



Ontario One Call Compliance Summary

Members Perspective

% of notifications compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response
Toronto	79.48%	10.45%	10.07%
Sarnia	88.62%	6.36%	5.02%
ON-West	89.10%	7.00%	3.90%
ON-Southeast	88.18%	9.17%	2.65%
ON-Northwest	87.84%	2.89%	9.28%
ON-North	88.45%	4.67%	6.88%
ON-East	88.25%	8.03%	3.72%
ON-Central	77.90%	8.90%	13.20%
London-St. Thomas	85.42%	8.03%	6.55%
Hamilton-Niagara	83.63%	9.49%	6.87%
GTA-East	86.30%	4.03%	9.67%
Grey-Bruce	84.23%	11.25%	4.52%
Chatham-Essex	81.36%	10.60%	8.02%
Total	83.56%	8.80%	7.64%

Volume of notifications and Renegotiated due dates

360_geographicRegion	Notifications	Renegotiated
Toronto	85043	24205
Sarnia	5343	1118
ON-West	30279	7080
ON-Southeast	5813	802
ON-Northwest	1455	202
ON-North	4476	1025
ON-East	21837	3855
ON-Central	12580	1973
London-St. Thomas	19002	7085
Hamilton-Niagara	55303	15002
GTA-East	20328	5288
Grey-Bruce	5778	1429
Chatham-Essex	15210	3369
Total	282447	72433

% of notifications by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+
Toronto	79.48%	4.96%	9.19%	6.36%
Sarnia	88.62%	2.86%	5.75%	2.77%
ON-West	89.10%	2.67%	6.16%	2.07%
ON-Southeast	88.18%	1.34%	8.43%	2.05%
ON-Northwest	87.84%	2.41%	3.09%	6.67%
ON-North	88.45%	1.99%	6.61%	2.95%
ON-East	88.25%	2.01%	6.98%	2.77%
ON-Central	77.90%	5.50%	8.24%	8.36%
London-St. Thomas	85.42%	3.70%	6.83%	4.04%
Hamilton-Niagara	83.63%	3.46%	9.54%	3.37%
GTA-East	86.30%	2.93%	4.27%	6.51%
Grey-Bruce	84.23%	2.98%	10.52%	2.27%
Chatham-Essex	81.36%	4.37%	8.86%	5.41%
Total	83.56%	3.74%	8.06%	4.64%

processed_date

3/1/2023

3/31/2023

master_stationCode, mem...

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void



Ontario One Call Compliance Summary

Excavators Perspective

% of requests compliant

360_geographicRegion	Compliant	Non-Compliant	Non-Compliant No Response	Total
Toronto	51.27%	26.69%	22.04%	100.00%
Sarnia	67.25%	17.17%	15.59%	100.00%
ON-West	73.57%	17.38%	9.05%	100.00%
ON-Southeast	71.83%	21.14%	7.03%	100.00%
ON-Northwest	66.90%	7.86%	25.24%	100.00%
ON-North	72.26%	10.97%	16.77%	100.00%
ON-East	65.93%	23.20%	10.87%	100.00%
ON-Central	49.99%	22.54%	27.47%	100.00%
London-St. Thomas	70.94%	14.56%	14.50%	100.00%
Hamilton-Niagara	68.21%	17.69%	14.10%	100.00%
GTA-East	62.95%	10.12%	26.93%	100.00%
Grey-Bruce	59.49%	30.79%	9.72%	100.00%
Chatham-Essex	57.95%	26.91%	15.14%	100.00%
Total	62.11%	20.65%	17.24%	100.00%

% of requests by days to close

360_geographicRegion	0-5	11 - 15	6 - 10	15+	Total
Toronto	51.27%	9.40%	23.75%	15.59%	100.00%
Sarnia	67.25%	8.23%	16.14%	8.39%	100.00%
ON-West	73.57%	5.54%	16.12%	4.77%	100.00%
ON-Southeast	71.83%	2.98%	19.42%	5.78%	100.00%
ON-Northwest	66.90%	6.19%	7.86%	19.05%	100.00%
ON-North	72.26%	8.46%	10.34%	8.93%	100.00%
ON-East	65.93%	5.13%	20.71%	8.23%	100.00%
ON-Central	49.99%	10.86%	20.19%	18.97%	100.00%
London-St. Thomas	70.94%	5.04%	14.05%	9.97%	100.00%
Hamilton-Niagara	68.21%	4.74%	19.04%	8.01%	100.00%
GTA-East	62.95%	7.50%	10.98%	18.57%	100.00%
Grey-Bruce	59.49%	7.68%	27.38%	5.45%	100.00%
Total	62.11%	6.90%	19.44%	11.54%	100.00%

3/1/2023

3/31/2023

contractor_type

All

This report excludes data for PLANNING,PRIORITY 0,SEWER LATERAL, EMERGENCY and cancel, test and void