23					
Iroquois Falls, Town of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	5	83.33%				
	15+					1	16.67%
Subtotal		5	83.33%	0		1	16.67%
Actionable Requests		6					
Kapuskasing, Town of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	1	100.00%				
Subtotal		1	100.00%	0		0	
Actionable Requests		1					
Kawartha Lakes, City of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	107	100.00%				
Subtotal		107	100.00%	0		0	
Actionable Requests		107					
Kawartha Pine Ridge District Schoolboard							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	3	100.00%				
Subtotal		3	100.00%	0		0	
Actionable Requests		3					

Member

Kenora, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	57.14%				
6 - 10			3	14.29%		
11 - 15			1	4.76%		
15+			3	14.29%	2	9.52%
Subtotal	12	57.14%	7	33.33%	2	9.52%
Actionable Requests	21					

Killaloe, Hagarty & Richards, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Kincardine, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	39	100.00%				
Subtotal	39	100.00%	0		0	
Actionable Requests	39					

Kinder Morgan Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					4	100.00%
Subtotal	0		0		4	100.00%
Actionable Requests	4					

King, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	169	92.86%				
6 - 10			5	2.75%		
11 - 15			4	2.20%		
15+			3	1.65%	1	0.55%
Subtotal	169	92.86%	12	6.59%	1	0.55%
Actionable Requests	182					

Member

Kings University College

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Kingsbridge Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Kingston General Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Kingston, City of (Utilities Kingston)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	143	79.01%				
6 - 10			26	14.36%		
11 - 15			7	3.87%		
15+			2	1.10%	3	1.66%
Subtotal	143	79.01%	35	19.34%	3	1.66%
Actionable Requests	181					

Kingsville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	88	92.63%				
6 - 10			6	6.32%		
15+			1	1.05%		
Subtotal	88	92.63%	7	7.37%	0	
Actionable Requests	95					

Member

Kirkland Lake, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15			1	7.69%		
15+					12	92.31%
Subtotal	0		1	7.69%	12	92.31%
Actionable Requests	13					

Kitchener Utilities

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	342	99.13%				
6 - 10			3	0.87%		
Subtotal	342	99.13%	3	0.87%	0	
Actionable Requests	345					

Kitchener Utilities - Gas and Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	116	99.15%				
6 - 10			1	0.85%		
Subtotal	116	99.15%	1	0.85%	0	
Actionable Requests	117					

Kitchener, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	401	86.42%				
6 - 10			33	7.11%		
11 - 15			27	5.82%		
15+			1	0.22%	2	0.43%
Subtotal	401	86.42%	61	13.15%	2	0.43%
Actionable Requests	464					

Kitchener-Wilmot Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	347	89.66%				
6 - 10			29	7.49%		
11 - 15			5	1.29%		

Member

15+			6	1.55%		
Subtotal	347	89.66%	40	10.34%	0	
Actionable Requests	387					

Kitchener-Wilmot Hydro (LSP)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	3.90%				
6 - 10			10	12.99%		
11 - 15			26	33.77%		
15+			17	22.08%	21	27.27%
Subtotal	3	3.90%	53	68.83%	21	27.27%
Actionable Requests	77					

Kruger Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			2	50.00%		
Subtotal	2	50.00%	2	50.00%	0	
Actionable Requests	4					

KWIC Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Lagasco Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	52.17%				
6 - 10			7	30.43%		
15+			4	17.39%		
Subtotal	12	52.17%	11	47.83%	0	
Actionable Requests	23					

Lagasco Limited

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	9	81.82%				
6 - 10			2	18.18%		
Subtotal	9	81.82%	2	18.18%	0	
Actionable Requests	11					

Lake Huron Primary Water Supply System

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	8	88.89%				
15+					1	11.11%
Subtotal	8	88.89%	0		1	11.11%
Actionable Requests	9					

Lakefront Utilities

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	69	98.57%				
11 - 15			1	1.43%		
Subtotal	69	98.57%	1	1.43%	0	
Actionable Requests	70					

Lakefront Utilities - Grafton Water

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Lakefront Utilities - Town of Cobourg Water

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	69	98.57%				
11 - 15			1	1.43%		
Subtotal	69	98.57%	1	1.43%	0	
Actionable Requests	70					

Lakeland Networks

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	28	100.00%				

Member

Subtotal	28	100.00%	0		0	
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Actionable Requests	28
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Lakeland Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	37	100.00%				
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Subtotal	37	100.00%	0		0	
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Actionable Requests	37
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Lakeshore, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	146	97.99%				
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15+					3	2.01%
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Subtotal	146	97.99%	0		3	2.01%
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Actionable Requests	149
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Lakeview Water System

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	75.00%				
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6 - 10			1	25.00%		
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Subtotal	3	75.00%	1	25.00%	0	
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Actionable Requests	4
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Lambton Area Water Supply System

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	72	100.00%				
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Subtotal	72	100.00%	0		0	
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Actionable Requests	72
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Lambton County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	37.50%				
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6 - 10			4	50.00%		
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15+			1	12.50%		
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Member

Subtotal	3	37.50%	5	62.50%	0	
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Actionable Requests	8					
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Lambton Shores, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	59	93.65%				
6 - 10			2	3.17%		
15+			2	3.17%		
Subtotal	59	93.65%	4	6.35%	0	

Actionable Requests	63					
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LamSar for SXL (Sunoco Logistics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Lanark, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%

Actionable Requests	6					
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Lanxess Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests	3					
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LaSalle, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	63	95.45%				
6 - 10			3	4.55%		

Member

	Subtotal	63	95.45%	3	4.55%	0	
	Actionable Requests	66					
Laurentian Hills, Town of							
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
	15+					1	100.00%
	Subtotal	0		0		1	100.00%
	Actionable Requests	1					
Laurentian Valley, Township of							
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	4	100.00%				
	Subtotal	4	100.00%	0		0	
	Actionable Requests	4					
Leamington Area Drip Irrigation							
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	10	83.33%				
	6 - 10			1	8.33%		
	15+					1	8.33%
	Subtotal	10	83.33%	1	8.33%	1	8.33%
	Actionable Requests	12					
Leamington Sewer and Traffic							
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	54	55.67%				
	6 - 10			25	25.77%		
	15+					18	18.56%
	Subtotal	54	55.67%	25	25.77%	18	18.56%
	Actionable Requests	97					
Leamington Water Services							
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	112	75.68%				
	6 - 10			13	8.78%		
	15+			19	12.84%	4	2.70%

Member

Subtotal	112	75.68%	32	21.62%	4	2.70%
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Actionable Requests	148					
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Leeds & Grenville, United Counties of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	17	77.27%				
6 - 10			3	13.64%		
11 - 15			1	4.55%		
15+					1	4.55%
Subtotal	17	77.27%	4	18.18%	1	4.55%

Actionable Requests	22					
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Lennox and Addington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	8	80.00%				
6 - 10			1	10.00%		
11 - 15			1	10.00%		
Subtotal	8	80.00%	2	20.00%	0	

Actionable Requests	10					
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Lincoln, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	62	100.00%				
Subtotal	62	100.00%	0		0	

Actionable Requests	62					
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Linde - Mississauga

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests	3					
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Linde Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
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Member

Subtotal		8	100.00%	0		0	
Actionable Requests		8					
Linde Canada Inc - Scarborough							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	12	100.00%				
Subtotal		12	100.00%	0		0	
Actionable Requests		12					
London District Energy							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	43	89.58%				
	11 - 15			1	2.08%		
	15+			4	8.33%		
Subtotal		43	89.58%	5	10.42%	0	
Actionable Requests		48					
London Health Sciences							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	1	100.00%				
Subtotal		1	100.00%	0		0	
Actionable Requests		1					
London Hydro							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	458	59.25%				
	6 - 10			157	20.31%	6	0.78%
	11 - 15			71	9.18%	1	0.13%
	15+			45	5.82%	35	4.53%
Subtotal		458	59.25%	273	35.32%	42	5.43%
Actionable Requests		773					
London, City of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	359	54.07%				
	6 - 10			150	22.59%	5	0.75%

Member

11 - 15			69	10.39%	1	0.15%
15+			47	7.08%	33	4.97%
Subtotal	359	54.07%	266	40.06%	39	5.87%

Actionable Requests 664

Loyalist Solar LP

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

Loyalist Township

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	45	80.36%				
6 - 10			11	19.64%		
Subtotal	45	80.36%	11	19.64%	0	

Actionable Requests 56

Lucan-Biddulph, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	28	93.33%				
11 - 15			2	6.67%		
Subtotal	28	93.33%	2	6.67%	0	

Actionable Requests 30

Malahide, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

Manitouwadge, Township of

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	1	8.33%				
6 - 10			5	41.67%		
11 - 15			6	50.00%		

Member

Subtotal	1	8.33%	11	91.67%	0	
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Actionable Requests	12					
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Mapleton, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	2	25.00%				
6 - 10			3	37.50%		
11 - 15			2	25.00%		
15+			1	12.50%		
Subtotal	2	25.00%	6	75.00%	0	

Actionable Requests	8					
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Marathon, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Markham District Energy

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	12	92.31%				
15+					1	7.69%
Subtotal	12	92.31%	0		1	7.69%

Actionable Requests	13					
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Markham, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	564	100.00%				
Subtotal	564	100.00%	0		0	

Actionable Requests	564					
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Markham, City of - Traffic Signals

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	51	100.00%				
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Member

Subtotal	51	100.00%	0		0	
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Actionable Requests	51
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Markham, City of - Water and Sewer

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	731	98.78%				
6 - 10			6	0.81%		
11 - 15			1	0.14%		
15+			2	0.27%		
Subtotal	731	98.78%	9	1.22%	0	

Actionable Requests	740
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Markstay-Warren, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	33.33%				
6 - 10			1	33.33%		
15+			1	33.33%		
Subtotal	1	33.33%	2	66.67%	0	

Actionable Requests	3
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Marmora and Lake, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests	5
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Mattawa, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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11 - 15			1	100.00%		
Subtotal	0		1	100.00%	0	

Actionable Requests	1
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McNab Braeside, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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15+					22	100.00%
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Member

Subtotal	0		0		22	100.00%
Actionable Requests	22					

Meaford, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	53.57%				
6 - 10			4	14.29%		
15+					9	32.14%
Subtotal	15	53.57%	4	14.29%	9	32.14%
Actionable Requests	28					

Melancthon Windfarm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Melancthon Wolfe Wind LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Merrickville-Wolford, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	60.00%				
15+					2	40.00%
Subtotal	3	60.00%	0		2	40.00%
Actionable Requests	5					

Metalore Resources

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					5	100.00%
Subtotal	0		0		5	100.00%
Actionable Requests	5					

Member

Metro Fibrewerx

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	100.00%				
Subtotal	13	100.00%	0		0	
Actionable Requests	13					

Middlesex Centre, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	87.88%				
6 - 10			2	6.06%		
15+					2	6.06%
Subtotal	29	87.88%	2	6.06%	2	6.06%
Actionable Requests	33					

Middlesex County

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	94.12%				
15+					1	5.88%
Subtotal	16	94.12%	0		1	5.88%
Actionable Requests	17					

Midland Water and Wastewater Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	41	73.21%				
6 - 10			13	23.21%		
11 - 15			1	1.79%		
15+			1	1.79%		
Subtotal	41	73.21%	15	26.79%	0	
Actionable Requests	56					

Midland, Town of - Street lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	5.26%				
11 - 15			4	21.05%		
15+			1	5.26%	13	68.42%

Member

Subtotal	1	5.26%	5	26.32%	13	68.42%
Actionable Requests	19					

Milton Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	255	71.23%				
6 - 10			73	20.39%		
11 - 15			25	6.98%		
15+			3	0.84%	2	0.56%
Subtotal	255	71.23%	101	28.21%	2	0.56%
Actionable Requests	358					

Milton, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	104	68.42%				
6 - 10			36	23.68%		
11 - 15			9	5.92%		
15+			3	1.97%		
Subtotal	104	68.42%	48	31.58%	0	
Actionable Requests	152					

Minden Hills, Township of - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Minto, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	100.00%				
Subtotal	20	100.00%	0		0	
Actionable Requests	20					

Mississauga, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	818	100.00%				

Member

Subtotal	818	100.00%	0		0	
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Actionable Requests	818					
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Mississauga, City of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	124	71.68%				
6 - 10			47	27.17%		
15+					2	1.16%
Subtotal	124	71.68%	47	27.17%	2	1.16%

Actionable Requests	173					
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Mississippi Mills, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	65.00%				
15+			1	5.00%	6	30.00%
Subtotal	13	65.00%	1	5.00%	6	30.00%

Actionable Requests	20					
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MNSI Managed Network Systems Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	335	98.24%				
6 - 10			3	0.88%		
15+			1	0.29%	2	0.59%
Subtotal	335	98.24%	4	1.17%	2	0.59%

Actionable Requests	341					
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Mohawk on the Bay of Quinte Fibre (7GEN01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	42.86%				
15+			1	7.14%	7	50.00%
Subtotal	6	42.86%	1	7.14%	7	50.00%

Actionable Requests	14					
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Mohawks of the Bay of Quinte - Water and Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15			3	30.00%		

Member

15+			7	70.00%		
Subtotal	0		10	100.00%	0	
Actionable Requests	10					

Mono, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Montague, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Mornington Communications

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	111	86.72%				
6 - 10			15	11.72%		
11 - 15			1	0.78%		
15+			1	0.78%		
Subtotal	111	86.72%	17	13.28%	0	
Actionable Requests	128					

Morris-Turnberry, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Mt Sinai Hospital

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
15+					7	100.00%

Member

Subtotal	0		0		7	100.00%
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Actionable Requests	7					
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Mulmur, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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Muskoka, District of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	59	89.39%				
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6 - 10			2	3.03%		
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11 - 15			1	1.52%		
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15+					4	6.06%
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Subtotal	59	89.39%	3	4.55%	4	6.06%
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Actionable Requests	66					
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Muskoka, District of (Traffic)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					4	100.00%
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Subtotal	0		0		4	100.00%
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Actionable Requests	4					
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Nation, Municipality of the

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
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Subtotal	8	100.00%	0		0	
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Actionable Requests	8					
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Net Optiks - Brantford Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					18	100.00%
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Subtotal	0		0		18	100.00%
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Actionable Requests	18					
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Member

Netflash Internet Solutions

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	93.33%				
11 - 15			1	6.67%		
Subtotal	14	93.33%	1	6.67%	0	
Actionable Requests	15					

New Tecumseth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	141	100.00%				
Subtotal	141	100.00%	0		0	
Actionable Requests	141					

Newbury, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Newmarket, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	43	82.69%				
6 - 10			1	1.92%		
15+					8	15.38%
Subtotal	43	82.69%	1	1.92%	8	15.38%
Actionable Requests	52					

Newmarket-Tay Power (Midland)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	53	94.64%				
6 - 10			2	3.57%		
15+			1	1.79%		
Subtotal	53	94.64%	3	5.36%	0	
Actionable Requests	56					

Member

Newmarket-Tay Power (Newmarket)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	117	100.00%	
Subtotal	117	100.00%	0
Actionable Requests	117		

Newmarket-Tay Power (Tay)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	13	65.00%	
6 - 10		7	35.00%
Subtotal	13	65.00%	7
Actionable Requests	20		

Nexicom Telecommunications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	64	98.46%	
6 - 10		1	1.54%
Subtotal	64	98.46%	1
Actionable Requests	65		

Niagara Falls, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	370	98.14%	
6 - 10		4	1.06%
15+			2
Subtotal	370	98.14%	4
Actionable Requests	377		

Niagara Parks Commission

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	19	95.00%	
6 - 10		1	5.00%
Subtotal	19	95.00%	1
Actionable Requests	20		

Member

Niagara Peninsula Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	442	95.67%				
6 - 10			16	3.46%		
11 - 15			1	0.22%		
15+			2	0.43%	1	0.22%
Subtotal	442	95.67%	19	4.11%	1	0.22%
Actionable Requests	462					

Niagara Region Water Sanitary Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	652	98.05%				
6 - 10			12	1.80%		
11 - 15			1	0.15%		
Subtotal	652	98.05%	13	1.95%	0	
Actionable Requests	665					

Niagara Region Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	27.59%				
15+					21	72.41%
Subtotal	8	27.59%	0		21	72.41%
Actionable Requests	29					

Niagara Regional Broadband Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	401	95.25%				
6 - 10			20	4.75%		
Subtotal	401	95.25%	20	4.75%	0	
Actionable Requests	421					

Niagara, Region of - Transportation Services

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	338	92.86%				
6 - 10			22	6.04%		

Member

11 - 15			1	0.27%		
15+			1	0.27%	2	0.55%
Subtotal	338	92.86%	24	6.59%	2	0.55%

Actionable Requests 364

Niagara-On-The-Lake Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	183	96.83%	
6 - 10		2	1.06%
11 - 15		4	2.12%
Subtotal	183	96.83%	6

Actionable Requests 189

Niagara-On-The-Lake, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	124	95.38%	
6 - 10		2	1.54%
11 - 15		4	3.08%
Subtotal	124	95.38%	6

Actionable Requests 130

Nor-Del

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	88	77.19%	
6 - 10		5	4.39%
15+			21
Subtotal	88	77.19%	5

Actionable Requests 114

Norfolk County

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	185	81.14%	
6 - 10		22	9.65%
11 - 15		9	3.95%
15+		5	2.19%

Member

Subtotal	185	81.14%	36	15.79%	7	3.07%
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Actionable Requests	228					
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Norfolk Oil & Gas Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	75.00%				
6 - 10			1	25.00%		
Subtotal	3	75.00%	1	25.00%	0	

Actionable Requests	4					
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North Bay Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	36	92.31%				
6 - 10			3	7.69%		
Subtotal	36	92.31%	3	7.69%	0	

Actionable Requests	39					
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North Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	16	64.00%				
6 - 10			2	8.00%		
11 - 15			2	8.00%		
15+					5	20.00%
Subtotal	16	64.00%	4	16.00%	5	20.00%

Actionable Requests	25					
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North Bay, City of - Private Hydro Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	3	100.00%				
Subtotal	3	100.00%	0		0	

Actionable Requests	3					
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North Dundas, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	19	73.08%				
6 - 10			4	15.38%		

Member

11 - 15			1	3.85%		
15+			2	7.69%		
Subtotal	19	73.08%	7	26.92%	0	

Actionable Requests 26

North Frontenac Telephone Company

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	92	93.88%	
6 - 10		6	6.12%
Subtotal	92	93.88%	6

Actionable Requests 98

North Glengarry, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	4	80.00%	
6 - 10		1	20.00%
Subtotal	4	80.00%	1

Actionable Requests 5

North Grenville, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	26	81.25%	
6 - 10		1	3.13%
15+			5
Subtotal	26	81.25%	1

Actionable Requests 32

North Huron, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	10	50.00%	
6 - 10		4	20.00%
15+		3	15.00%
Subtotal	10	50.00%	7

Actionable Requests 20

Member

North Kent Wind 1 LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

North Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					61	100.00%
Subtotal	0		0		61	100.00%
Actionable Requests	61					

North Perth, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	59	79.73%				
6 - 10			13	17.57%		
15+					2	2.70%
Subtotal	59	79.73%	13	17.57%	2	2.70%
Actionable Requests	74					

North Renfrew Telecom Company (NRTC)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	18	78.26%				
6 - 10			1	4.35%		
15+			1	4.35%	3	13.04%
Subtotal	18	78.26%	2	8.70%	3	13.04%
Actionable Requests	23					

North Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	77.78%				
6 - 10			1	11.11%		
15+					1	11.11%
Subtotal	7	77.78%	1	11.11%	1	11.11%
Actionable Requests	9					

Member

Northern Broadband Wireless

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Northern Bruce Peninsula, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	100.00%				
Subtotal	8	100.00%	0		0	
Actionable Requests	8					

Northern Ontario Wires

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Northern Tel Limited Partnership

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	64	79.01%				
6 - 10			12	14.81%		
11 - 15			5	6.17%		
Subtotal	64	79.01%	17	20.99%	0	
Actionable Requests	81					

Northumberland, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	72.22%				
6 - 10			5	27.78%		
Subtotal	13	72.22%	5	27.78%	0	
Actionable Requests	18					

Norwich, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	49	89.09%				

Member

6 - 10			1	1.82%		
15+			1	1.82%	4	7.27%
Subtotal	49	89.09%	2	3.64%	4	7.27%

Actionable Requests 55

Nova Chemicals Corporation

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	86.67%				
11 - 15			1	6.67%		
15+					1	6.67%
Subtotal	13	86.67%	1	6.67%	1	6.67%

Actionable Requests 15

Oakville Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	324	34.18%				
6 - 10			391	41.24%		
11 - 15			123	12.97%		
15+			73	7.70%	37	3.90%
Subtotal	324	34.18%	587	61.92%	37	3.90%

Actionable Requests 948

Oakville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	257	33.77%				
6 - 10			289	37.98%		
11 - 15			97	12.75%		
15+			77	10.12%	41	5.39%
Subtotal	257	33.77%	463	60.84%	41	5.39%

Actionable Requests 761

Oil Springs, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	25.00%				
15+					3	75.00%

Member

	Subtotal	1	25.00%	0		3	75.00%	
	Actionable Requests	4						
Oliver Paipoonge, Municipality of								
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response		
	6 - 10			2	100.00%			
	Subtotal	0		2	100.00%	0		
	Actionable Requests	2						
ON-Energy Corp								
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	2	66.67%					
	11 - 15			1	33.33%			
	Subtotal	2	66.67%	1	33.33%	0		
	Actionable Requests	3						
Ontario Power Generation - Niagara								
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	3	75.00%					
	6 - 10			1	25.00%			
	Subtotal	3	75.00%	1	25.00%	0		
	Actionable Requests	4						
Ontera - A Division of NorthernTel								
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	55	77.46%					
	6 - 10			1	1.41%			
	15+					15	21.13%	
	Subtotal	55	77.46%	1	1.41%	15	21.13%	
	Actionable Requests	71						
Orangeville Hydro								
	Completed within	Compliant		Non-Compliant		Non-Compliant No Response		
	0-5	45	100.00%					

Member

Subtotal	45	100.00%	0		0	
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Actionable Requests	45
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Orangeville, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	35	72.92%	
6 - 10		11	22.92%
11 - 15		2	4.17%
Subtotal	35	72.92%	13

Actionable Requests	48
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Orillia, City of (EIS Dept)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	215	85.66%	
6 - 10		12	4.78%
15+		13	5.18%
Subtotal	215	85.66%	25

Actionable Requests	251
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Oro-Medonte, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	12	92.31%	
15+		1	7.69%
Subtotal	12	92.31%	1

Actionable Requests	13
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Oshawa PUC Networks Inc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	234	74.05%	
6 - 10		46	14.56%
11 - 15		14	4.43%
15+		11	3.48%
Subtotal	234	74.05%	71

Actionable Requests	316
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Member

Oshawa, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	207	72.13%				
6 - 10			53	18.47%		
11 - 15			8	2.79%	3	1.05%
15+			8	2.79%	8	2.79%
Subtotal	207	72.13%	69	24.04%	11	3.83%
Actionable Requests	287					

Oshawa, City of - Catch Basins

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	59.09%				
6 - 10			7	31.82%		
11 - 15			1	4.55%		
15+			1	4.55%		
Subtotal	13	59.09%	9	40.91%	0	
Actionable Requests	22					

Osler Bluff Ski-Club

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Otonabee-South Monaghan

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	50.00%		
11 - 15			1	50.00%		
Subtotal	0		2	100.00%	0	
Actionable Requests	2					

Ottawa River Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	28	87.50%				
6 - 10			4	12.50%		

Member

Subtotal	28	87.50%	4	12.50%	0	
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Actionable Requests	32
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Ottawa, City of - Street Lights

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1,501	94.70%				
6 - 10			82	5.17%	1	0.06%
11 - 15			1	0.06%		
Subtotal	1501	94.70%	83	5.24%	1	0.06%

Actionable Requests	1585
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Ottawa, City of - Traffic Signals -976

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	375	98.68%				
6 - 10			4	1.05%		
15+					1	0.26%
Subtotal	375	98.68%	4	1.05%	1	0.26%

Actionable Requests	380
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Ottawa, City of - Water-Sewer - 975

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1,731	99.94%				
6 - 10			1	0.06%		
Subtotal	1731	99.94%	1	0.06%	0	

Actionable Requests	1732
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Ottawa, University of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	3	60.00%				
15+					2	40.00%
Subtotal	3	60.00%	0		2	40.00%

Actionable Requests	5
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Owen Sound, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	57	82.61%				
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Member

6 - 10			3	4.35%		
11 - 15			1	1.45%		
15+			2	2.90%	6	8.70%
Subtotal	57	82.61%	6	8.70%	6	8.70%

Actionable Requests 69

Oxford, County of - Fiber

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	40.00%				
6 - 10			3	30.00%		
11 - 15			1	10.00%		
15+					2	20.00%
Subtotal	4	40.00%	4	40.00%	2	20.00%

Actionable Requests 10

Oxford, County of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	71.43%				
6 - 10			1	14.29%		
15+			1	14.29%		
Subtotal	5	71.43%	2	28.57%	0	

Actionable Requests 7

Oxford, County of - Water & Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	173	100.00%				
Subtotal	173	100.00%	0		0	

Actionable Requests 173

Packet Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
6 - 10			1	16.67%		
Subtotal	5	83.33%	1	16.67%	0	

Actionable Requests 6

Member

Parkhill Wind Farm (Nextera)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	59.26%				
15+					11	40.74%
Subtotal	16	59.26%	0		11	40.74%
Actionable Requests	27					

Parry Sound, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Pearson (PIFF) and GTAA

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Peel Region - Monitored Sites

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	44.00%				
6 - 10			3	12.00%		
11 - 15			4	16.00%		
15+					7	28.00%
Subtotal	11	44.00%	7	28.00%	7	28.00%
Actionable Requests	25					

Peel, Region of - Brampton - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	330	72.05%				
6 - 10			53	11.57%	3	0.66%
11 - 15			17	3.71%	5	1.09%
15+			20	4.37%	30	6.55%

Member

Subtotal	330	72.05%	90	19.65%	38	8.30%
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Actionable Requests	458					
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Peel, Region of - Brampton - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	70	70.00%				
6 - 10			14	14.00%	1	1.00%
11 - 15			3	3.00%	4	4.00%
15+			1	1.00%	7	7.00%
Subtotal	70	70.00%	18	18.00%	12	12.00%

Actionable Requests	100					
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Peel, Region of - Brampton - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	400	72.60%				
6 - 10			52	9.44%	3	0.54%
11 - 15			17	3.09%	6	1.09%
15+			21	3.81%	52	9.44%
Subtotal	400	72.60%	90	16.33%	61	11.07%

Actionable Requests	551					
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Peel, Region of - Caledon - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	28	36.84%				
6 - 10			14	18.42%		
11 - 15			12	15.79%		
15+			8	10.53%	14	18.42%
Subtotal	28	36.84%	34	44.74%	14	18.42%

Actionable Requests	76					
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Peel, Region of - Caledon - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	24	32.88%				
6 - 10			13	17.81%	12	16.44%
11 - 15			6	8.22%		

Member

15+			8	10.96%	10	13.70%
Subtotal	24	32.88%	27	36.99%	22	30.14%

Actionable Requests

73

Peel, Region of - Caledon - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	40	39.22%				
6 - 10			19	18.63%		
11 - 15			22	21.57%		
15+			11	10.78%	10	9.80%
Subtotal	40	39.22%	52	50.98%	10	9.80%

Actionable Requests

102

Peel, Region of - Dedicated Locator (Mississauga)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests

1

Peel, Region of - Mississauga - Sanitary

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	348	75.16%				
6 - 10			45	9.72%	16	3.46%
11 - 15			10	2.16%	2	0.43%
15+			6	1.30%	36	7.78%
Subtotal	348	75.16%	61	13.17%	54	11.66%

Actionable Requests

463

Peel, Region of - Mississauga - Storm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	48	75.00%				
6 - 10			6	9.38%	1	1.56%
11 - 15			1	1.56%		
15+			1	1.56%	7	10.94%

Member

Subtotal	48	75.00%	8	12.50%	8	12.50%
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Actionable Requests	64					
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Peel, Region of - Mississauga - Water

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	386	69.80%				
6 - 10			77	13.92%	19	3.44%
11 - 15			18	3.25%	2	0.36%
15+			5	0.90%	46	8.32%
Subtotal	386	69.80%	100	18.08%	67	12.12%

Actionable Requests	553					
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Peel, Region of - Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	129	69.73%				
6 - 10			56	30.27%		
Subtotal	129	69.73%	56	30.27%	0	

Actionable Requests	185					
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Peel, Region of (Peel Fibre Optics)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	464	85.61%				
6 - 10			59	10.89%	2	0.37%
11 - 15			5	0.92%		
15+			5	0.92%	7	1.29%
Subtotal	464	85.61%	69	12.73%	9	1.66%

Actionable Requests	542					
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Pelham, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	48	97.96%				
6 - 10			1	2.04%		
Subtotal	48	97.96%	1	2.04%	0	

Actionable Requests	49					
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Member

Pembina Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Pembroke, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	14	100.00%				
Subtotal	14	100.00%	0		0	
Actionable Requests	14					

Penetanguishene, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	34.62%				
11 - 15			1	3.85%		
15+			9	34.62%	7	26.92%
Subtotal	9	34.62%	10	38.46%	7	26.92%
Actionable Requests	26					

Perth East, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	20.00%				
6 - 10			5	50.00%		
11 - 15			1	10.00%		
15+			2	20.00%		
Subtotal	2	20.00%	8	80.00%	0	
Actionable Requests	10					

Perth, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	60.00%				
6 - 10			3	30.00%		
11 - 15			1	10.00%		

Member

Subtotal	6	60.00%	4	40.00%	0	
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Actionable Requests	10					
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Petawawa, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	30.77%				
15+			1	7.69%	8	61.54%
Subtotal	4	30.77%	1	7.69%	8	61.54%

Actionable Requests	13					
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Peterborough Utilities (water, wastewater)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	75	78.95%				
6 - 10			19	20.00%		
11 - 15			1	1.05%		
Subtotal	75	78.95%	20	21.05%	0	

Actionable Requests	95					
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Peterborough, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	113	99.12%				
15+			1	0.88%		
Subtotal	113	99.12%	1	0.88%	0	

Actionable Requests	114					
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Peterborough, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	62	98.41%				
15+					1	1.59%
Subtotal	62	98.41%	0		1	1.59%

Actionable Requests	63					
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Petrolia, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	43	86.00%				
6 - 10			3	6.00%		

Member

15+			1	2.00%	3	6.00%
Subtotal	43	86.00%	4	8.00%	3	6.00%

Actionable Requests

50

Pickering, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15			2	0.40%		
15+			3	0.61%	489	98.99%
Subtotal	0		5	1.01%	489	98.99%

Actionable Requests

494

Pine Valley Drive - Private owner

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					3	100.00%
Subtotal	0		0		3	100.00%

Actionable Requests

3

Plains Midstream Pipeline

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	57	100.00%				
Subtotal	57	100.00%	0		0	

Actionable Requests

57

Plympton-Wyoming, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	38	100.00%				
Subtotal	38	100.00%	0		0	

Actionable Requests

38

Point Edward, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	10	90.91%				
15+					1	9.09%
Subtotal	10	90.91%	0		1	9.09%

Actionable Requests

11

Member

Pointe-aux-Roches Wind Farm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	100.00%		
Subtotal	0		2	100.00%	0	
Actionable Requests	2					

Port Burwell Area Secondary Water Supply

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Port Colborne, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	80	100.00%				
Subtotal	80	100.00%	0		0	
Actionable Requests	80					

Port Dover and Nanticoke Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Port Hope, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	96.88%				
6 - 10			1	3.13%		
Subtotal	31	96.88%	1	3.13%	0	
Actionable Requests	32					

Powassan, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%

Member

Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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Prescott & Russell, United Counties of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	5	55.56%				
15+					4	44.44%
Subtotal	5	55.56%	0		4	44.44%

Actionable Requests	9					
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Prescott, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	12.50%				
15+					7	87.50%
Subtotal	1	12.50%	0		7	87.50%

Actionable Requests	8					
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Primus Management ULC

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					4	100.00%
Subtotal	0		0		4	100.00%

Actionable Requests	4					
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Prince Edward, County of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	43	76.79%				
6 - 10			1	1.79%		
11 - 15			1	1.79%		
15+			1	1.79%	10	17.86%
Subtotal	43	76.79%	3	5.36%	10	17.86%

Actionable Requests	56					
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Public Services and Procurement Canada - Services publics et

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	25	56.82%				
6 - 10			2	4.55%		

Member

15+					17	38.64%
Subtotal	25	56.82%	2	4.55%	17	38.64%
Actionable Requests	44					

Q9 Networks

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	16.67%				
15+			1	3.33%	24	80.00%
Subtotal	5	16.67%	1	3.33%	24	80.00%
Actionable Requests	30					

Quadro Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	98	98.99%				
6 - 10			1	1.01%		
Subtotal	98	98.99%	1	1.01%	0	
Actionable Requests	99					

Queen's University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	
Actionable Requests	11					

Queens University Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	27.27%				
15+					8	72.73%
Subtotal	3	27.27%	0		8	72.73%
Actionable Requests	11					

Quinte West, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	174		
6 - 10		16	
15+			1

Member

Subtotal	174	91.10%	16	8.38%	1	0.52%
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Actionable Requests	191					
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Rainy River, Town of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Ramara, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	6	100.00%				
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Subtotal	6	100.00%	0		0	
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Actionable Requests	6					
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Real Oil Enterprises

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Red Lake, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Red Rock, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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15+					2	100.00%
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Subtotal	0		0		2	100.00%
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Actionable Requests	2					
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Redditt Local Service Board

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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Region of Waterloo (North Dumfries Wellesley Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	63.64%				
6 - 10			7	21.21%		
11 - 15			2	6.06%		
15+			2	6.06%	1	3.03%
Subtotal	21	63.64%	11	33.33%	1	3.03%

Actionable Requests	33
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Region of Waterloo, Rapid Transit

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	91.18%	2	5.88%	1	2.94%
6 - 10						
15+						
Subtotal	31	91.18%	2	5.88%	1	2.94%

Actionable Requests	34
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Renfrew Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	100.00%				
Subtotal	17	100.00%	0		0	

Actionable Requests	17
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Renfrew, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	100.00%				
Subtotal	11	100.00%	0		0	

Actionable Requests	11
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Renfrew, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	13	76.47%	
6 - 10		4	23.53%

Member

Subtotal	13	76.47%	4	23.53%	0	
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Actionable Requests	17
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Richmond Hill, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	591	98.01%				
6 - 10			12	1.99%		
Subtotal	591	98.01%	12	1.99%	0	

Actionable Requests	603
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Rideau St Lawrence Utilities

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	9	60.00%				
15+					6	40.00%
Subtotal	9	60.00%	0		6	40.00%

Actionable Requests	15
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Rogers Communications

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	9,504	79.10%				
6 - 10			889	7.40%	15	0.12%
11 - 15			340	2.83%	12	0.10%
15+			282	2.35%	973	8.10%
Subtotal	9504	79.10%	1511	12.58%	1000	8.32%

Actionable Requests	12015
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Romney Wind Energy Centre LP

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%

Actionable Requests	2
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Rowe Energy Corporation

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	1	100.00%				
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Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1					
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Roxborough Telephone Co Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			2	66.67%		
Subtotal	1	33.33%	2	66.67%	0	

Actionable Requests	3					
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Ruralwave

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	29	67.44%				
6 - 10			14	32.56%		
Subtotal	29	67.44%	14	32.56%	0	

Actionable Requests	43					
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Russell, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	79	95.18%				
6 - 10			2	2.41%		
15+					2	2.41%
Subtotal	79	95.18%	2	2.41%	2	2.41%

Actionable Requests	83					
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Ryerson University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	100.00%				
Subtotal	12	100.00%	0		0	

Actionable Requests	12					
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Sables-Spanish Rivers, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+			4	100.00%		

Member

Subtotal

0

4

100.00%

0

Actionable Requests

4

Sarnia, City of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5

174

96.13%

3

1.66%

4

2.21%

6 - 10

15+

Subtotal

174

96.13%

3

1.66%

4

2.21%

Actionable Requests

181

Saugeen First Nations Fibre

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+

5

100.00%

Subtotal

0

0

5

100.00%

Actionable Requests

5

Saugeen First Nations Water

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

15+

6

100.00%

Subtotal

0

0

6

100.00%

Actionable Requests

6

Saugeen Shores, Town of

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5

145

91.77%

11

6.96%

6 - 10

11 - 15

1

0.63%

15+

1

0.63%

Subtotal

145

91.77%

13

8.23%

0

Actionable Requests

158

Sault Ste Marie PUC

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5

136

97.14%

4

2.86%

6 - 10

Member

Subtotal	136	97.14%	4	2.86%	0	
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Actionable Requests	140					
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Sault Ste Marie, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	23	88.46%				
6 - 10			3	11.54%		
Subtotal	23	88.46%	3	11.54%	0	

Actionable Requests	26					
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Scugog, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	31	72.09%				
6 - 10			12	27.91%		
Subtotal	31	72.09%	12	27.91%	0	

Actionable Requests	43					
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Selwyn, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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0-5	8	100.00%				
Subtotal	8	100.00%	0		0	

Actionable Requests	8					
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Severn, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	31	79.49%				
15+					8	20.51%
Subtotal	31	79.49%	0		8	20.51%

Actionable Requests	39					
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Shaw Cable Systems

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
------------------	-----------	---------------	--	---------------------------	--

0-5	127	92.03%				
15+			1	0.72%	10	7.25%

Member

Subtotal		127	92.03%	1	0.72%	10	7.25%
Actionable Requests		138					
Shelburne, Town of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	20	100.00%				
Subtotal		20	100.00%	0		0	
Actionable Requests		20					
Shell Canada							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	5	100.00%				
Subtotal		5	100.00%	0		0	
Actionable Requests		5					
Sick Kids Hospital							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	15+					11	100.00%
Subtotal		0		0		11	100.00%
Actionable Requests		11					
Silver Bay Water							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	2	100.00%				
Subtotal		2	100.00%	0		0	
Actionable Requests		2					
Silvercreek Nominee Inc							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	6 - 10			1	100.00%		
Subtotal		0		1	100.00%	0	
Actionable Requests		1					
Simcoe County District School Board							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Simcoe, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	174	97.75%				
15+					4	2.25%
Subtotal	174	97.75%	0		4	2.25%

Actionable Requests	178					
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Sioux Lookout Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	

Actionable Requests	1					
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Six Nations Gas

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	13	23.64%				
6 - 10			22	40.00%		
11 - 15			16	29.09%		
15+			4	7.27%		
Subtotal	13	23.64%	42	76.36%	0	

Actionable Requests	55					
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Smiths Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	100.00%				
Subtotal	31	100.00%	0		0	

Actionable Requests	31					
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Smooth Rock Falls, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				

Member

Subtotal	1	100.00%	0		0	
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Actionable Requests	1
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South Bruce Peninsula, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	21	75.00%				
6 - 10			1	3.57%		
15+					6	21.43%

Subtotal	21	75.00%	1	3.57%	6	21.43%
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Actionable Requests	28
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South Bruce, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	6	85.71%				
6 - 10			1	14.29%		

Subtotal	6	85.71%	1	14.29%	0	
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Actionable Requests	7
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South Dundas, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	6	60.00%				
6 - 10			1	10.00%		
15+			2	20.00%	1	10.00%

Subtotal	6	60.00%	3	30.00%	1	10.00%
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Actionable Requests	10
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South Frontenac, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	10	83.33%				
15+					2	16.67%

Subtotal	10	83.33%	0		2	16.67%
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Actionable Requests	12
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South Glengarry, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
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0-5	4	57.14%				
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Member

11 - 15			1	14.29%		
15+					2	28.57%
Subtotal	4	57.14%	1	14.29%	2	28.57%

Actionable Requests 7

South Huron, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	22	41.51%				
6 - 10			18	33.96%		
11 - 15			11	20.75%		
15+			1	1.89%	1	1.89%
Subtotal	22	41.51%	30	56.60%	1	1.89%

Actionable Requests 53

South Kent Wind Project

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	16	100.00%				
Subtotal	16	100.00%	0		0	

Actionable Requests 16

South Stormont, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					16	100.00%
Subtotal	0		0		16	100.00%

Actionable Requests 16

Southgate, Township

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	8	53.33%				
15+					7	46.67%
Subtotal	8	53.33%	0		7	46.67%

Actionable Requests 15

Southwest Middlesex, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	48	97.96%				

Member

15+					1	2.04%
Subtotal	48	97.96%	0		1	2.04%

Actionable Requests

49

South-West Oxford, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
15+				11	100.00%
Subtotal	0		0	11	100.00%

Actionable Requests

11

Southwold, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
15+				78	100.00%
Subtotal	0		0	78	100.00%

Actionable Requests

78

SP Belle River Wind LP

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%			
Subtotal	5	100.00%	0	0	

Actionable Requests

5

Springwater, Township of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	6	54.55%			
6 - 10			4	36.36%	
15+			1	9.09%	
Subtotal	6	54.55%	5	45.45%	0

Actionable Requests

11

Sprucedale Youth Centre

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%			
Subtotal	1	100.00%	0	0	

Actionable Requests

1

Member

St. Catharines, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	275	95.82%				
6 - 10			11	3.83%		
11 - 15			1	0.35%		
Subtotal	275	95.82%	12	4.18%	0	
Actionable Requests	287					

St. Clair, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	87	87.00%				
15+					13	13.00%
Subtotal	87	87.00%	0		13	13.00%
Actionable Requests	100					

St. Columban Wind Farms LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
6 - 10			1	33.33%		
15+			1	33.33%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

St. Marys, Separated Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	11	91.67%				
15+					1	8.33%
Subtotal	11	91.67%	0		1	8.33%
Actionable Requests	12					

St. Michael's Hospital

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					9	100.00%
Subtotal	0		0		9	100.00%
Actionable Requests	9					

Member

St. Thomas, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	186	90.29%				
6 - 10			14	6.80%		
15+			4	1.94%	2	0.97%
Subtotal	186	90.29%	18	8.74%	2	0.97%
Actionable Requests	206					

Start Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	104	45.41%				
6 - 10			50	21.83%		
11 - 15			19	8.30%		
15+			21	9.17%	35	15.28%
Subtotal	104	45.41%	90	39.30%	35	15.28%
Actionable Requests	229					

Stelco Steel Hamilton Works

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Stirling-Rawdon, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	7	100.00%				
Subtotal	7	100.00%	0		0	
Actionable Requests	7					

Storm Internet

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	83.33%				
15+					1	16.67%
Subtotal	5	83.33%	0		1	16.67%
Actionable Requests	6					

Member

Stormont, Dundas & Glengarry, United Counties (SDG01)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	50.00%				
6 - 10			1	25.00%		
15+					1	25.00%
Subtotal	2	50.00%	1	25.00%	1	25.00%
Actionable Requests	4					

Stormont, Dundas & Glengarry, United Counties (SDG02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	9	81.82%				
6 - 10			1	9.09%		
15+					1	9.09%
Subtotal	9	81.82%	1	9.09%	1	9.09%
Actionable Requests	11					

Stratford, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	63	91.30%				
6 - 10			3	4.35%		
15+					3	4.35%
Subtotal	63	91.30%	3	4.35%	3	4.35%
Actionable Requests	69					

Strathroy-Caradoc, Municipality of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	31	96.88%				
6 - 10			1	3.13%		
Subtotal	31	96.88%	1	3.13%	0	
Actionable Requests	32					

Sudbury District Energy

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%

Member

Subtotal	0		0		1	100.00%
Actionable Requests	1					

Summer Haven Wind

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Sun Canadian Pipelines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	259	97.74%				
15+					6	2.26%
Subtotal	259	97.74%	0		6	2.26%
Actionable Requests	265					

Sun Canadian Pipelines - Sarnia Area

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	21	100.00%				
Subtotal	21	100.00%	0		0	
Actionable Requests	21					

Suncor Energy Products (SNCP02)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
11 - 15			1	100.00%		
Subtotal	0		1	100.00%	0	
Actionable Requests	1					

Suncor Energy Products (SNCP03)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
15+					1	50.00%
Subtotal	1	50.00%	0		1	50.00%
Actionable Requests	2					

Member

Suncor Energy Products (SNCP04)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	2	100.00%				
Subtotal	2	100.00%	0		0	
Actionable Requests	2					

Suncor Energy Products (SNCP05)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	50.00%				
6 - 10			1	50.00%		
Subtotal	1	50.00%	1	50.00%	0	
Actionable Requests	2					

Sundridge, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	100.00%		
Subtotal	0		1	100.00%	0	
Actionable Requests	1					

Superior View Gas Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	60.00%				
6 - 10			2	20.00%		
15+					2	20.00%
Subtotal	6	60.00%	2	20.00%	2	20.00%
Actionable Requests	10					

Synergy North - Kenora

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	
Actionable Requests	5					

Synergy North - Thunder Bay

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	142	100.00%				

Member

Subtotal	142	100.00%	0		0	
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Actionable Requests	142					
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Talbot Windfarm

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	4	80.00%				
11 - 15			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	

Actionable Requests	5					
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Tay, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					17	100.00%
Subtotal	0		0		17	100.00%

Actionable Requests	17					
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TBayTel

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	126	89.36%				
6 - 10			5	3.55%		
15+					10	7.09%
Subtotal	126	89.36%	5	3.55%	10	7.09%

Actionable Requests	141					
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Tecumseh, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	91	76.47%				
6 - 10			25	21.01%		
15+			1	0.84%	2	1.68%
Subtotal	91	76.47%	26	21.85%	2	1.68%

Actionable Requests	119					
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TekSavvy Solutions Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

0-5	145	96.03%				
6 - 10			4	2.65%		

Member

15+					2	1.32%
Subtotal	145	96.03%	4	2.65%	2	1.32%
Actionable Requests	151					

telMAX Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	196	95.61%				
6 - 10			6	2.93%		
11 - 15					1	0.49%
15+					2	0.98%
Subtotal	196	95.61%	6	2.93%	3	1.46%
Actionable Requests	205					

Telus

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,637	81.97%				
6 - 10			284	14.22%		
11 - 15			51	2.55%		
15+			21	1.05%	4	0.20%
Subtotal	1637	81.97%	356	17.83%	4	0.20%
Actionable Requests	1997					

Temiskaming Shores, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	100.00%				
Subtotal	4	100.00%	0		0	
Actionable Requests	4					

TeraGo Networks Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			2	40.00%		
15+					3	60.00%
Subtotal	0		2	40.00%	3	60.00%
Actionable Requests	5					

Member

Teraspan Networks

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	19	65.52%	
15+			10
Subtotal	19	65.52%	34.48%
Actionable Requests	29		

Thames Centre, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	9	64.29%	
6 - 10		1	7.14%
11 - 15		3	21.43%
15+			1
Subtotal	9	64.29%	7.14%
Actionable Requests	14		

Thames Centre, Municipality of – Storm Sewer, Drains, Streetli

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	17	43.59%	
6 - 10		17	43.59%
15+			5
Subtotal	17	43.59%	12.82%
Actionable Requests	39		

Thames Valley District Schoolboard

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			1
Subtotal	0	0	100.00%
Actionable Requests	1		

Thessalon, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	1	100.00%	
Subtotal	1	100.00%	0
Actionable Requests	1		

Member

Thorold, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	114	95.00%				
6 - 10			2	1.67%		
11 - 15			1	0.83%		
15+			3	2.50%		
Subtotal	114	95.00%	6	5.00%	0	
Actionable Requests	120					

Thunder Bay, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	115	92.00%				
15+					10	8.00%
Subtotal	115	92.00%	0		10	8.00%
Actionable Requests	125					

Thunder Bay, City of - Parks Property

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	23	92.00%				
11 - 15			1	4.00%		
15+			1	4.00%		
Subtotal	23	92.00%	2	8.00%	0	
Actionable Requests	25					

Tillsonburg Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	83	100.00%				
Subtotal	83	100.00%	0		0	
Actionable Requests	83					

Tillsonburg, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	61	100.00%				
Subtotal	61	100.00%	0		0	
Actionable Requests	61					

Member

Timmins, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	25	100.00%				
Subtotal	25	100.00%	0		0	
Actionable Requests	25					

Timmins, City of - Traffic and Street Lights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	100.00%				
Subtotal	6	100.00%	0		0	
Actionable Requests	6					

Tiny, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	24	58.54%				
6 - 10			17	41.46%		
Subtotal	24	58.54%	17	41.46%	0	
Actionable Requests	41					

Toronto BIA Billing Code

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	109	66.06%				
6 - 10			14	8.48%		
11 - 15			6	3.64%	2	1.21%
15+			3	1.82%	31	18.79%
Subtotal	109	66.06%	23	13.94%	33	20.00%
Actionable Requests	165					

Toronto Community Housing

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Toronto East Health Network

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
------------------	-----------	--	---------------	--	---------------------------	--

Member

15+					1	100.00%
Subtotal	0		0		1	100.00%
Actionable Requests	1					

Toronto Hydro

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3,609	75.72%				
6 - 10			461	9.67%	43	0.90%
11 - 15			237	4.97%	25	0.52%
15+			165	3.46%	226	4.74%
Subtotal	3609	75.72%	863	18.11%	294	6.17%
Actionable Requests	4766					

Toronto Traffic Signals

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1,027	74.53%				
6 - 10			120	8.71%	12	0.87%
11 - 15			78	5.66%	8	0.58%
15+			60	4.35%	73	5.30%
Subtotal	1027	74.53%	258	18.72%	93	6.75%
Actionable Requests	1378					

Toronto Transit Commission (TTC) - Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	116	67.44%				
6 - 10			21	12.21%		
11 - 15			3	1.74%		
15+					32	18.60%
Subtotal	116	67.44%	24	13.95%	32	18.60%
Actionable Requests	172					

Toronto Transit Commission (TTC) - Electrical Lines

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	453	82.51%				
6 - 10			45	8.20%		

Member

11 - 15			8	1.46%		
15+			3	0.55%	40	7.29%
Subtotal	453	82.51%	56	10.20%	40	7.29%
Actionable Requests	549					

Toronto Transit Commission (TTC) - Rail Structures

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	393	100.00%				
Subtotal	393	100.00%	0		0	
Actionable Requests	393					

Toronto, City of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	1,958	75.16%				
6 - 10			252	9.67%	14	0.54%
11 - 15			131	5.03%	12	0.46%
15+			110	4.22%	128	4.91%
Subtotal	1958	75.16%	493	18.93%	154	5.91%
Actionable Requests	2605					

Toronto, University of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	40	93.02%				
6 - 10			3	6.98%		
Subtotal	40	93.02%	3	6.98%	0	
Actionable Requests	43					

Town of Orangeville - Fibre

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	15	100.00%				
Subtotal	15	100.00%	0		0	
Actionable Requests	15					

Trans Canada Utilities for York Region Fibre

Completed within	Compliant	Non-Compliant		Non-Compliant No Response		
0-5	343	90.50%				

Member

6 - 10			16	4.22%		
11 - 15			12	3.17%		
15+			4	1.06%	4	1.06%
Subtotal	343	90.50%	32	8.44%	4	1.06%

Actionable Requests

379

TransCanada Pipelines - East

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	416	79.85%				
6 - 10			14	2.69%		
11 - 15			13	2.50%		
15+			16	3.07%	62	11.90%
Subtotal	416	79.85%	43	8.25%	62	11.90%

Actionable Requests

521

TransCanada Pipelines - North

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	17	40.48%				
6 - 10			12	28.57%		
11 - 15			5	11.90%		
15+			3	7.14%	5	11.90%
Subtotal	17	40.48%	20	47.62%	5	11.90%

Actionable Requests

42

Trans-Northern Pipelines (TN01)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

0-5	168	91.80%				
6 - 10			1	0.55%		
11 - 15			2	1.09%		
15+					12	6.56%
Subtotal	168	91.80%	3	1.64%	12	6.56%

Actionable Requests

183

Trans-Northern Pipelines (TN02)

Completed within

Compliant

Non-Compliant

Non-Compliant No Response

Member

0-5	11	52.38%				
6 - 10			3	14.29%		
11 - 15			1	4.76%		
15+			2	9.52%	4	19.05%
Subtotal	11	52.38%	6	28.57%	4	19.05%
Actionable Requests	21					

Trent Hills, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	14	87.50%			
6 - 10			2	12.50%	
Subtotal	14	87.50%	2	12.50%	0
Actionable Requests	16				

Trent Lakes, Municipality of

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
15+				1	100.00%
Subtotal	0		0	1	100.00%
Actionable Requests	1				

Trent University

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
15+				1	100.00%
Subtotal	0		0	1	100.00%
Actionable Requests	1				

Tribute Gas

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
0-5	1	20.00%			
6 - 10			2	40.00%	
11 - 15			2	40.00%	
Subtotal	1	20.00%	4	80.00%	0
Actionable Requests	5				

Tuckersmith Communications

Completed within	Compliant	Non-Compliant		Non-Compliant No Response	
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Member

0-5	79	96.34%				
15+					3	3.66%
Subtotal	79	96.34%	0		3	3.66%

Actionable Requests 82

Tweed, Municipality of

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					2	100.00%
Subtotal	0		0		2	100.00%

Actionable Requests 2

University Health Network

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	15	100.00%				
Subtotal	15	100.00%	0		0	

Actionable Requests 15

University Health Network - Princess Margaret

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					11	100.00%
Subtotal	0		0		11	100.00%

Actionable Requests 11

University Health Network - Toronto General

Completed within Compliant Non-Compliant Non-Compliant No Response

15+					14	100.00%
Subtotal	0		0		14	100.00%

Actionable Requests 14

University Health Network - Toronto Western

Completed within Compliant Non-Compliant Non-Compliant No Response

0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

Member

University of Western Ontario

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	6	20.00%				
15+			1	3.33%	23	76.67%
Subtotal	6	20.00%	1	3.33%	23	76.67%
Actionable Requests	30					

University of Windsor

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

UpLink Communications Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	33.33%				
11 - 15			1	33.33%		
15+			1	33.33%		
Subtotal	1	33.33%	2	66.67%	0	
Actionable Requests	3					

Uxbridge, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
6 - 10			1	3.13%		
15+					31	96.88%
Subtotal	0		1	3.13%	31	96.88%
Actionable Requests	32					

Vale Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	3	100.00%				
Subtotal	3	100.00%	0		0	
Actionable Requests	3					

Vaughan, City of (Street Lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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Member

0-5	376	36.90%				
6 - 10			179	17.57%		
11 - 15			120	11.78%		
15+			134	13.15%	210	20.61%
Subtotal	376	36.90%	433	42.49%	210	20.61%

Actionable Requests 1019

Vaughan, City of (Traffic Signals)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	30	90.91%	
6 - 10		1	3.03%
11 - 15		1	3.03%
15+		1	3.03%
Subtotal	30	90.91%	3

Actionable Requests 33

Vaughan, City of (Water, Sewer)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	800	100.00%	
Subtotal	800	100.00%	0

Actionable Requests 800

Vianet (768812 Ontario Inc)

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	264	98.88%	
11 - 15		1	0.37%
15+			2
Subtotal	264	98.88%	1

Actionable Requests 267

Videotron Senc

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	75	57.69%	
6 - 10		5	3.85%
11 - 15			2

Member

15+			4	3.08%	43	33.08%
Subtotal	75	57.69%	9	6.92%	46	35.38%

Actionable Requests 130

Wainfleet Wind Power

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0

Actionable Requests 2

Warwick, Township of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	10	83.33%	
6 - 10		1	8.33%
15+			1
Subtotal	10	83.33%	1

Actionable Requests 12

Wasaga Beach Distribution

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	78	97.50%	
15+		2	2.50%
Subtotal	78	97.50%	2

Actionable Requests 80

Wasaga Beach, Town of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	86	100.00%	
Subtotal	86	100.00%	0

Actionable Requests 86

Waste Connections of Canada

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
15+			6

Member

Subtotal	0		0		6	100.00%
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Actionable Requests	6					
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Waste Management Canada

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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15+					1	100.00%
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Subtotal	0		0		1	100.00%
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Actionable Requests	1					
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Waterloo Fibre

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	19	82.61%				
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6 - 10			3	13.04%		
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15+			1	4.35%		
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Subtotal	19	82.61%	4	17.39%	0	
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Actionable Requests	23					
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Waterloo, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	515	98.85%				
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15+					6	1.15%
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Subtotal	515	98.85%	0		6	1.15%
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Actionable Requests	521					
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Waterloo, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	159	97.55%				
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6 - 10			2	1.23%		
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15+					2	1.23%
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Subtotal	159	97.55%	2	1.23%	2	1.23%
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Actionable Requests	163					
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Waterloo, Region of - Rural Storm Sewers

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
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0-5	34	79.07%				
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6 - 10			6	13.95%		
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Member

11 - 15			2	4.65%	1	2.33%
Subtotal	34	79.07%	8	18.60%	1	2.33%

Actionable Requests 43

Waterloo, Region of (North Dumfries Wellesley Water)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	102	79.07%				
6 - 10			20	15.50%		
11 - 15			4	3.10%		
15+			2	1.55%	1	0.78%
Subtotal	102	79.07%	26	20.16%	1	0.78%

Actionable Requests 129

WaveDirect Telecommunications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					8	100.00%
Subtotal	0		0		8	100.00%

Actionable Requests 8

Wawa, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	2	100.00%	
Subtotal	2	100.00%	0
			0

Actionable Requests 2

Welland Hydro

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	191	96.95%	
6 - 10		4	2.03%
11 - 15		2	1.02%
Subtotal	191	96.95%	6
			3.05%
			0

Actionable Requests 197

Welland, City of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	275	96.83%	

Member

6 - 10			5	1.76%		
11 - 15			4	1.41%		
Subtotal	275	96.83%	9	3.17%	0	

Actionable Requests 284

Wellesley, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	53	89.83%				
6 - 10			4	6.78%		
15+					2	3.39%
Subtotal	53	89.83%	4	6.78%	2	3.39%

Actionable Requests 59

Wellington North Power Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	20	100.00%				
Subtotal	20	100.00%	0		0	

Actionable Requests 20

Wellington North, Township Of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	15	100.00%				
Subtotal	15	100.00%	0		0	

Actionable Requests 15

Wellington, County of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	5	100.00%				
Subtotal	5	100.00%	0		0	

Actionable Requests 5

West Elgin, Municipality of

Completed within	Compliant	Non-Compliant	Non-Compliant No Response
0-5	7	100.00%	

Member

Subtotal		7	100.00%	0		0	
Actionable Requests		7					
West Grey, Municipality of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	6	100.00%				
Subtotal		6	100.00%	0		0	
Actionable Requests		6					
West Lincoln, Township of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	20	95.24%				
	6 - 10			1	4.76%		
Subtotal		20	95.24%	1	4.76%	0	
Actionable Requests		21					
West Nipissing, Municipality of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	4	50.00%				
	6 - 10			2	25.00%		
	11 - 15			1	12.50%		
	15+					1	12.50%
Subtotal		4	50.00%	3	37.50%	1	12.50%
Actionable Requests		8					
West Perth, Municipality of							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	33	70.21%				
	6 - 10			6	12.77%		
	15+					8	17.02%
Subtotal		33	70.21%	6	12.77%	8	17.02%
Actionable Requests		47					
West Windsor Power							
Completed within		Compliant		Non-Compliant		Non-Compliant No Response	
	0-5	3	75.00%				

Member

15+					1	25.00%
Subtotal	3	75.00%	0		1	25.00%
Actionable Requests	4					

Westario Power

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	87	76.32%				
6 - 10			22	19.30%		
11 - 15			5	4.39%		
Subtotal	87	76.32%	27	23.68%	0	
Actionable Requests	114					

Westport, Village of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Whitby, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	443	91.91%				
6 - 10			25	5.19%		
11 - 15			9	1.87%	1	0.21%
15+			2	0.41%	2	0.41%
Subtotal	443	91.91%	36	7.47%	3	0.62%
Actionable Requests	482					

Whitchurch-Stouffville, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	455	98.48%				
6 - 10			3	0.65%		
15+					4	0.87%
Subtotal	455	98.48%	3	0.65%	4	0.87%
Actionable Requests	462					

Member

White River, Town of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Wightman Telecom Fibre Ltd

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	338	94.94%				
6 - 10			9	2.53%		
15+			1	0.28%	8	2.25%
Subtotal	338	94.94%	10	2.81%	8	2.25%
Actionable Requests	356					

Wilfrid Laurier University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	4	80.00%				
6 - 10			1	20.00%		
Subtotal	4	80.00%	1	20.00%	0	
Actionable Requests	5					

Wilmot, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	17	58.62%				
6 - 10			5	17.24%		
15+					7	24.14%
Subtotal	17	58.62%	5	17.24%	7	24.14%
Actionable Requests	29					

Windlectric Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	1	100.00%				
Subtotal	1	100.00%	0		0	
Actionable Requests	1					

Member

Windsor Utilities Commission

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	241	83.39%				
6 - 10			36	12.46%		
11 - 15			7	2.42%		
15+			2	0.69%	3	1.04%
Subtotal	241	83.39%	45	15.57%	3	1.04%
Actionable Requests	289					

Windsor, City of - Sewer

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	308	97.47%				
6 - 10			7	2.22%		
15+					1	0.32%
Subtotal	308	97.47%	7	2.22%	1	0.32%
Actionable Requests	316					

Windsor, City of - Streetlights

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	356	99.44%				
6 - 10			2	0.56%		
Subtotal	356	99.44%	2	0.56%	0	
Actionable Requests	358					

Windsor, City of - Traffic

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	100	100.00%				
Subtotal	100	100.00%	0		0	
Actionable Requests	100					

Woodstock, City of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	180	98.90%				
15+					2	1.10%

Member

Subtotal	180	98.90%	0		2	1.10%
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Actionable Requests	182					
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Woodstock, City of (Sanitary & Storm Sewer)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	160	99.38%				
15+					1	0.62%
Subtotal	160	99.38%	0		1	0.62%

Actionable Requests	161					
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Woodstock, City of (Street lights)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	86	98.85%				
15+					1	1.15%
Subtotal	86	98.85%	0		1	1.15%

Actionable Requests	87					
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Woolwich, township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	126	99.21%				
6 - 10			1	0.79%		
Subtotal	126	99.21%	1	0.79%	0	

Actionable Requests	127					
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WTC Communications

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	12	57.14%				
6 - 10			7	33.33%		
15+			1	4.76%	1	4.76%
Subtotal	12	57.14%	8	38.10%	1	4.76%

Actionable Requests	21					
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Xplore Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	164	92.66%				
6 - 10			4	2.26%		

Member

11 - 15			1	0.56%		
15+			4	2.26%	4	2.26%
Subtotal	164	92.66%	9	5.08%	4	2.26%

Actionable Requests 177

Xplore Inc - formerly Metroloop

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	297	98.02%				
6 - 10			3	0.99%		
15+					3	0.99%
Subtotal	297	98.02%	3	0.99%	3	0.99%

Actionable Requests 303

York University

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					1	100.00%
Subtotal	0		0		1	100.00%

Actionable Requests 1

York, Region of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	554	99.82%				
6 - 10			1	0.18%		
Subtotal	554	99.82%	1	0.18%	0	

Actionable Requests 555

York, Region of (Traffic, St Lights, Storm Sewer, Culverts)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	579	45.88%				
6 - 10			406	32.17%		
11 - 15			179	14.18%		
15+			67	5.31%	31	2.46%
Subtotal	579	45.88%	652	51.66%	31	2.46%

Actionable Requests 1262

Member

Zayo Canada Inc

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	585	57.69%				
6 - 10			219	21.60%		
11 - 15			50	4.93%		
15+			19	1.87%	141	13.91%
Subtotal	585	57.69%	288	28.40%	141	13.91%
Actionable Requests	1014					

Zayo Canada Inc (ZAYOON10)

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	36	44.44%				
15+					45	55.56%
Subtotal	36	44.44%	0		45	55.56%
Actionable Requests	81					

Zibi Community Utility LP

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
15+					2	100.00%
Subtotal	0		0		2	100.00%
Actionable Requests	2					

Zorra, Township of

Completed within	Compliant		Non-Compliant		Non-Compliant No Response	
0-5	45	100.00%				
Subtotal	45	100.00%	0		0	
Actionable Requests	45					